

## Veron Chen (LKKAUTO)

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**From:** Bryan Ang (LKKAUTO)  
**Sent:** Friday, 26 November 2021 6:35 PM  
**To:** Dhanya B.Purushothaman; Veron Chen (LKKAUTO); Admin A; Admin-D (LKKAUTO)  
**Subject:** RE: [EXTERNAL] - RE: MFL2021D0000432- SLB6849B & SLK7154T on Jan 26 2021 12:00AM

Hi Dhanya

Paint protection and coating are not standard feature to all vehicles. If the vehicle does not have this before the accident then it is not payable.

Therefore, my colleague is requesting that you obtain from claimant proof that there is paint protection and coating done on the vehicle before the accident. Such proof are typically in the form of invoice payment dated before the accident.

Best Regards,

**Bryan Ang**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [bryanang@lkkauto.com](mailto:bryanang@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>  
**Sent:** Friday, 26 November 2021 6:06 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] - RE: MFL2021D0000432- SLB6849B & SLK7154T on Jan 26 2021 12:00AM

Thanks Veron.

But the paint correction is done after the accident right? So what is wrong? Didnt understand... sorry .. please clarify.

Regards  
Dhanya

----- Original message -----

From: "Veron Chen (LKKAUTO)" <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
Date: 26/11/2021 17:52 (GMT+08:00)  
To: "Dhanya B.Purushothaman" <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>, "Admin-D (LKKAUTO)" <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Subject: RE: [EXTERNAL] - RE: MFL2021D0000432- SLB6849B & SLK7154T on Jan 26 2021 12:00AM

Dear Dhanya,

According to our surveyor, after reviewing the supplementary. The supplementary is given in our survey report (item no. 54 and 55).

The paint correction and coating are unjustified as the date on the invoice is after the accident date.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Dhanya B.Purushothaman [<mailto:Dhanya@iii.com.sg>]

**Sent:** Friday, 26 November 2021 3:01 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - RE: MFL2021D0000432- SLB6849B & SLK7154T on Jan 26 2021 12:00AM

Dear Veron,

Thankyou!

Kindly reply on the query on an urgent basis as TP lawyers are chasing for settlement .

Regards

Dhanya

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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Friday, 26 November 2021 10:22 am

**To:** Dhanya B.Purushothaman <[Dhanya@iii.com.sg](mailto:Dhanya@iii.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** [EXTERNAL] - RE: MFL2021D0000432- SLB6849B & SLK7154T on Jan 26 2021 12:00AM

Dear Dhanya,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Dhanya B.Purushothaman [<mailto:Dhanya@iii.com.sg>]

**Sent:** Friday, 26 November 2021 10:06 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** MFL2021D0000432- SLB6849B & SLK7154T on Jan 26 2021 12:00AM

Dear LKK,

Referring to the above mentioned accident .

SLB6849B was surveyed by Mr. Kenneth.

We have received a LOD from TP lawyers in which there is additional supplementary bill and some paintwork correction bill are there.

Kindly let us know if these can be given.

Appreciate your reply on an urgent basis please.

Best Regards

*Dhanya*

**Motor & Work Injury Claims Department**

**India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Fax: 6224 4174

Extn:215



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