

**Shiau Chan (LKKAuto)**

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**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Tuesday, 2 February 2021 12:20 PM  
**To:** Kok-Chong.Lim@aig.com  
**Cc:** SUR; Steve Chen (LKK Auto)  
**Subject:** Re: Alert - Adj Mandate Approved (S\$16383.00) - SMK6066J - Claim Handler: Azlan, Syazairdina

This mail is associated with :  
**\*SMK6066J (2615772416SG)**  
OD  
Jan 26 2021 7:00AM  
[WEN DECHANG WAYNE]  
Cycle & Carriage France Pte Ltd (Pandan Gardens)

Dear Kok Chong,

According to our surveyor, the exhaust catalyst muffler and heat shield comes in 1 set, the heat shield cannot be separated because it is sealed. Once removed cannot be placed back again. Thus taking photos of the damaged exhaust catalyst muffler after removing the heat shield is not feasible. (kindly refer photo 133 - 138).

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd  
Tel: 6256 3561

<-- Original Message -->

**From:** AIG\_SG\_EXPRESS  
**To:** LKK\_HQ  
**Sent On:** 01/02/2021 04:23 PM  
**Subject:** Alert - Adj Mandate Approved (S\$16383.00) - SMK6066J - Claim Handler: Azlan, Syazairdina

Approved:16383.00:Item #57 to take CLEARER photos on damage after heat shield remove Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after

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Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)