

RE: OUR REF: SNM21D200409/C02/GBK3700L/LEWLC & YOUR REF: CC6/CTI21001263/Ars3-SGF6650U-TPP-DS

Jenny Lew <jenny.lew@sg.cntaiping.com>

Mon 2/1/2021 11:09 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

 1 attachments (2 MB)

GBK3700L.pdf;

Dear Suli,

Please refer to attached.

Thank you.

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** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 27, 2021 4:47 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; suli@lkkauto.com; jaslinkok@lkkauto.com

Subject: OUR REF: SNM21D200409/C02/GBK3700L/LEWLC & YOUR REF: CC6/CTI21001263/Ars3-SGF6650U-TPP-DS

Dear Jenny,

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Please revert to LKK Auto on DS soonest possible.

Officer in charge-Jenny Lew-DID: 6389 6172.

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Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, January 26, 2021 6:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK 3700L (OI : CTI - TBA) and SGF 6650U (TP : LKK REF - CC6/CTI21001263/Ars3) on 21/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGF 6650U at M/s ADVANCE AUTO GARAGE on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd