Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 27 January 2021 12:15 PM

To: Ashlyn Chng; assignments
Cc: Claims Dept of CTI; SUR

Subject: RE: OUR REF: SNM21D200457/C02/GBH8108E/TANKL & YOUR REF: SMQ265J -TO

CONDUCT PRS & REVERT LIABILITY

Attachments: SMQ265J_EFILE.pdf; SMQ265J_EST INV.pdf

WITHOUT PREJUDICE

Dear Ashlyn,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg> Sent: Wednesday, January 27, 2021 11:54 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D200457/C02/GBH8108E/TANKL & YOUR REF: SMQ265J -TO CONDUCT PRS & REVERT

LIABILITY

Dear Marcus,

We would like to choose Marcus Chua to conduct the survey.

Appreciate if you could revert on the liability soonest.

Regards, Ashlyn

From: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com

Sent: Wednesday, 27 January 2021 11:46 am
To: Ashlyn Chng < Ashlyn.Chng@inchcape.com.sg>
Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200457/C02/GBH8108E/TANKL & YOUR REF: SMQ265J -TO CONDUCT PRS & REVERT

LIABILITY

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Without Prejudice

Dear Ashlyn,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 27, 2021 11:35 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg

Subject: OUR REF: SNM21D200457/C02/GBH8108E/TANKL & YOUR REF: SMQ265J -TO CONDUCT PRS & REVERT

LIABILITY

Dear Kah Leong,

Please conduct PRS-SMQ265J soonest possible.

Officer in charge-Tan Kah Leong -DID: 6389 6193.

Kindly quote our claim reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ashlyn Chng < Ashlyn. Chng@inchcape.com.sg>

Sent: Tuesday, January 26, 2021 2:11 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (SM) - Accident involving SMQ265J & GBH8108E DOA: 25/01/2021

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBH8108E** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$150 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards, Ashlyn Chng D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg Inchcape Centre Level 4, Bodycare Centre 2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.lexus.com.sg | www.hino.com.sg | www.suzukicar.com.sg