

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 23 March 2021 12:16 PM  
**To:** Admin-D (LKKAuto); Teo, Grace; assignments; SUR; 'Gnoh, Pau Loong'  
**Subject:** RE: LKK \ CMTD2100287/GPL(nr) - 2 Days Notice: SJL 4230 U (Our Ref) and FBH7928L (Your Ref) Dated 24/01/2021  
**Attachments:** PRELI ADVISED.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle SJL 4230U  
Date of survey: 27/1/21  
Number of days (estimated) : 6 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 27 January 2021 9:03 AM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Subject:** Re: LKK \ CMTD2100287/GPL(nr) - 2 Days Notice: SJL 4230 U (Our Ref) and FBH7928L (Your Ref) Dated 24/01/2021

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Wednesday, 27 January 2021 7:30 AM

**To:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>

**Subject:** LKK \ CMTD2100287/GPL(nr) - 2 Days Notice: SJL 4230 U (Our Ref) and FBH7928L (Your Ref) Dated 24/01/2021

Without Prejudice

Our Reference: CMTD2100287/GPL

Your Reference: SJL4230U

Hi Joey,

We refer to your email reply of 26.01.2021 and will appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SJL4230U** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

**Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG**



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

**From:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>  
**Sent:** Tuesday, January 26, 2021 4:30 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Cc:** Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>  
**Subject:** Re: PRI \ CMTD2100287/GPL(nr) - 2 Days Notice: SJL 4230 U (Our Ref) and FBH7928L (Your Ref) Dated 24/01/2021

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Auto Consultants** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

<b>Contact Person</b>	Eric Lee	8269 9999
<b>Email Address</b>	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
<b>Survey Address</b>	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client’s claim in respect of damages and consequential loss in relation to his personal injuries.\*

**Note:** Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

Cheers,  
Joey Chan

**Team AutoPro Pte Ltd**



Tel: 6258 1955 Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

On Tue, Jan 26, 2021 at 3:01 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2100287/GPL

Your Reference: SJL4230U

Without Prejudice

Date: 26/01/2021

EMAIL ONLY

OUR Email:

[motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)<mailto:[motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)>

Attention:

M/S TEAM AUTOPRO PTE LTD

Dear Joey,

ACCIDENT INVOLVING FBH7928L & SJL4230U ON 24.01.2021

We refer to your Notice of Accident dated 26/01/2021.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/  
[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)<mailto:[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)> .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor

Surveyor

Selection (Indicate as tick)

LKK Auto Consultants

Kenneth Kong Seng Cheong

Marcus Chua Kang Seng

Priority Services

Jimmy Lee

Lawrence Ng

Jeffrey Ong

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)<mailto:[motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)>

[signature banner]

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg)<<http://www.sompo.com.sg/>> | Facebook:

[www.facebook.com/SompoSG](http://www.facebook.com/SompoSG)<<http://www.facebook.com/SompoSG>>

Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG

Download now @ [App-store-badge] <<https://itunes.apple.com/sg/app/sompo-sg/id1387425777>> or [google-play-badge] <<https://play.google.com/store/apps/details?id=sg.com.sompo.sompoapp>>

1 For Travel, Personal Accident & Home Insurance | 2 For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here<<https://www.sompo.com.sg/prc>> for our Privacy Policy

From: TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>  
Sent: Tuesday, January 26, 2021 1:46 PM  
To: Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
Subject: 2 Days Notice: SJL 4230 U (Our Ref) and FBH 7928 L (Your Ref) Dated 24/01/2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,  
Road Traffic Accident Involving SJL 4230 U (Our Ref) and FBH 7928 L (Your Ref)  
Dated 24ND JANUARY 2021, Time around 1900HRS  
@ Havelock Road/ Clemenceau Ave Towards River Valley Road

We represent our client ; LAM MUI KHENG to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SJL 4230 U and your insured's vehicle registration number: FBH 7928 L. Enclosed herewith a copy of the Singapore Accident Statement filed for your reference.

Kindly send us your list of at least ten (10) motor surveyors within 2 working days from today via email to the following personnel:-

Contact Person  
Eric Lee  
8269 9999

Email Address  
[teamautopl@gmail.com](mailto:teamautopl@gmail.com)<<mailto:teamautopl@gmail.com>>  
Survey Address  
160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

Thank you for your attention to this email and we look forward to your earliest reply.  
\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

Note: Dear all, please note that Team AutoPro will be subjected to GST from 13th January 2021.

-----  
Cheers,  
Joey Chan

Team AutoPro Pte Ltd  
[\[https://docs.google.com/uc?export=download&id=1OvgYSqq0rxntsbl33mexfPDIQ8ghXZbW&revid=0B7JSJhaJyI9lak9rR0tjenlRHl3VnNQRzFsaXk5YVd4ckFJPQ\]](https://docs.google.com/uc?export=download&id=1OvgYSqq0rxntsbl33mexfPDIQ8ghXZbW&revid=0B7JSJhaJyI9lak9rR0tjenlRHl3VnNQRzFsaXk5YVd4ckFJPQ)  
Tel: 6258 1955 Fax: 6258 1956  
Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722