



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Jasper Chua / Motor Claims
Yr Ref: SLP 6864 H

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0084/2021/JT Our Ref

07-OCT-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLH 2161 X - Audi Q5 2.0 TFSI QUATTRO

With reference to the above-mentioned vehicle, no. **SLH 2161 X**, claimant, **M/S Premium Automobiles Pte Ltd**, please find the related document per attached.

1. A copy of the Original Invoice no. 85016789– S\$ 19,795.43
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 800.00 (S\$ 100.00 x 7 working days + 1 Sunday)

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SLH 2161 X

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Premium Automobiles Pte Ltd (the third party claimant) of 55 Ubi Road 1
Singapore 408699 (address), owner of SLH2161X (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLH2161X that was damaged pursuant to the accident which occurred on 25/1/2021
(date) along 55 Ubi Road 1 (location) involving vehicle no/s
SLP6864H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 8 (day) of 01 (month) 2021 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$19,795.43** (Repair Cost), **S\$800.00** (Loss of rental/use), **S\$ -** (Disbursement), for vehicle no. SLH2161X that was damaged pursuant to the accident which occurred on 25/1/2021 (date) along 55 Ubi Road, 1 (location) involving vehicle no/s SLP6864H. This is pursuant to the inspection conducted on 26/1/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Premium Automobiles Pte Ltd ("the third party claimant") of vehicle no. SLH2161X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLH2161X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 10 (month) 2021 (year)

 LKK
LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
 281 Alexandra Road
 Singapore 159938
 Main Telephone 6836 2223
 Main Telefax 6471 3733
 Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
 281 Alexandra Road
 Singapore 159938
 Main Telephone 6388 2223
 Main Telefax 6475 1023

Ubi Service Centre
 55 Ubi Road 1
 Singapore 408699
 Main Telephone 6388 2323
 Main Telefax 6841 1183

Customer Service
 Service Appointment 6366 2323
 24-hour Breakdown Service 9828 1233
 Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016789	Account: A0006 (T 0)
	Date: 04/10/2021	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order: SLH2161X	
	Term: 30	
Regn No: SLH2161X (V 31417)	Regn Date: 26/10/2016	Mileage: 89650
Model: Q5 2.0 TFSI quattro (180 bhp)	Chassis: WAUZZZ8R1HA041311	Engine: CNC 176494
You have been assisted by :- UB-Lim Kee Siang (43)		WIP No.: 13132 Dept: U

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGE.	500.00	1.00	500.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER,RHS FRONT FENDER, RHS FRONT DOOR AND RHS REAR DOOR.TO RENEW RHS FRONT FENDER,RHS FRONT DOOR AND RHS REAR DOOR.TO REPAIR RHS REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	2000.00	1.00	2,000.00
S	BODYWORK	M: TO RESPRAY RHS FRONT FENDER,RHS FRONT DOOR, RHS REAR DOOR,DOOR COVER AND RHS REAR FENDER.	2600.00	1.00	2,600.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO RENEW RHS FRONT RIM AND RHS REAR RIM. TO CARRY OUT WHEEL ALIGNMENT	320.00	1.00	320.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8R0821106A	FENDER	1.00	1002.00	801.60
X	A8R0831052E	DOOR(LAST)	1.00	4085.00	3,268.00
X	A8R0837912L	SEAL(LAST)	1.00	205.00	164.00

Premium Automobiles Pte Ltd



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	Order: SLH2161X	
	Term: 30	
Regn No: SLH2161X (V 31417)	Regn Date: 26/10/2016	Mileage: 89650
Model: Q5 2.0 TFSI quattro (180 bhp)	Chassis: WAUZZZ8R1HA041311	Engine: CNC 176494
		WIP No.: 13132
Dept: U		
You have been assisted by :- UB-Lim Kee Siang (43)		

		Details		Qty	Unit Price	Amount
X	A8R0010502CQ	LABEL (LAST)	Less 020%	1.00	30.00	24.00
X	A8R0853960L GRU	(A) (SK) COVER 26/1/21	Less 020%	1.00	511.00	408.80
X	A8R0833052B	DOOR	Less 020%	1.00	4085.00	3,268.00
X	A8R0839912L	SEAL	Less 020%	1.00	205.00	164.00
X	A8R0839249F	CHECK ROD AP	Less 020%	1.00	145.50	116.40
X	A8R0853970L GRU	(A) (SK) COVER 26/1/21	Less 020%	1.00	408.50	326.80
X	A8R0807303 GRU	BUMPER (LAST)	Less 020%	1.00	1798.00	1,438.40
X	A8R0601025CG	009045/ (V) (GER) WHEEL	Less 020%	1.00	1652.00	1,321.60
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.30	15.84
X	A8K0837199	CLIP	Less 020%	7.00	0.80	4.48
X	A8R0854960G GRU	009049/ (V) (SK) LINING	Less 020%	1.00	184.50	147.60
X	A191853586C	GROMMET AP	Less 020%	10.00	2.60	20.80
X	A811807577C	NUT AP	Less 020%	1.00	3.00	2.40
X	AWHT003237	BOLT AP	Less 020%	2.00	2.20	3.52
X	A8R0839982C	FOIL AP	Less 020%	1.00	77.70	62.16

Parts 11,558.40
 Labour 0.00
 Sublet 6,942.00
 Menus 0.00
 Lubricant 0.00

Sub-Total 18,500.40

7% GST 1,295.03

Grand Total 19,795.43



Received by

For & on behalf of
 Premium Automobiles Pte Ltd

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 11, 2021 2:51 PM
To: GRACE.CHUNG.LOH@GMAIL.COM
Subject: ACCIDENT INVOLVING SLP 6864H AND SLH 2161X ON 25/01/2021

Our Ref: CC3/AIG21001251/Aba3

CHUNG LYE PENG (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SLP 6864H AND SLH 2161X ON 25/01/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLH2161X (1247751643SG)**
[SLP6864H]

TP

PREMIUM AUTOMOBILES PTE LTD

Jan 25 2021 1:00PM

[CHUNG LYE PENG]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 14/10/2021 09:43 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$20595.43) - SLH2161X - Claim Handler: Tan, Bennie-WZ

Approved:20595.43:SUBJ TO ALL DOCS/BILLINGS IN ORDER, SAB FROM: \$20,495.43-20,595.43 (ALL-IN). BOLA14 APPLIES. TP LOA TO BE AFFIXED WITH COMPANY STAMP.

DOCUMENTS SUMMARY

There are no documents.