

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL: 65446671 FAX: 62141511  
CO. REG: 200707743D GST REG: 200707743D

Our Ref: SMH8243S/SR

WITHOUT PREJUDICE

26 February 2021

(By Email Only)

**Attn: The Motor Claims Department**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

Dear Sir/Madam

## **ACCIDENT INVOLVING SMH8243S AND SLF8826H ALONG LOEWEN CLUSTER CARPARK ON 23/01/2021**

We have been authorized by Premier Rent A Car Pte Ltd, the owner of Taxi vehicle number: **SMH8243S**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SLF8826H** at the material time of the accident with the driver of our client's vehicle, **Ms. Christensen Jane Elizabeth**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SLF8826H**, our client's vehicle was damaged and we have been put to loss and damage as follows:

1. Cost of repair (Incl. GST)	\$ 1872.50
2. Loss of Rental - 3 days x \$107.00 per day	\$ 321.00
3. GIA Search Fee	\$ 2.00
	<u>\$ 2195.50</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report and sketch plan of **SMH8243S**
- (2) Driver's Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search

## **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL: 65446671 FAX: 62141511  
CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SMH8243S/SR**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Shafawati Md Rabu**

Email: [shafawati.rabu@premierauto.com.sg](mailto:shafawati.rabu@premierauto.com.sg)

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Rent A Car Pte Ltd

This is a computer-generated letter. No signature is required.

**WITHOUT PREJUDICE**

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909



**Attn: The Motor Claims Department**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH8243S AND SLF8826H ALONG LOEWEN CLUSTER  
CARPARK ON 23/01/2021**

We, Premier Rent A Car Pte Ltd, the registered owner of vehicle No: **SMH8243S**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

  
  
\_\_\_\_\_  
Premier Rent A Car Pte Ltd  
Authorized Signatory

Date 27/04/2021

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00121112004 Claim No : SNM21D200464/C02/SLF8826H/TANKL  
Claimant : PREMIER RENT A CAR PTE LTD  
Amount : S\$2,195.50  
DOLLARS TWO THOUSAND ONE HUNDRED NINETY FIVE AND CENTS  
FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SMH 8243S  
Insured Vehicle No. : SLF 8826H

Date of Loss : 23/01/2021  
Place of Accident : LOEWEN CLUSTER CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BILLON BERTRAND  
Driver Name : CAROLINE GEORGIA BIARD BILLON

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

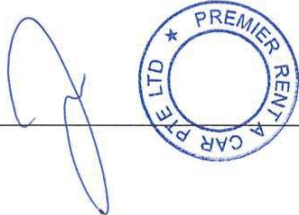
I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,872.50
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	321.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 2,195.50

Claimant Name : PREMIER RENT A CAR PTE LTD

NRIC No : 2XXXXX929E

Signature :



Date :

27/04/2021



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

## TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

DATE 26-Feb-2021  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR MAZDA 3 REGN NO: SMH 8243 S			\$ 1,750.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,750.00
GST @ 7%				\$ 122.50
GRAND TOTAL				\$ 1,872.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



23 January 2021

To Whom It May Concern,

Dear Sir/Madam,

RE: Temporary Change of Vehicle from SMH8243S to SLN2555L

Name of Hirer: Jane Elizabeth Christensen  
Name of Driver: Jane Elizabeth Christensen  
Replacement Vehicle Registration No.: SLN2555L  
Make & Model: Mazda 3 Deluxe 1.5 litre (Sedan/Automatic)  
Interim Period for Replacement Car: 26/01/2021 to 28/01/2021 (3 days)  
Rental 1 Day: \$100.00 (excluding Prevailing GST)

This letter is to certify that Jane Elizabeth Christensen (Hirer Name) renting Vehicle SMH8243S is involved in a minor accident case on 23/01/2021 and a replacement vehicle SLN2555L is provided while the car is being repaired at our workshop.

Should you have any clarifications, please do not hesitate to contact us at 6214 1101.

Thank you.

Yours Sincerely



Jas Lee (Ms)  
Senior Manager

**Premier Rent A Car Pte Ltd** (A Wholly Owned Subsidiary of Premier Corporation Pte Ltd)  
No 23, Changi South Ave 2, #01-03, Singapore 486443  
Telephone: +65 6214 1101 Fax: +65 6214 1131  
[www.premier-rentacar.com](http://www.premier-rentacar.com)  
Co.Reg. No. 200612929E

Vehicle Reg No: SMH 8243S

 Make & Model: Mazda 3

Next Svc Date: \_\_\_\_\_

 Date/Time In: 26/11/21 13:15

 Date/Time Out: 28/01/2021 @ 16:15 hrs

Next Svc Mileage: \_\_\_\_\_

 Mileage In: 24481

 Mileage Out: 24481

 Fuel In: 1/4 Bars

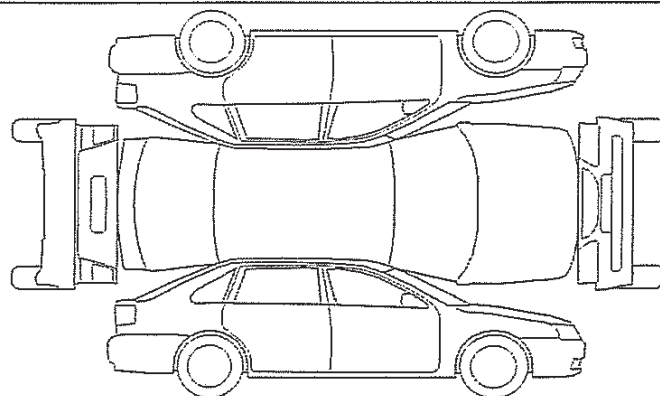
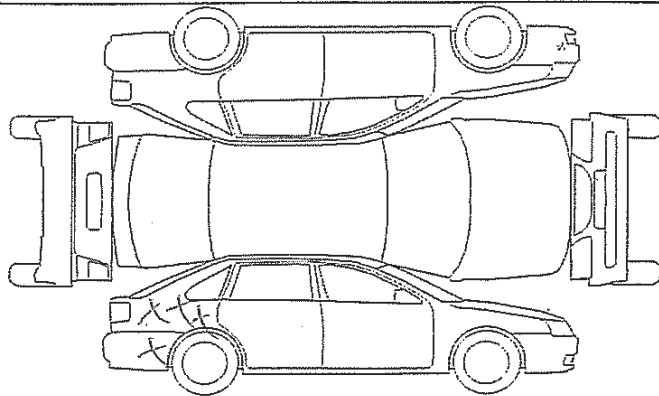
 Fuel Out: 1/4 Bars

For Official Use

S/N	SVC / REPAIR	DONE (Y / N)	REMARKS / FEEDBACK FROM WORKSHOP
1	Accident		
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			

Check In

Check Out



1.Minor Dent 2.Serious Dent 3.Minor Scratch 4.Serious Scratch 5.Damaged 6.Chip 7.Crack 8.Peeling

Remarks:

TP / W

Check In By Customer:

Name:

Signature:

Date / Time:

Takeover By Workshop (PAUTO)

Name:

Signature:

Date / Time:

Quality Check By Workshop

Name:

Signature:

Date / Time:

Check Out To Customer:

Name:

Signature:

Date / Time:

Served By Service Advisor (PAUTO)

Name:

Signature:

Date / Time:

Assigned Mechanic:

Name:

Signature:

Date / Time:

Takeover By Service Advisor (PAUTO)

Name:

Signature:

Date / Time:

Date / Time:

 28/11/21  
 not in


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SLF8826H

Date of Accident

23/01/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance**Period of Insurance ..... **14/09/2020 - 13/09/2021**Requested By ..... **GOH WEE DEK (PREMIER AUTO...**Requested Date ..... **26/01/2021 10:08****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 24 February 2021 1:58 PM  
**To:** bertrandbillon@me.com  
**Subject:** ACCIDENT INVOLVING SLF 8826H AND SMH 8243S ON 23/01/2021

**Our Ref: CC3/CTI21001230/T1es3**

24 FEB 2020

**BILLON BERTRAND**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLF 8826H AND SMH 8243S ON 23/01/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 23 April 2021 5:45 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D200464/C02/SLF8826H/TANKL & YOUR REF: CC3/CTI21001230/es3-SMH8243S-TPP-DS

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

We refer to your email below.

Please proceed to offer at \$2,195.50(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, 6 April 2021 12:42 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: SNM21D200464/C02/SLF8826H/TANKL & YOUR REF: CC3/CTI21001230/es3-SMH8243S-TPP-DS

[Confidential]

Your ref : SNM21D200464  
Our ref : CC3/CTI21001230/T1es3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed and hit third party parked vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$2,195.50 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,432.35	\$ 1,872.50
2. Loss of Rental (3days x \$100)(w/GST)	\$ 321.00	\$ 321.00 (3days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,755.35	<b>\$ 2,195.50</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 28 January 2021 5:18 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D200464/C02/SLF8826H/TANKL & YOUR REF: CC3/CTI21001230/es3-SMH8243S-TPP-DS

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMH 8243S at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, January 27, 2021 5:00 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D200464/C02/SLF8826H/TANKL & YOUR REF: CC3/CTI21001230/es3-SMH8243S-TPP-DS

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report for claims settlement and your necessary action.

Please seek our mandate approval before any settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, January 27, 2021 4:52 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** SNM21D200464/C02/SLF8826H/TANKL & YOUR REF: CC3/CTI21001230/es3-SMH8243S-TPP-DS

Dear Kah Leong,

Please revert to LKK Auto on DS soonest possible.

Officer in charge-Tan Kah Leong-DID: 6389 6193

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, January 26, 2021 3:52 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLF 8826H (OI : CTI - TBA) and SMH 8243S (TP : LKK REF - CC3/CTI21001230/es3) on 23/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMH 8243S at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**