



1 Kaki Bukit Ave 6, # 02-22/21/20 @ Autobay Blk D Singapore 417883  
Company & GST Registration No : 201828067M

Email: [contact@casgarage.sg](mailto:contact@casgarage.sg)

17.03.2021

Proforma Inv: CAS/21/PI0037

Our Ref: SML1316R

Your Ref: SDD121R

**AIG ASIA PACIFIC INSURANCE PTE LTD**

**Motor Claims Department**

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SML1316R AND SDD121R INSIDE MACTECH BUILDING CAR PARK ENTRANCE  
ON 27.01.2021**

Please refer to the above mentioned accident.

We are writing in on the behalf of **AW HOCK KENG** the registered owner of motor vehicle number **SML1316R** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **SDD121R** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1.	Cost of Repair (Recommended by LKK Adrian)	\$ 7,028.10 (w/gst)
2.	Loss of Rental (7 days x \$120)	\$ 840.00
3.	LTA TP Search Fee	\$ 7.45

**TOTAL AMOUNT**

**\$ 7,875.55**

We enclosed hereby the following documents for your consideration :

- ( A ) Repair Bill
- ( B ) GIA Report
- ( C ) Letter of Authorisation
- ( D ) LTA TP Search Invoice
- ( E ) Rental Invoice
- ( F ) Rental Agreement

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

  
**CAS GARAGE PTE LTD**  
UEN 201828067M  
Ms Gerine Chong **AVENUE 6, #02-22 AUTOBAY,**  
Claims Department **SINGAPORE 417883**  
Mobile: 65 9234 6445  
Email: [gerine@casgarage.sg](mailto:gerine@casgarage.sg)



FAX: 6509 9501

Email: contact@casgarage.sg

## LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. 8U21316R AND 8DD121R  
AT/ALONG Inside MacTech Building carpark entrance  
ON 27 DAY 01 MONTH 2021 YEAR

- I/We, the owner of vehicle no. 8U21316R hereby instruct and authorize you to commence repair to the said vehicles.
- You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- I/we have read and understand the above statement and agreed.

Dated this 27 day 01 month 2021 year

Signature

Name

NRIC/ROC No.

Address

: Aw Hock Keng  
: 80377486 D  
: 67 Compassvale Bow  
: #07-32  
: S'pore 544992

Company Stamp

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, CAS GARAGE PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,730.00 (Global Sum) for vehicle no. SML 1316R that was damaged pursuant to the accident which occurred on 27/01/2021 (date) along INSIDE MACTECH BUILDING CARPARK ENTRANCE (location) involving vehicle no/s SDD 121R.

This is pursuant to the inspection conducted on 29/01/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner AW HOCK KENG (the third party claimant”) of vehicle no. SML 1316R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SML 1316R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 05 (month) 2021 (year)



Signed by appointed surveyor

**CAS GARAGE PTE LTD**

UEN 201828067M

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,  
SINGAPORE 417883

**“My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims”**

Signed by “the workshop” (with chop)



# TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD  
Attention: MOTOR CLAIMS DEPARTMENT  
78 SHENTON WAY  
#07-16  
AIG BUILDING  
079120  
SINGAPORE

**Invoice Date**  
3 May 2021

**Invoice Number**  
CAS-21-PI00037

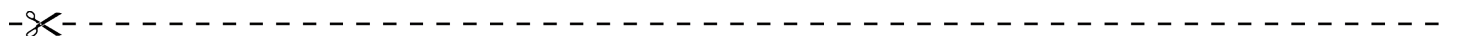
**Reference**  
SML1316R /  
HYUNDAI AVANTE

**Tax Reference  
Number**  
201828067M

CAS GARAGE PTE  
LTD  
1 KAKI BUKIT  
AVENUE 6  
#02-22 AUTOBAY  
SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
COST OF REPAIR FOR VEHICLE SML1316R (THIRD PARTY CLAIM AGAINST SDD121R) DOA: 27/01/2021	1.00	6,568.32	7%	6,568.32
Subtotal				6,568.32
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				459.78
TOTAL SGD				7,028.10

**Due Date: 2 Jun 2021**



## PAYMENT ADVICE

To: CAS GARAGE PTE LTD  
1 KAKI BUKIT AVENUE 6  
#02-22 AUTOBAY  
SINGAPORE 417883

**Customer** AIG ASIA PACIFIC  
INSURANCE PTE LTD

**Invoice  
Number** CAS-21-PI00037

**Amount Due** 7,028.10  
**Due Date** 2 Jun 2021

**Amount  
Enclosed**

Enter the amount you are paying above



# CS CAR RENTAL

1 KAKI BUKIT AVENUE 6  
#02-38, AUTOBAY  
SINGAPORE (417883)  
TEL:6484 2220 H/P:9692 2220

SML1316R

NO: 10172

UEN.: 53394623M

## VEHICLE RENTAL AGREEMENT

<b>HIRER'S PARTICULAR</b> Name: (as in I/C) <u>Aw Hock Keng</u> NRIC/PASSPORT No: <u>80377486D</u> Address (Res): <u>67 Compassvale Bow</u> <u>#07-32 spore 544992</u> Name & Address of Employer _____ Occupation: _____ Driving Exp: <u>54</u> Driving Licence No: <u>80377486D</u> D/L Type: <u>Local</u> / International Issue Date: <u>28/08/2004</u> Date of Birth: <u>26/04/1944</u> Tel:(O) _____ (R) _____ HP <u>91001870</u>		Vehicle No: <u>SMK3086 X</u> Replace Veh No: _____ Mileage Out: <u>20846</u> Mileage Out: _____ Make & Model: <u>H/Avante</u> <u>Auto</u> / Manual Group: _____ Out : Date <u>27/1/2021</u> Time: <u>1600hrs</u> HIRE / PERIOD EXPIRY Time: _____ NON-WAIVER EXCESS=\$ _____																																																							
<b>ADDITIONAL DRIVER'S PARTICULARS</b> Name: (as in I/C) _____ NRIC/PASSPORT No: _____ Address (Res): _____ Driving License No: _____ D/L Type : Local / International Issue Date: _____ Date of Birth: _____ Occupation: _____ Driving Exp: _____		<b>CHARGES</b> <table border="1"> <tr> <td>Daily</td> <td><u>7</u></td> <td>@ \$ <u>120</u></td> <td>per day</td> <td><u>840</u></td> <td><u>00</u></td> </tr> <tr> <td>Weekly</td> <td></td> <td>@ \$</td> <td>per week</td> <td></td> <td></td> </tr> <tr> <td>Monthly</td> <td></td> <td>@ \$</td> <td>per month</td> <td></td> <td></td> </tr> <tr> <td>Hours</td> <td></td> <td>@ \$</td> <td>per hour</td> <td></td> <td></td> </tr> <tr> <td>Others</td> <td></td> <td>@ \$</td> <td></td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td></td> <td>@ \$</td> <td>per day/month</td> <td></td> <td></td> </tr> <tr> <td>PAI</td> <td></td> <td>@ \$</td> <td>per day/month</td> <td></td> <td></td> </tr> <tr> <td colspan="4">Delivery/Collection Service</td> <td></td> <td></td> </tr> <tr> <td colspan="4"><b>SUB-TOTAL</b></td> <td>\$ <u>840</u></td> <td><u>00</u></td> </tr> </table>		Daily	<u>7</u>	@ \$ <u>120</u>	per day	<u>840</u>	<u>00</u>	Weekly		@ \$	per week			Monthly		@ \$	per month			Hours		@ \$	per hour			Others		@ \$				CDW		@ \$	per day/month			PAI		@ \$	per day/month			Delivery/Collection Service						<b>SUB-TOTAL</b>				\$ <u>840</u>	<u>00</u>
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<b>VEHICLE CHECK LIST</b> D - DENTS S - SCRATCHES A - ACCIDENTS INDICATE:		<b>PETROL LEVEL</b> <table border="1"> <tr> <td>Out</td> <td>E</td> <td><u>1/4</u></td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> <tr> <td>In</td> <td>E</td> <td><u>1/4</u></td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> </table>		Out	E	<u>1/4</u>	1/2	3/4	F		In	E	<u>1/4</u>	1/2	3/4	F																																									
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		<b>EXTENSION</b> Misc. _____ <b>TOTAL CHARGES</b> \$ _____																																																							
<b>ACCESSORIES CHECK</b> <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio/Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges		Hire's Signature Additional Driver's Signature _____																																																							

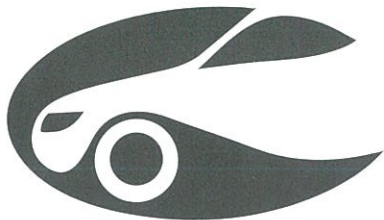
I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CS CAR RENTAL in connection with this agreement is true.

### \*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CS CAR RENTAL.

RETURN OF VEHICLE. THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SINGAPORE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CS CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>03/02/21</u>	<u>1530</u>	<u>25559</u>	<u>Chong</u>		 SIGNATURE OF HIRER/DRIVER



# CS CAR RENTAL

1 KAKI BUKIT AVENUE 6

#02-38, AUTOBAY

SINGAPORE (417883)

TEL: 6484 2220 H/P: 9692 2220

UEN NO.: 53394623M

NO. 10115

Date: 03/02/2021

## OFFICIAL RECEIPT

Received from AW HOCK BENG (SML1316R)

the sum of Dollars Eight Hundred and Forty Only

7 days x \$120 = \$840/-

being Payment Of Rental for SML3086X on 27/01/21 to 03/02/21.

\$ 840/-

Cash/Cheque No.

CS CAR RENTAL

serL 1316R



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Jan 2021 / 10:15:53

Receipt Date/Time : 28 Jan 2021 / 10:15:53

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210128-000721

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	------------------------------------------------------------	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SDD121R

As at 27 Jan 2021/14:55:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SDD121R  
Enquiry Fee  
20210128101246760532

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.00

Total Amount Payable 7.45

Paid By

426588XXXXXX5744 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 19 February 2021 3:31 PM  
**To:** EXCLUSIF@SINGNET.COM.SG  
**Subject:** ACCIDENT INVOLVING SDD 121R (AIG) AND SML 1316R AT/ALONG MACTECH BUILDING CARPARK ON 27/01/2021

19 Feb 2021

**Ms Sharon Law Lay Hoon**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SDD121R**

**Our Ref: CC6/AIG21001332/Aps3**

**ACCIDENT INVOLVING SDD 121R (AIG) AND SML 1316R AT/ALONG MACTECH BUILDING CARPARK ON 27/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SML1316R against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle had encroached into third party's lane and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**


Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Feb 2021 11:24	<b>Clm Dtl Modified</b>	Claimant's Name: -> AW HOCK KENG.	[A] Lee Su Li
2	09 Feb 2021 11:24	<b>Clm Veh Model Changed</b>	(200324) HYUNDAI AVANTE 1.6 (A).	[A] Lee Su Li
3	09 Feb 2021 11:24	<b>Clm Created</b>	Reg No: SML1316R. Acct Date: 2021/01/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cas Garage Pte Ltd (HQ)	[A] Lee Su Li
4	09 Feb 2021 11:24	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	09 Feb 2021 11:24	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/19	[A] Lee Su Li
6	09 Feb 2021 11:24	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	09 Feb 2021 11:24	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	09 Feb 2021 11:24	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	09 Feb 2021 11:24	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
10	24 Mar 2021 11:57	<b>Adj Rpt Initiated</b>		[A] HUEY YON
11	24 Mar 2021 11:57	<b>Clm Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] HUEY YON
12	24 Mar 2021 11:57	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/05/07.	[A] HUEY YON
13	24 Mar 2021 11:57	<b>Clm Details Notified</b>		[A] HUEY YON
14	25 Mar 2021 11:53	<b>Adj Mandate Request</b>	Cur Req:7735.55:Liability: 100%(OID encroached into 3rd party lane) *Quantum: (a)CORw/GST: \$7,028.10 + (b)LOR(7days x \$100.00): \$700.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$7,735.55 *6 recommendation repair days + 1Sunday = 7days *For your ap	[A] CHEW HSIAO TONG
15	03 Apr 2021 10:06	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/19	[I] Yong, Joanne
16	03 Apr 2021 10:06	<b>Adj Mandate Set</b>	Approved:7735.55.	[I] Yong, Joanne

Date From    Date To    Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2669314	10 Feb 2021 14:49:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SML1316R	SDD121R	11.00
2680127	24 Mar 2021 11:57:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SML1316R	SDD121R	11.00

