

Our Ref : CT0121/ SHA4949L /CK(st)
Your Ref :
Date : 19-Feb-2021

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA4949L YOUR INSURED SMQ5781C
AND OTHER GBJ8834G ON 24-Jan-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA4949L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMQ5781C we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,444.50
6	2 days Loss of Rental @ \$ 125.40 per day	\$ 250.80
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 1,697.30

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,857.30

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMQ5781C
- c) GIA / Police report/s of : SHA4949L
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

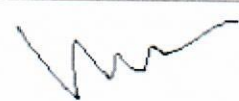
**ACCIDENT INVOLVING TOYOTA PRIUS SHA4949L , SMQ5781C , ... ON 24-Jan-21 16:00
ALONG CHOA CHU KANG WAY**I / We **SEAH JUI LENG** (Hirer) NRIC No.: **SXXXX157D**and/or **KOH CHIN THIAM** (Relief) NRIC No.: **SXXXX416C**Taxi Number **SHA4949L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

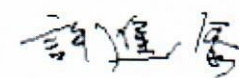
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **25-Jan-2021**Name of Hirer **SEAH JUI LENG**Hirer NRIC **SXXXX157D**

Signature :

Address **271 PASIR RIS STREET 21 #05-458
510271**Contact No. **93620489**Name of Relief **KOH CHIN THIAM**Relief NRIC **SXXXX416C**

Signature :

Address **334A ANCHRALE CRESCENT 07-110
541334**

Contact No.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00006862001

Claim No : SNM21D200458/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 1,797.30

SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED NINETY SEVEN
AND CENTS THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 4949L

Insured Vehicle No. : SMQ 5781C

Date of Loss : 24/01/2021

Place of Accident : JUNCTION TURNING TOWARDS CCK AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALLIANCE TRANSPORT SERVICE PTE LTD

Driver Name : DANIAL ASHRAF HAN@HAN LIAN KWANG(HAN LIANGUANG)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,444.50
(3) Loss of Use/Rental/Earning	S\$	350.80
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 1,797.30

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : _____

Signature : _____

Date : 19/8/21

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
89 LORANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

Description : 3P 24.01.2021

ComfortDelGro Engineering Pte Ltd205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755**Workshops**59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768731
320 Ubi Road 3 Singapore 408640COMPANY REG. NO.: 199506048W
Page: 1VEHICLE NO
SHA4949LNO/DATE
91546091 15.02.2021MAKE
TOYOTAJOB NO.
305450077MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
10.08.2017CHASSIS CODE
JTDBK3FU803563178

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,350.00
Add GST @	7.000 %	94.50
Total Invoice amount		1,444.50

Issued by : KATHERINETAN 15.02.2021 16:29:17
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21010431

Date: 15 February 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	24/01/2021 @ 16:00 hrs
ALONG	CHOA CHU KANG WAY
INVOLVING	SMQ5781C, GBJ8834G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4949L** (the "Taxi"). The Taxi was hired to **SEAH JUI LENG IC NO SXXXX157D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SMQ5781C

Date of Accident

24/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance

Period of Insurance 25/11/2020 - 24/11/2021

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 25/01/2021 14:30

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SNA49492

ACCIDENT INVOLVING SMQ 5781C / SHA 4949L / OTHERS ON 24/01/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 1/28/2021 4:08 PM

To: JASON.HAN6705@GMAIL.COM <JASON.HAN6705@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21001275/T1ra3

ALLIANCE TRANSPORT SERVICE PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ 5781C / SHA 4949L / OTHERS ON 24/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 4949L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: O/R : SNM21D200458/C02/SMQ5781C/TOHHS : Direct Settlement - Accident Involving SMQ5781C and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sat 8/14/2021 3:53 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Dear Sirs

We refer to the above matter.

Please proceed to resolve the claim up to \$1,797.30.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, August 13, 2021 4:56 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: O/R : SNM21D200458/C02/SMQ5781C/TOHHS : Direct Settlement - Accident Involving SMQ5781C and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We refer to our mandate request on 09/04/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, April 9, 2021 12:31 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM21D200458/C02/SMQ5781C/TOHHS : Direct Settlement - Accident Involving SMQ5781C and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMQ5781C (CTI) AND SHA4949L (TP) ON 24/01/2021

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 1,797.30 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,923.70	\$ 1,444.50 (\$1,350.00+ 7% GST)
2. Loss of Rental (2 days x \$125.40)	\$ 250.80	\$ 250.80 (2 days x \$125.40)
3. Loss of Income (2 days x \$80.00)	\$ 160.00	\$ 100.00 (2 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,336.50	<u>\$ 1,797.30</u>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, 27 January 2021 4:34 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: O/R : SNM21D200458/C02/SMQ5781C/TOHHS : Direct Settlement - Accident Involving SMQ5781C and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

LKK REF - CC3/CTI21001275/T1ra3
CTI REF - SNM21D200458/C02/SMQ5781C/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured' s SAS report for your attention and necessary action.

NOTICE :

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG
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From: Claims Dept of CTI
Sent: Wednesday, January 27, 2021 1:48 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; jaslinkok@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R : SNM21D200458/SMQ5781C/TOHHS : Direct Settlement - Accident Involving SMQ5781C (OI : CTI - TBA) and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

Dear Alfred,

Please revert LKK.

OIC : Alfred

**** Kindly quote our reference number for future correspondences.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, January 27, 2021 11:50 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMQ5781C (OI : CTI - TBA) and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4949L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)