

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 8 February 2021 9:50 AM
To: Admin-D (LKKAUTO); Sbk E
Cc: assignments
Subject: RE: Survey Vehicle FBR898H-DOA: 14/1/21

Dear Mr Kwan,

As instructed by our client , please proceed to repair the **insured vehicle FBR 898H, on Lump Sum Repair, (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

After paint photos required after repair.

Item #2 RIGHT FRONT FORK & #3 LEFT FRONT FORK New Part photos required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 8 February 2021 8:16 AM
To: Sbk E <sbk5643e@yahoo.com>
Cc: assignments <assignments@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: Survey Vehicle FBR898H

Dear Kwan

Thank you for your email.

Dear Veron,

FYNA Our Ref : CS/AIG21001242/Nvf3

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Sunday, 7 February 2021 6:44 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: Survey Vehicle FBR898H

Dear Summer,

Please kindly assist to authorize repair for FBR898H. Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Tuesday, January 26, 2021, 01:42:08 PM GMT+8, Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Kwan,

Is the vehicle FBR 898H in the workshop?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)