

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 10 February 2022 11:03 AM  
**To:** June Phua ( Cheng Hoe Motor)  
**Cc:** Admin A  
**Subject:** RE: REQUEST DV- SKG2085A, doa 18/5/19 (LONPAC linsured SDB3308K) \*\*\* LKK  
REF: CC4/LPC19009492/Kpa3s2-1  
**Attachments:** DV\_SKG2085A.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>  
**Sent:** Tuesday, 8 February 2022 6:41 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** REQUEST DV- SKG2085A, doa 18/5/19 (LONPAC linsured SDB3308K) \*\*\* LKK REF:  
CC4/LPC19009492/Kpa3s2-1

Without Prejudice

Hi Hsiao Tong,

Pls forward DV.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, February 8, 2022 5:54 PM

**To:** June Phua ( Cheng Hoe Motor)

**Cc:** Admin A

**Subject:** RE: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC Insured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kpa3s2-1

**Without Prejudice**

Dear June,

We refer to the above matter.

We propose settlement at a global sum of \$1,900.00(all-in).

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 17 December 2021 11:37 AM

**To:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC insured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kpa3s2-1

Without Prejudice

Hi June,

Yes, I am taking over this matter.

We are pending for instruction from Lonpac.

We will follow up and get back to you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Friday, 17 December 2021 11:35 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC insured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kpa3s2-1

Hi Hsiao Tong,

Are you the handler of this case?

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, January 28, 2021 10:22 AM

**To:** June Phua ( Cheng Hoe Motor) ; Hsiao Tong (LKKAuto)

**Cc:** Admin A

**Subject:** RE: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC Iinsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kpa3s2-1

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** Thursday, 28 January, 2021 10:06 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Re: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC Iinsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

Good Morning,

Pls advise who is the new handler of this case?

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

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**From:** Khanchna (LKK Auto)

**Sent:** Thursday, December 31, 2020 12:56 PM

**To:** June Phua ( Cheng Hoe Motor)

**Cc:** CS A Team

**Subject:** RE: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC Iinsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

Without Prejudice

Dear June,

We have informed Lonpac and we are pending for instructions.

Our principal is looking into the matter.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: <mailto:Khanchna@lkkauto.com> %7CFax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Sent:** 31 December 2020 12:45 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Fw: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC linsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

Hi Khanchna,

Our email on 30/10/2020 refers.

We have yet to hear from you as at todote.

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** June Phua ( Cheng Hoe Motor)

**Sent:** Thursday, November 12, 2020 2:56 PM

**To:** khanchnaLKK

**Subject:** Fw: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC Iinsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

RE-SEND

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** June Phua ( Cheng Hoe Motor)

**Sent:** Friday, October 30, 2020 4:34 PM

**To:** Khanchna (LKK Auto)

**Cc:** Admin A  
**Subject:** Re: APPEAL (1) - SKG2085A, doa 18/5/19 (LONPAC Iinsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

Hi Khanchna,

We was informed by our client's insurer, they have settled the matter with your insured at 50%.

Kindly check and advise.

Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel : 67556142  
Fax : 67557719  
Email- [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, June 22, 2020 10:43 AM  
**To:** June Phua ( Cheng Hoe Motor)  
**Cc:** Admin A  
**Subject:** REJECT CLAIM - SKG2085A, doa 18/5/19 (LONPAC Iinsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

We append below our Insured's statement and sketch plan for your easy reference:

The image contains two parts: a hand-drawn sketch plan and a typed statement of the accident. The sketch plan, titled 'Sketch Plan Fig. 2', shows a road layout with lanes and arrows indicating traffic flow. It includes labels for 'Sims Ave' and two vehicles, 'A - SDB 3308K' and 'B - SKG 2085A'. The typed statement, titled 'DESCRIBE CIRCUMSTANCES OF THE ACCIDENT', is written in a cursive hand and describes the incident on 18 May 2019 at 6:52pm on Sims Ave. The driver of vehicle A states they were driving from lane 1 to lane 2, checking their blind spot and side mirror, and were close to traffic. They made a lane change to avoid a car when their car was struck suddenly by vehicle B from the left, causing them to hit their front bumper. After the impact, vehicle B did not come to a complete stop and continued to move to the front of the lane.

Kindly be informed that our Insured's counter claim against your client is successful.

As such, we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

We will now close the matter at our end.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: June Phua ( Cheng Hoe Motor) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>  
Sent: Saturday, April 18, 2020 3:23 PM  
To: Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Subject: Fw: LOD- SKG2085A, doa 18/5/19 (LONPAC linsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

Hi Khanchna,

LOd + doc has emailed and sent to your office on 11/1/2020.

Pls advise settlement soonest.

Thank you

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719

-----Original Message-----

From: Mei Kwan (LKKAuto)  
Sent: Monday, January 13, 2020 11:30 AM  
To: Cheng Hoe Motor Pte Ltd (Yishun-June) ; Khanchna (LKK Auto)  
Cc: Admin A  
Subject: RE: LOD- SKG2085A, doa 18/5/19 (LONPAC linsured SDB3308K) \*\*\* LKK REF: CC4/LPC19009492/Kkb3

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Cheng Hoe Motor Pte Ltd (Yishun-June) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

Sent: Friday, 10 January, 2020 8:58 PM

To: Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

Subject: LOD- SKG2085A, doa 18/5/19 (LONPAC insured SDB3308K)

Hi,

LOD+doc are attached.

Pls advise OIC

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

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This email has been checked for viruses by Avast antivirus software.

<https://www.avast.com/antivirus>