

Hsiao Tong (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 7 April 2021 6:38 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Lonpac External - Confidential

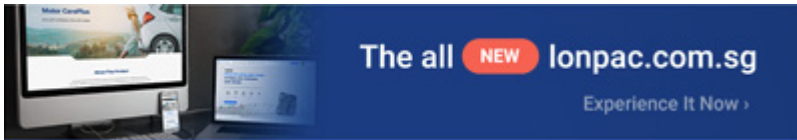
Dear Hsiao Tong

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 27 March 2021 12:48 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

Your ref: **20/21/21/VC00/024183**
Our ref : CC4/LPC21001353/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE4716G(LONPAC) AND GBE2995R ON 27/01/2021

We refer to the above matter.

We have highlighted to your good office on 04/02/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "WAH HONG MOTORS & CREDIT PTE LTD" at \$6,096.50(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST	\$ 8,945.20	\$ 5,296.50
2. Loss of Use (9days x \$100.00)	\$ 900.00	\$ 800.00 (8days x \$100.00)
Total	\$ 9,845.20	\$ 6,096.50

Surveyor recommended 6 days for repair + 1PRS + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE
Sent: Wednesday, 17 March 2021 3:47 PM
To: Mei Kwan (LKKAuto) ; Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG ; Admin A
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

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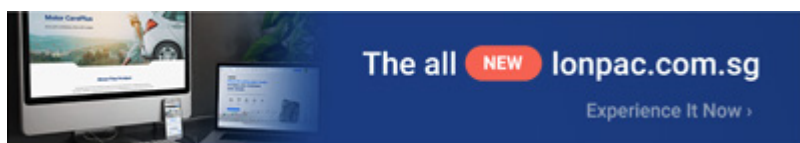
Dear Mei Kwan/ Hsiao Tong

Please see attachment for the LOD from Wah Hong Motors.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Tuesday, 16 February 2021 2:54 pm

To: 'Mei Kwan (LKKAuto)'

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3 - LPI Ref: 20/21/21/VC00/024183 [External Confidential]

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Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report for your perusal.

Thank you.

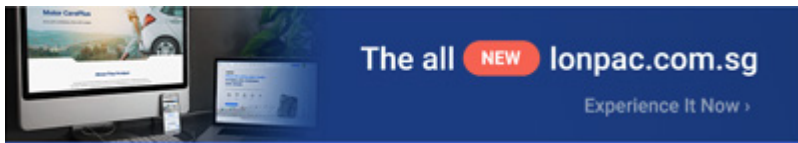
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 16 February 2021 2:39 pm

To: GERALD POH WEE BIN

Cc: MT_Claim_SG ; Admin A ; Hsiao Tong (LKKAuto)

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 4 February, 2021 4:24 PM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG' ; Admin A ; Hsiao Tong (LKKAuto)
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 *** LKK REF: CC4/LPC21001353/R1pa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 28 January, 2021 2:33 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer arrange on 01/02/2021.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 28 January 2021 1:14 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021 [External Confidential]

Lonpac External - Confidential

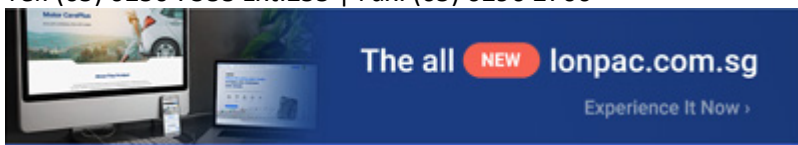
Our Ref: TBA

Dear Nivitha,

Please proceed to contact the workshop for the survey.

Our insured has not lodged the accident report and we are making enquiries.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Wah Hong Motors & Credit Pte Ltd [<mailto:motor@wahhong.sg>]
Sent: Thursday, 28 January 2021 12:30 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING GBE2995R AND XE4716G ON 27/01/2021

Dear Sirs/Madam,

Please find the attached GIA, PRS Letter and Repair Estimate for your perusal.

Kindly arrange Pre-Repair Survey for this vehicle.

Workshop: WAH HONG MOTORS & CREDIT Pte Ltd

Address: 38 TOH GUAN ROAD EAST #01-57

ENTERPRISE HUB SINGAPORE 608581

Contact Person: Melvin Wee

HP: 87783338

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Thank You and Best Regards,

Jenny Ng
Admin Manager
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3555
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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