

Nivitha (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 24 March 2021 6:13 PM
To: Nivitha (LKK Auto); 'SUR'; 'assignments'
Cc: LEE KATIE
Subject: RE: YOUR REF: SKX175Y / OUR REF: SKF4567T / DOA: 21JAN2021 Our ref: M12D14792102

Without Prejudice

Dear Nivitha

Sorry for the inconvenience caused.

I check the correspondence emails , we arrange for your survey firm before Formteam .

There is an overlap of too much emails that we arrange duplicate .

Thanks, noted on your reminder and not billing us.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, March 24, 2021 5:51 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: YOUR REF: SKX175Y / OUR REF: SKF4567T / DOA: 21JAN2021

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Dear Sir/Mdm,

Please be informed that according to the repairer the vehicle SKF 4567T was surveyed by FTA survey firm under UOI.

We will close this file at our end without billing.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Tuesday, 26 January 2021 4:16 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: ronald.yap@eurokars.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: YOUR REF: SKX175Y / OUR REF: SKF4567T / DOA: 21JAN2021

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Already replied you :

Our insured reported, we do not admit liability as our insured is claiming against your insured.

Due to the COVID-19 situation, most of our staff are working from home.

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From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: Tuesday, January 26, 2021 3:55 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: RE: YOUR REF: SKX175Y / OUR REF: SKF4567T / DOA: 21JAN2021

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Dear Josephine,

As below, please assign to LKK.

May I know if you can advise the current liability already?

MOTOR SURVEYORS FOR UOI

1)	LKK Auto Consultants Pte Ltd 51 Ubi Avenue 1 #01-25 Paya Ubi Industrial Park Singapore 408933	Tel : 6256 3561 (Shiau Chan) Fax : 6256 4315 Email : assignments@lkkauto.com sur@lkkauto.com
2)	Priority Services Blk 779 Yishun Ave 2 #01-1545 Singapore 760779	Tel : 6293 4822 (Sharon Kho) Fax : 6293 4867 (Li Lin) Email : sharon.kho@priorityservices.sg
3)	Premier Appraiser Services 16 Sin Ming Walk #03-02 Singapore 575568	Tel : 6554 2269 (Leslie Lim) Mobile: 9688 1175 Fax : 6685 1399 (Margaret) Email : leslie@premierappraiser.net survey@premierappraiser.net
4)	STA Inspection Pte Ltd 302 Sin Ming Road Singapore 575627	Tel : 6454 8708 / 9387 9069 (SH Low) Fax : 6454 8422 (FC Chong) (Daniel Chan) Email : shlow@stengg.com fchong@stengg.com chandaniel@stengg.com
5)	Automobile Inspection Services Pte Ltd Blk 146 Potong Pasir Ave 1 #02-145 Singapore 350146	Tel : 6286 0155 / 9665 8530 (Looi) Fax : 6284 1539 (Teresa) Email : aispl_looi@singnet.com.sg teresa@aispl.com.sg

Thank You,

Ronald Yap
5 Ubi Close

S408605
TransEurokars Pte Ltd

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]
Sent: 25 January 2021 12:25 PM
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: FW: YOUR REF: SKX175Y / OUR REF: SKF4567T / DOA: 21JAN2021

Without Prejudice

Dear Ronald

We propose Autoprobe Consultants , if you do not agree, kindly choose from our lists of surveyors.

Our insured reported, we do not admit liability as our insured is claiming against your insured.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

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From: WONG JOSEPHINE
Sent: Friday, January 22, 2021 6:07 PM
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: YOUR REF: SKX175Y / OUR REF: SKF4567T / DOA: 21JAN2021

Without Prejudice

Dear Ronald

Our insured has not report the accident .

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Friday, January 22, 2021 4:36 PM
To: LEE KATIE <katielee@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: YOUR REF: SKX175Y / OUR REF: SKF4567T / DOA: 21JAN2021

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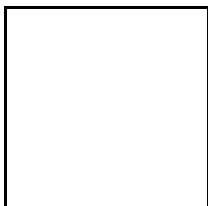
Dear Maam,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged later on.

Thank you,

Ronald Yap
5 Ubi Close
S408605
TransEurokars Pte Ltd



This email has been checked for viruses by AVG antivirus software.
www.avg.com