

## Nivitha (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Thursday, 28 January 2021 11:37 AM  
**To:** Ivy Yong; zhewei.kek@transcab.com.sg; Admin-D (LKKAuto (admin-d@lkkauto.com)); 'Admin A'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Phoebe Xie  
**Subject:** FW: ARRANGE FOR SURVEY SHC5899E  
**Attachments:** SHC5899E 27.01.21.pdf

Hi Ivy

Please register claim, upload this email and inform LKK our claim ref no. Thank you.

Hi LKK,

Please conduct this survey request.  
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Sent: Wednesday, 27 January 2021 5:50 pm  
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
Cc: Claims <claims@transcab.com.sg>  
Subject: RE: ARRANGE FOR SURVEY SHC5899E

Dear Ivy,

Please arrange for LKK Auto consultant to survey our vehicle.

Your request is enclosed.

Thank you.

Best Regards,  
Kek Zhewei  
Claims Officer

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-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]  
Sent: Wednesday, January 27, 2021 2:03 PM  
To: Zhe Wei Kek <zhewei.kek@transcab.com.sg>  
Cc: Claims <claims@transcab.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
Subject: RE: ARRANGE FOR SURVEY SHC5899E

Without Prejudice

Dear Sir

Please let us have your client's GIA report, our insured did not lodge report till to date.

1AISAutomobile Inspection Services Pte Ltd 2FTAFormTeam Consultancy Pte Ltd 3IASInfiniti Appraisal Service 4JPKJP  
Knights Pte Ltd 5LBSL.B.S Auto Consultants Pte Ltd 6LKLLKK Auto Consultants Pte Ltd 7PSPriority Services  
8VACVicom Ltd 9AJAXAJAX Inspection Services Pte Ltd

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3 Singapore 038988  
DID.: +65 6829 9197  
ivy.yong@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Sent: Wednesday, 27 January 2021 1:33 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY SHC5899E

DEAR ALL,

Please arrange for survey as below :

GBK5573Z - 27.01.2021 at 0740Hrs - SHC5899E

Lunch time : 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,  
Kek Zhewei  
Claims Officer

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