

CASE OWNER: Bennie

CC 4 / AIG17021548 / K2 u43 9/

ASSIGNMENT

Supervisor:

DOI:

Date / Time:

10/11/17

Registered in Merimen:

10/11/17

Pre-assign / CCU / FTE

Insured Vehicle No. : 8BP 96RClaim No. : 02577004075GName of Insured : TAN Kok BOONPolicy No. : 1700034233

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : S5

D.O.A. : 09/11/17

Place of Accident : _____

Is driver the owner? (YES / NO)

Nature of Accident : _____

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SLH 5262T

INSRS:

WSP: Supreme Auto

Tel :

Liability: 64528211RMKS: Dylan

INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time

SLH 5262T - NAKT17002186/3 D.O.A. 03/02/178BP 96R - NAKT170004226/4 D.O.A. 03/03/1713/11/17 (THU THUR) OI NR - SEND FIRST LETTER TO OI.Called OI, Tan Kok Boon 96611959 has no report will stillwait14/11/17 (FRI FRI) called OI, Tan Kok Boon 96611959 has no report will stillwait22/01/18 - 27/1/18 - 1st PR - \$250called OI on 6/6/18 & informed ofreport findings. OI did not agree withreport findings and said she will liaisewith AIG.9-4-19 @ 4:52 PM W/ DYLAN NO REC. IFDROPPED.

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd): 22/01/18 - 300 ARE

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR: WPMandate/Reject Instruction: ☒LOD ☒

Payment Breakdown Form:

Post-Repair Photos: ☒Others: HM REX021 ☒

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____

Repair Cost: S\$ _____ (_____ days) Reduction: % _____ Email ☐ Call ☐FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐Final Liability: % _____ (Agreed / Assessed) BOLA S/N No.: NIL

Repair Cost: S\$ _____

Loss of Rental (LOR): S\$ _____ (_____ days)

Loss of Use (LOU): S\$ _____ (\$ x _____ days)

Loss of Income (LOI): S\$ _____ (\$ x _____ days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$ _____

Medical: S\$ _____

Disbursement: S\$ _____ (e.g. Tow/ independent)

Legal Cost: S\$ _____

Total: S\$ _____ Global Sum S\$: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐

Payee 1: S\$ _____ Name 1: _____

Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____

Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP3) Survey fee: \$250

ASS. REC. BY:

REF:

AIG/

17021548/kuaz

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

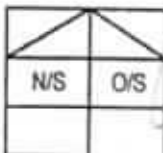
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLH 52627 Yr Regn: 1Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel c.c. 1896Colour: M. Silver A/C: Insured / Std / NI / NASp. Reading: 84945 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: BU 1 1117656Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/60 R16

R: _____

BS / PUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 4 mmL/Bal. 4 mmD.O.A. 9/11/17

Survey held at

Rear

R/Bal. 4 mmL/Bal. 4 mmD.O.I. 10/11/17

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

13/11 File parts to CustomerL/S \$1,400/-1 (\$1,822.50/57%)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee

Transportation

) \$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

SUPREME AUTO SERVICE PTE LTD

176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 64528211 FAX: 64517423

ESTIMATE

AUTO EXCHANGE LEASING PTE LTD

c/o 46 Lentor Plain
Singapore 786548

Date : 08-11-17

*Not Notion
11/11/17
Penny Atk Paint
3 days*

QUANTITY	PARTICULARS	AMOUNT (\$)
	RE : HONDA VEZEL / SLH5262T	
1 pc	front door	1,369.70
1 pc	front door regulator gear	315.30
1 pc	front door regulator motor	407.50
	<i>20%</i> sub-total	2,092.50
	To remove and replace all the parts mentioned above, knocking and straighten up the necessary affected areas.	300.00
	To apply rust proofing on affected areas.	80.00
	To apply water proof sealant on affected areas.	80.00
	To apply putty & spray painting on affected areas.	450.00
	To transfer door accessories.	120.00
	To diagnostic and resetting.	100.00
	Total	3,222.50

LKK Auto Consultants hereby notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary work(s) must be surveyed and cost is subject to final approval from Insurance Company

Authorised by Repairer
Signature:
Date:

SUPREME AUTO SERVICE PTE LTD

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

•Tel: 6452 8211 • Fax: 6451 7420

Alfa Asia Pacific Insurance Pte Ltd.
Attn: Motor Claims Department

9/11/17

Dear Sir,

RE : Request for PRI for SLH 5762T **in an accident involving** SBP 96R
@ Along Road 1 Traveling Toward Rd 2. SHI Rd South East Coast Expressway

We have been authorised by Mirqueen Rentals P/L, the registered owner of motor vehicle: SLH 5762T at the material time of accident to make a claim against your insured.

Please give us the list of panel of your 10 survey firms for our selection to inspect the above said vehicle or you may assign our choice from either one of the 3 survey firms,

- 1) Premier Appraiser Services
- 2) LKK Auto Consultants Pte Ltd
- 3) AJAX Inspection Services Pte Ltd

We will direct settle the claims with you if the survey is conduct by either of one the firms mentioned.

Kindly contact us at 64528211 before coming to ensure the vehicle is in the workshop.

Thank you.

Yours Sincerely,

Supreme Auto Service Pte Ltd
Email: admin@supremc.sg

Your password will expire in 3 days. [Click here to change it.](#)

Pre repair inspection request - SLH5262R VS SBP96R (OI) DOA: 9/11/2017

From: Loo, Kar Yong

To: admin-a@9kkauto.com; assignments@9kkauto.com

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Hassim, Mohd Fari; Chin, Lee-Ying; Abu Kassim, Noor Marissa; Md Ishaq, Mohd Imran; Lim, Sheng Yang; Chan, Yoke Shi

Sent: Thursday, 9 November 2017 3:12:55 PM

Attachments:  SBP96R-P81.TIF

Hi,

Please refer to the enclosed request from **Supreme Auto Service PTE LTD.**

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.

Thank you.

Best Regards,

Loo Kar Yong

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (667191-D)

Menara WorldWide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 ext 101 2246 | Fax +603 2719 6150

karyong.loo@aig.com | www.aig.com

Planned PTD: 20/11-28/11

09/11/2017 @ 4pm
\$ Amanda verification



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG17021548/ua3

13th November 2017

Tan Kok Boon
9 Jalan Singa
Singapore 418096

Dear Sirs,

**ACCIDENT INVOLVING SBP 96R AND SLH 5262T ON 09.11.2017 ALONG / AT
STILL ROAD SOUTH - EAST COAST EXPRESSWAY (JUNCTION BEFORE
MARINE PARADE)**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thin Thin
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : thinthin@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG17021548/ua3

22 JANUARY 2018

TAN KOK BOON
9 JALAN SINGA
SINGAPORE 418096

By Registered Mail

Dear Sir/Madam,

ACCIDENT INVOLVING SBP 96R AND SLH 5262T ON 09/11/2017 ALONG STILL ROAD SOUTH - EAST COAST EXPRESSWAY (JUNCTION BEFORE MARINE PARADE)

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from our office dated 13/11/2017.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by 05/02/2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Siti Jaafar
Case Handler
DID: 6256 3561
Fax: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Joy Irene (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Saturday, 30 March 2019 4:39 PM
To: admin@supreme.sg
Cc: Olivia Lau (LKKAUTO)
Subject: Our Ref: 0257700407SG-003 || Accident Involving SBP96R / SLH5262R on 09/11/2017

Dear Sir / Mdm

We are the insurer of SBP96R at the material time of the Accident.

We note that you are acting for AUTO EXCHANGE LEASING PTE LTD, the owner of SLH5262R, in their claim for Property Damages against the Auto Insurance Policy of our Insured as a result of the above Accident.

The Claim has been outstanding for more than 12 months. If we do not hear from you in writing within the next 10 working day from the date of this email, we shall proceed to close our file.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Joy Irene (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 17 April 2019 12:23 AM
To: Joy Irene (LKKAUTO); CS A Team
Cc: Olivia Lau (LKKAUTO)
Subject: RE: Our Ref: 0257700407SG-003 || Accident Involving SBP96R / SLH5262R on 09/11/2017
Attachments: Our Ref: 0257700407SG-003 || Accident Involving SBP96R / SLH5262R on 09/11/2017

Hi Joy

Reference to our 10days' notice email to TP repairer dated 30th March 2019.

No TP response till date. We will be closing this matter.

Kindly render us your billings for case closure pls.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Joy Irene (LKKAUTO) [mailto:JoyIrene@lkkauto.com]
Sent: Tuesday, April 09, 2019 4:57 PM
To: Tan, Bennie-WZ; CS A Team
Cc: Olivia Lau (LKKAUTO)
Subject: [EXTERNAL] RE: Our Ref: 0257700407SG-003 || Accident Involving SBP96R / SLH5262R on 09/11/2017

Caution: External Email

Our ref: CC4/AIG17021548/Kua3

Hi Bennie,

No development from repairer since inspection date 10/11/2017.

Our height measurement report uploaded in Merimen.

Our estimated lump sum repair for TP vehicle is at \$1,400/- 3 days.

Kindly advise if we are to send final letter to TP repairer if they are pursuing TP claim.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Thursday, 28 February 2019 11:51 AM
To: CS A Team <cs-a@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: Our Ref: 0257700407SG-003 || Accident Involving SBP96R / SLH5262R on 09/11/2017

Hi LKK

We are following up on the above.

Kindly let us have an update on last correspondence with TP / developments to this matter.

Best Regards

Bennie Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Tan, Bennie-WZ
Sent: Thursday, January 31, 2019 5:23 PM
To: CS A Team
Subject: Our Ref: 0257700407SG-003 || Accident Involving SBP96R / SLH5262R on 09/11/2017

Hi LKK

Referring to the above.

Kindly let us have an update on last correspondence with TP / developments to this matter.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

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Joy Irene (LKKAuto)

From: Wong, Justin <Justin.Wong@aig.com>
Sent: Friday, 23 February 2018 2:30 PM
To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto); Tan, Bennie-WZ
Subject: #0257700407SG004#023# - To Conduct Height Measure Test for accident involving SBP96R & SLH5262T on 09/11/2017
Attachments: OI GIA - SBP96R.pdf; TP GIA - SLH5262T.pdf; Photos from Third Party.pdf

Dear Vivian,

We refer to our phone conversation yesterday.

Kindly assist to conduct a height measurement test on the consistency of damages between both vehicles.

Our insured is adamant that there was no contact between both vehicles.

Best Regards,

Justin Wong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416
Justin.Wong@aig.com | www.aig.com.sg

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Your Ref : 0257700407SG
Our Ref : CC4/AIG17021548/N

8 March 2018

M/s AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16
CHARTIS Building
Singapore 079120
(Motor Claims Department)

**AUTOMOBILE TECHNICAL INVESTIGATION REPORT OF ACCIDENT
INVOLVING SLH 5262T AND SBP 96R ON 9 NOVEMBER 2017**

1. We refer to your letter dated 23 February 2018 and the instructions therein to comment on the damage consistency of the motor car SLH 5262T involved in the captioned accident, in particular to establish whether there was possibly contact between the right portion of the motor car SLH 5262T and the front left portion of the motor car SBP 96R; and if there was contact, whether the damages on the right portion of the motor car SLH 5262T is consistent to the accident.
2. The following documents were provided to us for our review and consideration in the preparation of this report:-
 - a) Singapore Accident Statement and Police Report of the driver of the motor car SLH 5262T (herein referred to as "**Honda**"), where amongst other information, the circumstances of accident was described together with 8 coloured photographs of the Honda at the time of reporting;
 - b) Singapore Accident Statement and Police Report of the driver of the motor car SBP 96R (herein referred to as "**Mercedes**"), where amongst other information, the circumstances of accident was described together with 7 coloured photographs of the Mercedes at the time of reporting;
 - c) 12 coloured photographs of the damage to the Honda taken during the Pre- Repair Survey by LKK Auto Consultants Pte. Ltd.;
 - d) 103 coloured photographs taken during the inspection of the Mercedes;
 - e) 4 coloured photographs taken at the accident scene by the driver of the Honda.

3. In preparation of this report, we conducted height measurements of the right portion of the Honda (using a similar make and model). We had also conducted a physical inspection and thereafter height measurements of the left front portion of the Mercedes; both collectively referred herein as **"Involved Motor Cars"**. An analysis of all the available documents and information gathered was subsequently carried out.
4. We now set out below our detailed findings and analysis.

Nature of Accident

5. From the Singapore Accident Statement and Police Report Number T/20171109/2052 of the driver of the Honda, Mr Cheaw Beng Chuan (herein referred to as **"Mr Cheaw"** and Police Report Number T/20171109/2052 **Cheaw**) on 9 November 2017 at 0930 hours, he was driving the Honda along Still Road South along the 2nd lane. As he was approaching the traffic junction of Marine Parade, he noticed road works near the traffic lights. He saw a stationary red Mercedes Benz bearing registration number SBP 96R on the 1st lane. The Mercedes suddenly inched out towards the 2nd lane as Mr Cheaw was approaching. The Mercedes hit onto the right side of the Honda. Mr Cheaw attempted to manoeuvre the Honda more to the left to avoid a collision. Mr Cheaw tried to signal the driver of Mercedes to stop but the Mercedes continued going straight. When he tried to follow the Mercedes, it sped up and disappeared from Mr Cheaw's view. However, Mr Cheaw's passenger managed to assist him in taking a photo of the Mercedes's rear portion.
6. The Singapore Accident Statement and Police Report Number T/20171124/2122 of the driver of the Mercedes, Ms Tan Si Ying, Delia (herein referred to as **"Ms Tan"**), however had stated that on the accident date and time, she was travelling along Still Road South on the 1st lane. As there were road works on the said lane, she signalled her intention to switch to the 2nd lane. She noticed a brown Honda Vezel some distance away. As she was changing lanes, she noticed the Honda accelerating in between the 2nd and 3rd lane. The Honda was beside Ms Tan. She believed it was trying to overtake her. This was the only incident with the Honda that she recalled at the material date, time and location. The driver of the Honda did not make any attempt to stop or inform Ms Tan of anything and there was no collision or side-swiping of both vehicles.

Damage to the Honda

7. From our examination of the photographs taken during the Pre- Repair Survey conducted by LKK Auto Consultants Pte. Ltd. about 1 day after the accident, we observed reddish paint transfer marks and paint graze marks on the driver door of the Honda. There were also black marks on the right passenger door. However we noted that the front bumper was not misaligned at its right corner edge. See photos 1 - 6 below.



Photo 1 shows a general view of the right front portion of the Honda at the time of the Pre- Repair Survey conducted by LKK Auto Consultants Pte. Ltd. about 1 day after the accident. We noted that the front bumper was not misaligned at its right corner edge (arrowed).



Photo 2 shows the reddish paint transfer marks and paint graze marks we observed on the driver door of the Honda (circled).

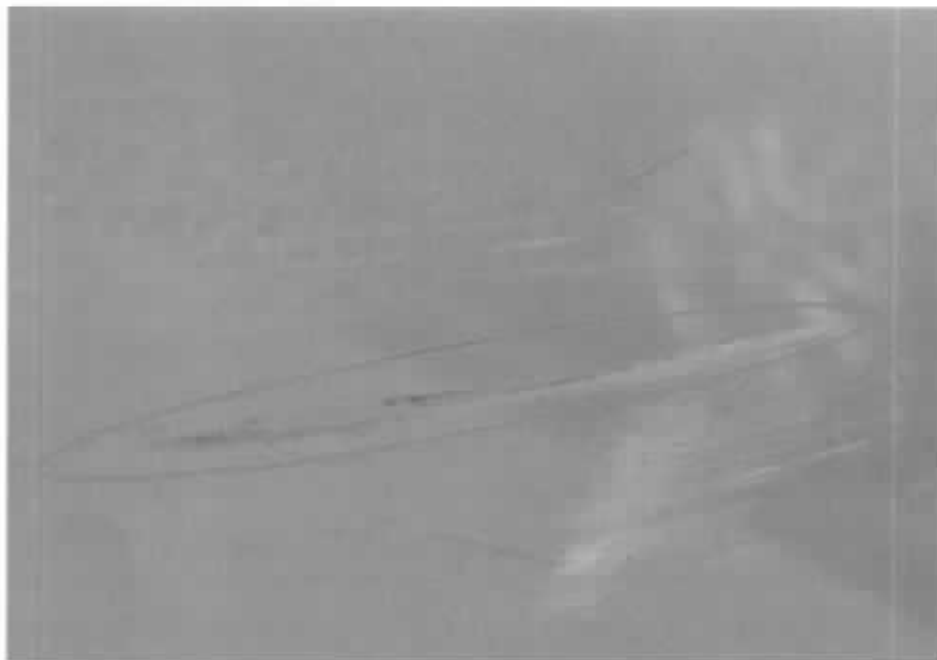


Photo 3 shows a close up view of the reddish paint transfer marks (circled) and paint graze marks (arrowed) we observed on the driver door of the Honda.



Photo 4 shows the black marks observed on the right passenger door of the Honda (circled).



Photo 5 shows a closer view the black marks observed on the right passenger door of the Honda (circled).



Photo 6 shows a close up view the black marks observed on the right passenger door of the Honda.

Physical Inspection of the Mercedes

8. The Mercedes was physically inspected on 2 March 2018 at the home premises of Ms Tan located at 9 Jalan Singa, Singapore 418096.
9. The mileage recorded was 53,406km.
10. The physical inspection carried out had primarily focused on the front left portion as well as left front portion of the Mercedes as the driver of the Honda had reported the accident to be of a side- swipe nature where the Mercedes while attempting to switch lanes, had cut into the Honda which was on the 2nd lane at the material time.
11. At the time of our inspection, we observed paint graze marks and paint scuff marks on the front left portion of the Mercedes. We found paint graze marks on the top portion of the Mercedes's left front tyre fender. There were also scuff marks on the lower portion of the Mercedes's left side mirror. However, it was noted that the front bumper was not misaligned at its corner edges. See photos 7 - 14 below.



Photo 7 shows the general view of the front portion of the Mercedes at the time of our inspection.



Photo 8 shows the paint graze marks (circled) and paint scuff marks (arrowed) found on the front left portion of the Mercedes.



Photo 9 shows a close up view of paint graze marks (circled) and paint scuff marks (arrowed) found on the front left portion of the Mercedes.



Photo 10 shows a close up view of the paint graze marks on the top portion of the Mercedes's left front tyre fender (circled).



Photo 11 shows a view of the left side mirror of the Mercedes at the time of our inspection. We noticed scuff marks on the lower portion of the left side mirror (circled).

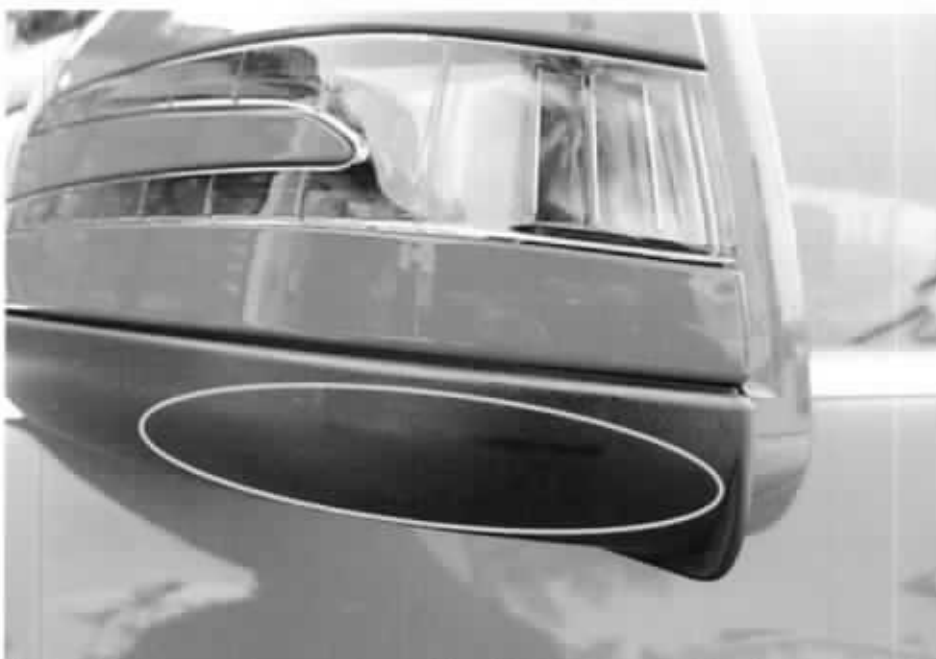


Photo 12 shows a close up view of the left side mirror of the Mercedes at the time of our inspection. We noticed scuff marks on the lower portion of the left side mirror (circled).



Photo 13 shows a close up view of the right corner edge of the front bumper of the Mercedes. We observed that there was no misalignment at the corner edges (arrowed).



Photo 14 shows a close up view of the left corner edge of the front bumper of the Mercedes. We observed that there was no misalignment at the corner edges (arrowed).

Accident Scene Photographs

12. For this case, we managed to obtain several photographs from Mr Cheaw that were taken post- accident. A photograph of the rear portion of the Mercedes was taken by Mr Cheaw's passenger as the Mercedes left the accident scene. 3 photographs depicting the damages sustained to the right portion of Honda were taken by Cheaw at the workshop where he made the accident report later that same day.
13. No other observations could be made from the photograph showing the rear portion of the Mercedes at the accident scene. Upon review of the available photographs depicting the damages sustained to the right portion of Honda, we observed the same reddish paint transfer marks and paint graze marks on the driver door of the Honda as well as the same black marks on the right passenger door of the Honda as per the Pre- Repair Survey photographs. See photos 15 - 18 below.



Photo 15 shows the rear portion of the Mercedes which was taken by Mr Cheaw's passenger as the Mercedes left the accident scene. No other observations could be made from the photograph.

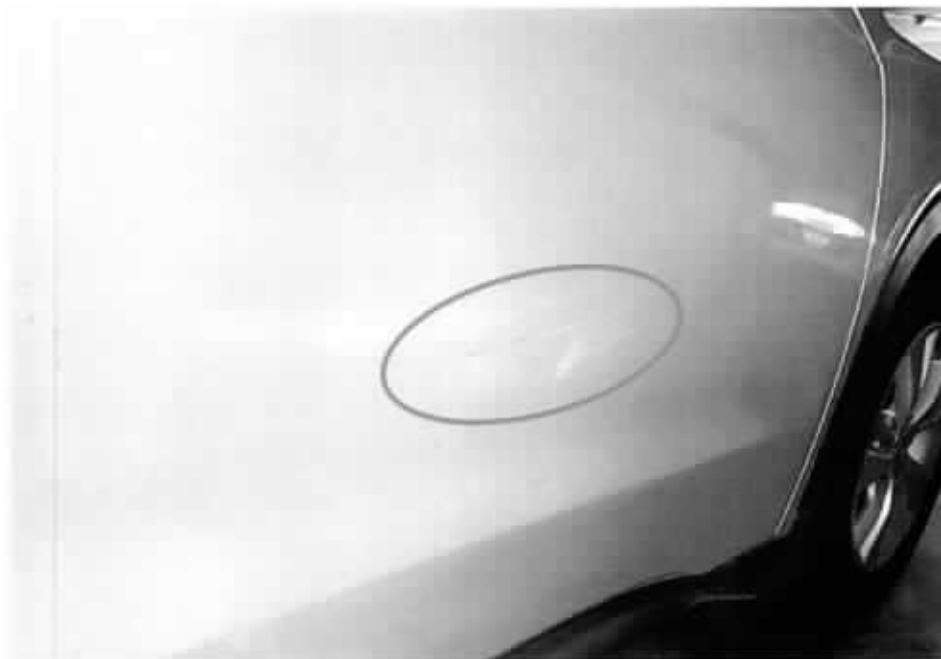


Photo 16 shows upon review of the available photographs taken at the workshop depicting the damages sustained to the right portion of Honda, we observed the same reddish paint transfer marks and paint graze marks on the driver door of the Honda as per the Pre- Repair Survey photographs (circled).

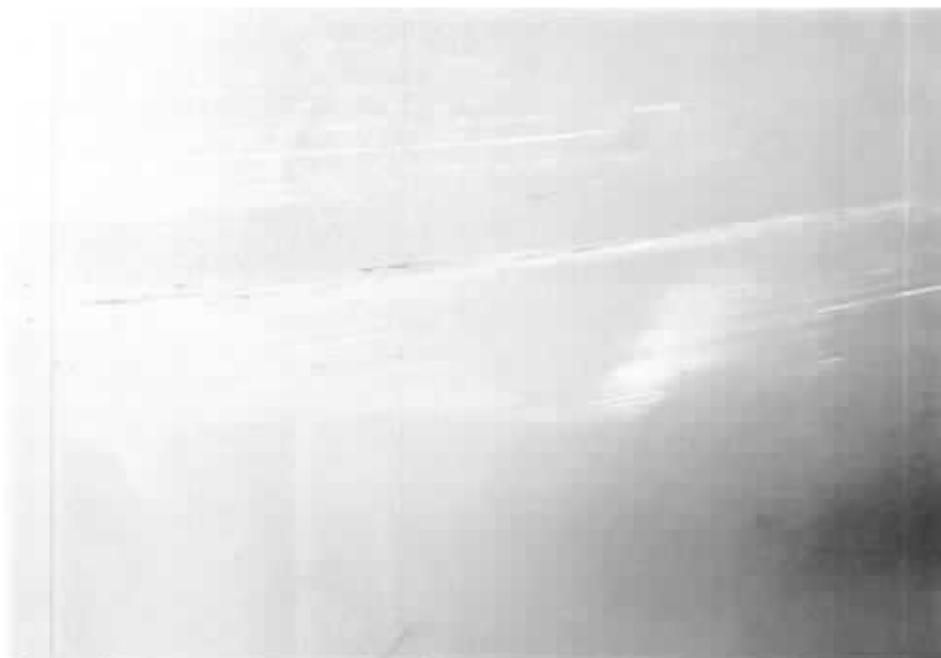


Photo 17 shows a close up view of the same reddish paint transfer marks and paint graze marks on the driver door of the Honda as per the Pre- Repair Survey photographs.

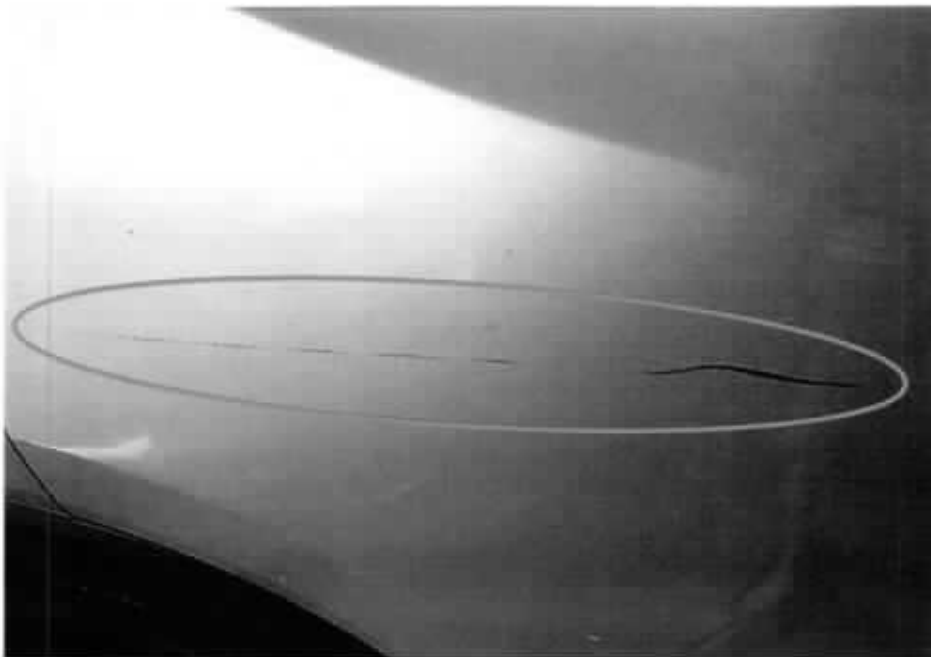


Photo 18 shows upon review of the available photographs depicting the damages sustained to the right portion of Honda, we observed the same black marks on the right passenger door of the Honda as per the Pre- Repair Survey photographs (circled).

Height Measurement

14. We had conducted a height configuration test to determine whether the damages observed on the right portion of the Honda could have possibly been caused by the left front portion of the Mercedes. In order to determine this, we had measured the height above ground level of the damaged area on the right portion of the Honda (using a similar make and model). We had thereafter compared this measured height against the left front portion of the Mercedes. See photos 19 - 22 below.



Photo 19 shows the height measurement being conducted on the right passenger door of the Honda (using a similar make and model). The height above ground level of the area where the reddish paint transfer marks were found was measured to be approximately 68cm.



Photo 20 shows the height measurement being conducted on the right passenger door of the Honda. The height above ground level of the area where the black marks were found was measured to be approximately 88cm.



Photo 21 shows the height measurement being conducted on the left front portion of the Mercedes. The height range of the paint graze marks found on the left front portion of the Mercedes is between 37cm to 68cm above ground level.

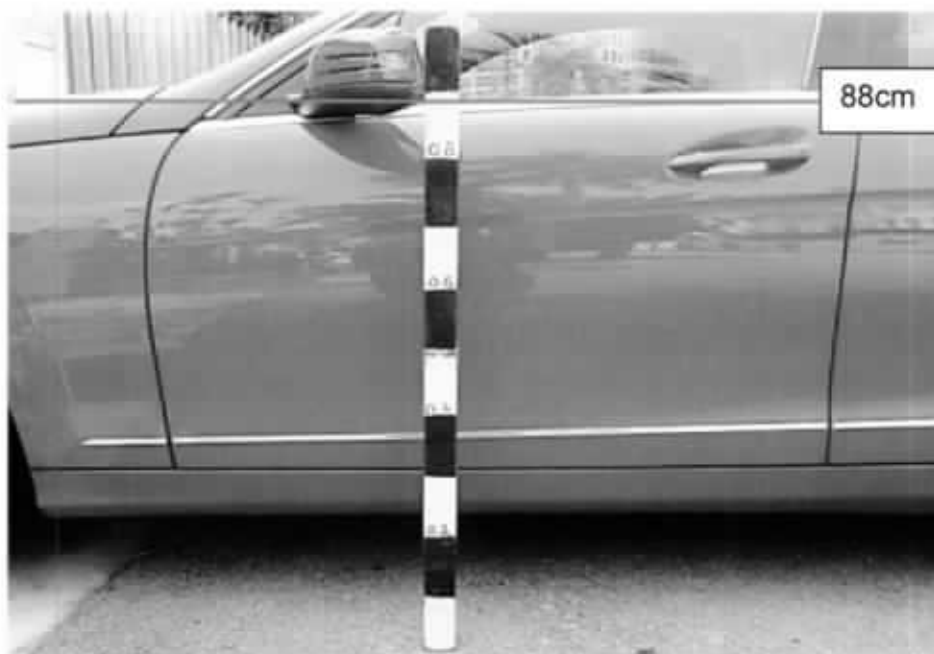


Photo 22 shows the height measurement being conducted on the left portion of the Mercedes. The body part at 88cm above ground was the lower portion of the left side mirror where the scuff marks were found.

15. We now set out below the findings that we had gathered following the height measurements that was conducted:-

- a) the height above ground level of the area where the reddish paint transfer marks were found on the driver door of the Honda was measured to be approximately 68cm;
- b) the height above ground level of the area where the black marks were found on the right passenger door of the Honda was measured to be approximately 88cm;
- c) the height range of the paint graze marks found on the left front portion of the Mercedes is between 37cm to 68cm above ground level;
- d) the body part at 88cm above ground was the lower portion of the Mercedes's left side mirror where the scuff marks were found;
- e) the height measurements appear to support the findings of possible contact between the right portion of the Honda and the left front portion of the Mercedes. Our findings are further supported by, upon our review of the accident scene photographs and accident reporting photographs, the reddish paint transfer marks on the driver door as well as the black marks on the right passenger door of the Honda.

Conclusion

16. Having investigated and technically analyzing the material evidence available at the time of writing this report, we are of the opinion that there was contact between the right side of the Honda and the left front portion of the Mercedes at the material time.

17. The contact was relatively minor and had occurred when the Mercedes was attempting to switch lanes as the Honda was approaching which resulted in slight contact of grazing nature between the left front portion of the Mercedes and the right portion of the Honda, causing significant permanent damage to both vehicles. The black marks on the right passenger door of the Honda as well as the reddish paint transfer marks on the driver door of the Honda were a result of this contact.

18. Both damages are corresponding to their respective heights and are consistent to their nature of contact. Furthermore, the pattern of the graze marks observed on the left front portion of the Mercedes corresponds to the pattern of the graze marks observed on the right portion of the Honda.



Muhd Nazril

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