

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 16 March 2021 4:15 PM
To: Jen Lim
Cc: Jess Francis Carlos; Jessica Harry Shastri; Tommy Woon Wui Tew; Eva Kok; Jobi Thomas; Eric Paul Glorioso; Yvonne Chew; Jason Wong; Admin-D (LKKAuto); Stephanie Loke; Ronald Yap
Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G - TPP-TO CONDUCT PRS // DOA: 25/01/2021 // FCOR

Dear Jen,

WITHOUT PREJUDICE

Confirm final fig \$10,549.90 before GST and 8 repair days.

Kindly send the relevant documents to China Taiping Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Lim <jen.lim@eurokars.com.sg>
Sent: Monday, 15 March 2021 9:40 AM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS // DOA: 25/01/2021 // FCOR

Hi Rasul,

Enclosed is revised FCOR with additional labour and repair working day.
Sorry for any inconvenience.

Our COR computation is attached for your agreement.

COR: **\$10,549.90** before GST

8 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Regards,

JEN LIM

Insurance Claims Admin
27A, Tanjong Penjuru



From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: 12 March 2021 3:30 PM

To: Jen Lim <jen.lim@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS // DOA: 25/01/2021 // FCOR

Hi Jen Lim,

Finalised amount of \$ 8,599.90 / 5 days of repair is confirmed

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Jen Lim [<mailto:jen.lim@eurokars.com.sg>]

Sent: Thursday, 11 March, 2021 7:48 PM

To: Rasul (LKKAuto)

Cc: Jess Francis Carlos; Jessica Harry Shastri; Tommy Woon Wui Tew; Eva Kok; Jobi Thomas; Eric Paul Glorioso; Yvonne Chew; Jason Wong; Admin-D (LKKAuto); Stephanie Loke; Ronald Yap

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS // DOA: 25/01/2021 // FCOR

Dear Rasul,

Our COR computation is attached for your agreement.

COR: **\$8, 599. 90** before GST

5 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible

Regards,

JEN LIM

Insurance Claims Admin
27A, Tanjong Penjuru
Singapore 609042



From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: 22 February 2021 2:41 PM

To: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: Re: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Stephanie,

Rasul will go thnaks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stephanie Loke <stephanie.loke@eurokars.com.sg>

Sent: Monday, 22 February 2021 2:39 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear LKK

See you. Thank you v much.

Thank you

Best Regards
Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: 22 February 2021 PM 2:34

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: Re: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Stephanie,

Will survey today.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Monday, 22 February 2021 1:59 PM

To: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

[Confidential]

Without Prejudice

HI Stephanie

Attached last PRS email.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Pauline Tham

Sent: Monday, February 22, 2021 1:58 PM

To: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; 'SUR' <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS
Importance: High

[Confidential]

Without Prejudice

Hi Stephanie

LKK was already appointed previously (attached)

Hi LKK

Please liaise with Stephanie of Eurokars

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Stephanie Loke <stephanie.loke@eurokars.com.sg>

Sent: Monday, February 22, 2021 1:55 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline

Please confirm as customer is here and will be leaving the car for survey and repairs.

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: Stephanie Loke

Sent: 19 February 2021 PM 5:22

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri

<jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline

Can survey the car on 22/2 at 2pm? Customer leaving the car at 27A Tanjong Penjuru level 5.

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 19 February 2021 PM 12:09

To: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

[Confidential]

Without Prejudice

Hi Stephanie

Liability is cleared for your client, pending insured agreement on damages and quantum.

Please let us have your documents once repair cost and days are finalised with our surveyor.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Stephanie Loke <stephanie.loke@eurokars.com.sg>

Sent: Friday, February 19, 2021 11:48 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline

Have the insurance reported? Our client is chasing us.

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: Stephanie Loke

Sent: 16 February 2021 AM 8:36

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline

Happy Lunar New Year to you!

Have your insured reported? Please advise

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: 09 February 2021 PM 4:11
To: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>
Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

[Confidential]

Without Prejudice

Hi Stephanie

We are still waiting for our insured report and not able to comment on liability

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Head of Motor Claims Section II
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Stephanie Loke <stephanie.loke@eurokars.com.sg>
Sent: Tuesday, February 9, 2021 4:09 PM
To: Ronald Yap <ronald.yap@eurokars.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jen Lim <jen.lim@eurokars.com.sg>; Jessica Harry Shastri

<jessica.shastri@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline

Insured just call up to follow up on this case. Please update.

Appreciated lots.

Thank you

Best Regards

Stephanie Loke

Email: stephanie.loke@eurokars.com.sg



From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: 08 February 2021 AM 8:42

To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: FW: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline,

Following up liability of this case please.

Thank You,

Ronald Yap

5 Ubi Close

S408605

TransEurokars Pte Ltd

From: Ronald Yap

Sent: 05 February 2021 8:49 AM

To: Stephanie Loke <stephanie.loke@eurokars.com.sg>

Subject: FW: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Thank You,

Ronald Yap

5 Ubi Close

S408605

TransEurokars Pte Ltd

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: 27 January 2021 10:34 AM
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: SUR <sur@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

[Confidential]

Without Prejudice

Hi Ronald

Thanks for reply.

We are still pending for our insured report and therefore not able to reply on liability yet.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Wednesday, January 27, 2021 10:32 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline,

Please assign to LKK.

Thank You,

Ronald Yap
5 Ubi Close
S408605
TransEurokars Pte Ltd

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: 27 January 2021 10:29 AM

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Ronald

We have not received your reply.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Pauline Tham

Sent: Tuesday, January 26, 2021 10:15 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ronald.yap@eurokars.com.sg

Subject: RE: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Importance: High

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI
Sent: Monday, January 25, 2021 4:40 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; ronald.yap@eurokars.com.sg
Subject: OUR REF: SNM21D200424/C02/SLN3655A/THAMYL & YOUR REF: SGX3066G -TPP-TO CONDUCT PRS

Dear Pauline,

Please conduct **PRS-SGX3066G** soonest possible.(Our Insured had yet to filed SAS Report)

Officer In Charge: Pauline Tham- DID 63896541.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Monday, January 25, 2021 2:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: YOUR REF: SLN3655A / OUR REF: SGX3066G / DOA: 25JAN2021

Dear Claims Dept,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged later on.

Thank You,

Ronald Yap
5 Ubi Close
S408605
TransEurokars Pte Ltd