

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 26 January, 2021 2:09 PM  
**To:** Mei Kwan (LKKAuto); assignments  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** Re: Service appointment in Vendor Portal: claim S1M031A7 for vehicle TBC

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** HMK

Dear Mei Kwan,

Check with workshop Fion contact 9635 4538 she say is direct settlement case.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Tuesday, 26 January 2021 2:00 PM

**To:** assignments <assignments@lkkauto.com>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: Service appointment in Vendor Portal: claim S1M031A7 for vehicle TBC

Hi

Please confirm this is DS case. LKK not in their list.

**'WITHOUT PREJUDICE'**  
SAVE AS TO COSTS

We regret that we are objecting to your proposed list of surveyors.

As such, we will be appointing, M/s **LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Should you have any queries, please feel free to contact our Claims Service Team at 1800-880 4888 or email us at [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

Thank you.

**From:** BlackEagle Auto Pte Ltd [mailto:[blackeagleauto@gmail.com](mailto:blackeagleauto@gmail.com)]  
**Sent:** Tuesday, January 26, 2021 11:47 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Subject:** [EXTERNAL] S1M031A7\_[TP REF:TBC]\_Accident Involving SHD3102D & TBC\_along\_3 Bedok North Ave 3 on 15/01/2021 23.25\_PersonalAutoLine

Dear sir,

We regret to inform you that our client will not appoint any of the surveyors from your list provided.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow - Impact Analysis Consultant  
Andy Ho - Impact Analysis Consultant  
Shandy Loh - Impact Analysis Consultant  
Michael Yap - Mccooy Pte Ltd  
Joshua Ong - Delta-V Consultant  
James Ong - Delta-V Consultant  
Nick Ng - Delta-V Consultant  
Loo Yee Khang - Cozon Engineers  
Kuma - Sk Auto Consultants  
Denise Yap - Pal's Appraiser Pte Ltd

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Best regards,

Roy

(9247 3881)

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Tuesday, 26 January, 2021 1:25 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Fw: Service appointment in Vendor Portal: claim S1M031A7 for vehicle TBC

Hi,

Kindly assist.

Vehicle TP is : SLV5938D

Talk To : Fion

Veh : Out

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [nagesh.kale@axa.com.sg](mailto:nagesh.kale@axa.com.sg) <[nagesh.kale@axa.com.sg](mailto:nagesh.kale@axa.com.sg)>

**Sent:** Tuesday, 26 January 2021 1:11 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Service appointment in Vendor Portal: claim S1M031A7 for vehicle TBC

AXA confirms your appointment as Surveyor / Assessor (Company), to carry out Pending verification - Direct Settlement service for claim number S1M031A7.

Please log in to <https://vp.smartclaims.axa.com.sg/claim-portal/>

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