

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 27 January, 2021 4:34 PM
To: Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: O/R : SNM21D200458/C02/SMQ5781C/TOHHS : Direct Settlement - Accident Involving SMQ5781C and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021
Attachments: REPORT OF SMQ5781C.pdf
Categories: HMK

LKK REF - CC3/CTI21001275/T1ra3

CTI REF - SNM21D200458/C02/SMQ5781C/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Wednesday, January 27, 2021 1:48 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; jaslinkok@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R : SNM21D200458/SMQ5781C/TOHHS : Direct Settlement - Accident Involving SMQ5781C (OI : CTI - TBA) and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

Dear Alfred,

Please revert LKK.

OIC : Alfred

*** Kindly quote our reference number for future correspondences.*

NOTICE :

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Thank you

Lim Shu Min

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, January 27, 2021 11:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMQ5781C (OI : CTI - TBA) and SHA4949L (TP : LKK REF - CC3/CTI21001275/T1ra3) on 24/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 4949L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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