

Our Ref : CT0121 / SHA2990D /KS(st)
Your Ref: _____
Date : 23-Feb-2021

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

WITHOUT PREJUDICE

ACCIDENT INVOLVING OUR TAXI SHA2990D YOUR INSURED SKK1320G
AND OTHER _____ ON 26-Jan-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHA2990D which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKK1320G we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,148.75
2	3 days Loss of Rental @ \$ 125.19 per day	\$	375.57
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	1,526.32

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$	240.00
	Total Claims :	\$	1,766.32

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SKK1320G
- c) GIA / Police report/s of : SHA2990D
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - () PIR
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHA2990D , SKK1320G** **ON 26-Jan-21 14:25**
ALONG **BATTERY ROAD, OUTSIDE UOB PLAZA**

I / We **ENG CHOON CHYE JOHN** (Hirer) NRIC No.: **SXXXX586H**

and/or **TING LI LIANG** (Relief) NRIC No.: **SXXXX500E**

Taxi Number **SHA2990D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

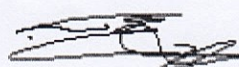
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Jan-2021**

Name of Hirer **ENG CHOON CHYE JOHN**

Hirer NRIC **SXXXX586H**

Signature :




Address **207 BISHAN STREET 23 #15-401**
570207

Contact No. **90278808**

Name of Relief **TING LI LIANG**

Relief NRIC **SXXXX500E**

Signature :



Address **207 BISHAN STREET 23 15-401**
570207

Contact No. **84483117**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,580.00** (Global Sum) for vehicle no. **SHA 2990D** that was damaged pursuant to the accident which occurred on **26/01/2021** (date) along **BATTERY ROAD OUTSIDE UOB PLAZA** (location) involving vehicle no/s **SKK 1320G**.

This is pursuant to the inspection conducted on **27/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 2990D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 2990D** (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15th (day) of July (month) 2021 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA2990D

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
26.06.2019

CHASSIS CODE
KMHC851CVKU164326

INV. NO/DATE
91546513 18.02.2021

JOB NO.
305450591

ODOMETER READING

DATE/TIME IN
26.01.2021 16:10

Description : 3P 26.01.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	FNPS	NO PLATE(S) WITH TRIM COVER [REAR]	1	55.00	0.00	55.00
SUB-TOTAL			:			433.60

JOB NATURE

0001	L	PANEL BEATING		350.00		350.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		250.00		250.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR		40.00		40.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91546513	1,148.75	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA2990D

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
26.06.2019

CHASSIS CODE
KMH851CVKU164326

INV. NO/DATE
91546513 18.02.2021

JOB NO.
305450591

ODOMETER READING

DATE/TIME IN
26.01.2021 16:10

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					640.00

Items total	1,073.60
Add GST @ 7.000 %	75.15
Invoice amount	1,148.75

Issued by : CHEWBEELENG 18.02.2021 14:37:04
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91546513	1,148.75	

Our Ref: CT21010458

Date: 18 February 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/01/2021 @ 14:25 hrs
ALONG BATTERY ROAD, OUTSIDE UOB PLAZA
INVOLVING SKK1320G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2990D** (the "Taxi"). The Taxi was hired to **ENG CHOON CHYE JOHN IC NO SXXXX586H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO						FROM	TO
32665	72.8	0600	1300	26/1/	SHA2990D				12.35	
32786	136	14.30	22.10	26/01/21	Accident	Eng Chuan	dayang	1610	—	—
32862	75.4	0615	1100	28/01/21	Repair			—	1730	
33059	197	12.20	22.00							
33229	169.3	08.50	1400							
33390	121	14.59	21.11							
33497	214.9	08.50	1330							
33609	116.4	14.50	22.20							
33708	91.6	0630	1100							
33893	193	12.49	22.20							
33953	62	06.50	1115							


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKK1320G

Date of Accident

26/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance AIG

Period of Insurance 11/06/2020 - 10/06/2021

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 26/01/2021 16:49

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SMR 2990D

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 February 2021 3:00 PM
To: 'henghongpoh@yahoo.com'; 'henghongpoh@gmail.com'
Subject: ACCIDENT INVOLVING SKK 1320G(AIG) AND SHA 2990D AT/ALONG DRIVEWAY OF UOB PLAZA ON 26/01/2021

15 FEB 2021

Mr Heng Hong Poh/ Ms Leow Lee Choo

[By Email Only]

Dear Sir/Madam,

You Ref: SKK1320G

Our Ref: CC4/AIG21001271/Gps3

ACCIDENT INVOLVING SKK 1320G(AIG) AND SHA 2990D AT/ALONG DRIVEWAY OF UOB PLAZA ON 26/01/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHA2990D against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd


Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Jan 2021 11:05	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	27 Jan 2021 11:05	Clm Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lee Su Li
3	27 Jan 2021 11:05	Clm Created	Reg No: SHA2990D. Acct Date: 2021/01/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	27 Jan 2021 11:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	27 Jan 2021 11:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/05	[A] Lee Su Li
6	27 Jan 2021 11:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	27 Jan 2021 11:05	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	27 Jan 2021 11:05	Label Added	(23):Express.	[A] Lee Su Li
9	27 Jan 2021 11:05	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	27 Jan 2021 11:06	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> XING GUO QIANG	[A] Lee Su Li
11	10 Feb 2021 12:54	Clm Registration Modified	Acct Time:14:00:00->14:28:00. Pol No:2100342583->2100342583-07.	[I] AIG OneClaim Integration User
12	15 Feb 2021 14:35	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	22 Feb 2021 17:12	Clm Registration Modified	Acct Time:14:28:00->14:00:00. Pol No:2100342583-07->2100342583.	[I] Low, Xianyu
14	22 Mar 2021 12:18	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	22 Mar 2021 12:18	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	22 Mar 2021 12:18	Clm Dtl Modified	JPJ Reg. Date: -> 2019/06/26.	[A] JOANNE LEE KHANG MIN
17	22 Mar 2021 12:18	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	23 Mar 2021 12:58	Adj Mandate Request	Cur.Reg:1501.13:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,148.75 + (b)LOR(2days x \$125.19): \$250.38 + (c)LOI(2days x \$50.00):\$100.00 + (d)LTA/GIA search fee: \$2.00 = Total: \$1,501.13 *2 r ecommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
19	03 Apr 2021 09:43	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
20	03 Apr 2021 09:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/05	[I] Yong, Joanne
21	03 Apr 2021 09:51	Adj Mandate Set	Approved:1501.13.	[I] Yong, Joanne
22	29 Jun 2021 12:33	Adj Mandate Request	Cur.Reg:1588.73:For LOR & LOI, 3rd party rejected our offer at 2days and counter proposed 2.5days. For your further mandate.	[A] CHEW HSIAO TONG
23	30 Jun 2021 10:09	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
24	30 Jun 2021 10:09	Adj Mandate Set	Approved:1588.73.	[I] Yong, Joanne

Date From    Date To    Audit Type 

ACTIVITY

[02/02/2021 11:05] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2664703	27 Jan 2021 11:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA2990D	SKK1320G	11.00
2669749	15 Feb 2021 14:18:20	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA2990D	Subramaniam, Divyashni	xx.xx
2679183	22 Mar 2021 12:18:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA2990D	SKK1320G	11.00