

Veron Chen (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Thursday, 25 February 2021 9:24 AM
To: Lawrence Teo
Cc: Veron Chen (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021
INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT
Attachments: 16022021114735-0001.pdf; SMQ 6601 SUPPL.png

Hi Lawrence,

Finalised amount of \$ 19,786.26 / 11 days of repair plus 2 days (EXCLUDE SUNDAY) is confirmed

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]
Sent: Tuesday, 16 February, 2021 11:56 AM
To: Rasul (LKKAUTO); Admin-D (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Dear Rasul,

For your confirmation.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Rasul (LKKAUTO) [<mailto:Rasul@lkkauto.com>]
Sent: Tuesday, February 2, 2021 9:22 AM
To: Lawrence Teo <lawrenceteo@tanchong.com>
Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Hi Lawrence,

Noted

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]

Sent: Monday, 1 February, 2021 4:12 PM

To: Rasul (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Dear Rasul,

Additional days for repair. 2 days.

And discover Blower motor damaged.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]

Sent: Monday, February 1, 2021 9:12 AM

To: Lawrence Teo <lawrenceteo@tanchong.com>

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Hi Lawrence,

Repair and spray paint can give 2 days ?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Lawrence Teo [<mailto:lawrenceteo@tanchong.com>]

Sent: Saturday, 30 January, 2021 3:57 PM

To: Rasul (LKKAuto); Admin-D (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Dear Rasul,

Repair S/tyre housing - \$390.00

Spray paint - \$250.00

And refer to my estimate Labour ZZ/003

Additional 3 days.

Please confirm.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo

Sent: Saturday, January 30, 2021 8:34 AM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Dear Jamie,

Thanks.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Friday, January 29, 2021 4:02 PM

To: Lawrence Teo <lawrenceteo@tanchong.com>; assignments <assignments@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

**WITHOUT PREJUDIC
SAVE AS TO COSTS**

Dear Sirs,

We welcome direct settlement. Please let us have your letter of claim after COR finalization.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate



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From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Thursday, 28 January 2021 3:16 pm

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Dear All,

Survey Done. Kindly let me know the Liability asap.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]
Sent: Thursday, January 28, 2021 10:43 AM
To: Lawrence Teo <lawrenceteo@tanchong.com>; assignments <assignments@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Lawrence,

We note that the video footage provided is the rear footage. Please let us have the front footage.

Dear LKK,

For survey assignment.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

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Regards,

Jaime Tay
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Thursday, 28 January 2021 10:26 am

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Dear Jamie,

Is already attached on the Video footage.

No 6 please.

Car in. You may arrange for survey.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623

Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472

Email: lawrenceteo@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Jaime Tay [<mailto:jaime.tay@eqinsurance.com.sg>]

Sent: Thursday, January 28, 2021 9:17 AM

To: Lawrence Teo <lawrenceteo@tanchong.com>

Subject: RE: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT // EQI REF: DM21HO00155/JT

Without Prejudice

Save As To Costs

Dear Sir,

Please let us have your client's front video footage.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
--	--

3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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Regards,

Jaime Tay
Executive | Claims



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www.eqinsurance.com.sg



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From: Lawrence Teo <lawrenceteo@tanchong.com>

Sent: Wednesday, 27 January 2021 5:29 pm

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING SMQ6601H & GBD4600Y ON 25.01.2021 INS/IC/LAW/0029/2020 DIRECT SETTLEMENT

Dear Office In Charge,

Our customer, FUM YONG YUEN owner was insured with NTUC Insurance at the material time of the accident. The 3rd party GBD4600Y is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental @\$1540/Day.GIA Report / Estimate attached for your action.

*** CAR WITH US. OWNER USING LAWYER TO CLAIM BODY INJURY***

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

-----Original Message-----

From: Singapore Printer

Sent: Wednesday, January 27, 2021 5:07 PM

To: Lawrence Teo <lawrenceteo@tanchong.com>

Subject: Scan Data from FX-2ECDE2

Sent by: [lawrenceteo@tanchong.com]

Number of Images: 18

Attachment File Type: PDF

Device Name: BT-TCMS-SVCADM-592607

Device Location: