

LOD Re: Accident on 25/1/2021 involving SHB 496Y & SBK 2322B (AIG's insured) Our Ref: TAX/01/21/2053/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Wed 31/3/2021 3:59 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (356 KB)

2110_001.pdf;

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3,100.00
Loss of Rental	\$1,070.00 (8 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$4,177.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 496Y (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 496Y that was damaged pursuant to the accident which occurred on 25/01/2021 (date) along CHULIA STREET TOWARDS PHILIP STREET (location) involving vehicle no/s SBK 2322B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of May (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,770.00** (Global Sum) for vehicle no. **SHB 496Y** that was damaged pursuant to the accident which occurred on **25/01/2021** (date) along **CHULIA STREET TOWARDS PHILIP STREET** (location) involving vehicle no/s **SBK 2322B**.

This is pursuant to the inspection conducted on **26/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHB 496Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 496Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of May (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210300512
Date : 26.03.2021
Vehicle No. : SHB496Y
Your Ref No. : TAX/01/21/2053
Our Ref No. : 24109559
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,100.00
GRAND TOTAL					\$ 3,100.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 25.01.2021

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Mar 29, 2021 17:24 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/20/2053

From: SMRT Taxis Pte Ltd

Date: 5/2/2021

**ACCIDENT ON 25/01/2021 INVOLVING SHB 496Y& SBK 2322B ALONG
CHULIA STREET TOWARDS PHILIP STREET**

This is to confirm that the daily rental rate for SHB 496Y is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/01/2021

Date Generated : 04/02/2021

Accident End Date : 04/02/2021

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/21/2053	SHB496Y	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24109559	25/01/2021 4:06 PM	03/02/2021 10:45 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	26 Jan 2021 / 13:15:41	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SBK2322B		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20210126131541210153

Search Date / Time: 25 Jan 2021 14:10:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21001262/Qps3

16 FEB 2021

Teo Lee Leng
2 CLACTON ROAD
SINGAPORE 439399

Dear Sir/Madam,

**ACCIDENT INVOLVING SBK 2322B(AIG) AND SHB 496Y ALONG/AT CHULIA STREET
ON 25/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 496Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.



Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Jan 2021 18:30	Clim Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD.	[A] Lee Su Li
2	26 Jan 2021 18:30	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	26 Jan 2021 18:30	Clim Created	Reg No: SHB496Y. Acct Date: 2021/01/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	26 Jan 2021 18:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	26 Jan 2021 18:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/04	[A] Lee Su Li
6	26 Jan 2021 18:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	26 Jan 2021 18:30	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expre ss)	[I] Merimen Administrator
8	26 Jan 2021 18:30	Label Added	(23):Express.	[A] Lee Su Li
9	26 Jan 2021 18:30	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] Lee Su Li
10	09 Apr 2021 08:50	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	09 Apr 2021 08:50	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	09 Apr 2021 08:50	Clim Dtl Modified	JPJ Reg. Date: -> 2015/02/04.	[A] JOANNE LEE KHANG MIN
13	09 Apr 2021 08:50	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	24 Apr 2021 11:55	Adj Mandate Request	Cur.Req:3909.50:Liability: 100%(BOLA 27) *Quantum: (a)COR: \$3,100.00 + (b)LOR(6days x \$133.75): \$802.50 + (c)LTA/GIA search fee: \$7.00= Total: \$3,909.50 *4 recommendation repair days + 1Sunday +1 PRS = 6days *For your approval please.	[A] CHEW HSIAO TONG
15	29 Apr 2021 13:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/04	[I] Yong, Joanne
16	29 Apr 2021 13:12	Adj Mandate Set	Approved:3909.50.	[I] Yong, Joanne

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2664851	27 Jan 2021 16:20:53	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB496Y	SBK2322B	11.00
2684710	09 Apr 2021 08:50:41	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB496Y	SBK2322B	11.00

