

Veron Chen (LKKAUTO)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Wednesday, 21 April 2021 10:28 PM
To: Naz (LKKAUTO)
Cc: Veron Chen (LKKAUTO); SUR
Subject: RE: INVOICE AND DV, Re: FBR 898H FINALIZATION, Re: Survey Vehicle FBR898H-DOA: 14/1/21
Attachments: 898 (1).jpeg; 898 (2).jpeg; 898 (3).jpeg

Dear Veron,

Sorry for the late reply. Please kindly submit the repair invoice and towing invoice. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Thursday, April 8, 2021, 03:08:21 PM GMT+8, Naz (LKKAUTO) <naz@lkkauto.com> wrote:

Dear Mr Kwan,

Apologies for the late reply. Attached herewith is the amended marked estimate. We will finalize at **Lump Sum COR of \$5,750.00 / 4 REPAIR DAYS;**

Thank you.

Best Regards,
Naz | Technical Investigator
LKK Auto Consultants
Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Wednesday, 7 April 2021 4:11 PM
To: Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Re: FBR 898H FINALIZATION, Re: Survey Vehicle FBR898H-DOA: 14/1/21

Dear Naz,

Please kindly revise to \$5,750.00 as previous agreement. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, April 7, 2021, 02:21:59 PM GMT+8, Naz (LKKAUTO) <naz@lkkauto.com> wrote:

Dear Mr Kwan,

Apologies for the late reply. Attached herewith is the amended marked estimate. We will proceed to finalize if you are agreeable with the amended **Lump Sum COR of \$5,450.00 / 4 REPAIR DAYS**;

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, 5 April 2021 7:32 AM

To: Sbk E <sbk5643e@yahoo.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: FBR898H FINALIZATION, Re: Survey Vehicle FBR898H-DOA: 14/1/21

Dear Mr Kwan,

Thank you for the email.

Dear Naz,

Kindly finalize repair cost.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Friday, 2 April 2021 8:33 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: FBR898H FINALIZATION, Re: Survey Vehicle FBR898H-DOA: 14/1/21

Dear Veron,

Good Day. The repair was completed. Please kindly confirm FBR898H finalization repair cost. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Tuesday, March 16, 2021, 11:12:12 AM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Veron,

Good Day. Please help to check if the steering stem and the front brake disk can be replaced? The forks were badly bent and the stem and the front brake disk is directly connected to the forks and the brake caliper. Please kindly assist for safety related issue. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Tuesday, March 16, 2021, 11:05:59 AM GMT+8, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

Refer below items:

To take out-
FRONT BRAKE DISK
STEERING STEM
RIGHT SWITCH ASSY
EXHAUST ASSY-UNDER SERVICEABLE

Not Approved
TO KNOCK, STRAIGHTEN CHASSIS & BODY BALANCING
LABOUR FOR DISMANTLING AND ASSEMBLY SUPPLEMENTARY ITEMS

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Tuesday, 9 March 2021 9:18 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: Survey Vehicle FBR898H-DOA: 14/1/21

Dear Veron,

Please help to confirm the damaged parts required with after paint photos for FBR898H? Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Monday, February 8, 2021, 09:49:41 AM GMT+8, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Mr Kwan,

As instructed by our client, please proceed to repair the **insured vehicle FBR 898H, on Lump Sum Repair, (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

After paint photos required after repair.

Item #2 RIGHT FRONT FORK & #3 LEFT FRONT FORK New Part photos required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email : sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 8 February 2021 8:16 AM

To: Sbk E <sbk5643e@yahoo.com>

Cc: assignments <assignments@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: Survey Vehicle FBR898H

Dear Kwan

Thank you for your email.

Dear Veron,

FYNA Our Ref : CS/AIG21001242/Nvf3

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Sunday, 7 February 2021 6:44 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: Survey Vehicle FBR898H

Dear Summer,

Please kindly assist to authorize repair for FBR898H. Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Tuesday, January 26, 2021, 01:42:08 PM GMT+8, Admin-D (LKKAuto) <admin-d@lkkauto.com> wrote:

Dear Kwan,

Is the vehicle FBR 898H in the workshop?

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)