

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 29 January 2021 9:57 AM
To: Claims Dept; Admin-D (LKKAUTO); SUR; Admin A
Subject: RE: OD CLAIM FOR SLP 6864 H, DOA 25/1/2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLP 6864 H (Excess \$400/-)**. before paint photos showing all parts replaced are required

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 29 January 2021 9:55 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIM FOR SLP 6864 H, DOA 25/1/2021

Dear Denise,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 27 January 2021 1:17 PM

To: 'Denise Tay (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'SUR'; 'Admin A'

Cc: 'Claims Dept'

Subject: RE: OD CLAIM FOR SLP 6864 H, DOA 25/1/2021

Dear Denise,

Here you go.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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From: Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]
Sent: Wednesday, 27 January 2021 1:07 PM
To: Claims Dept; Admin-D (LKKAUTO); SUR; Admin A
Subject: RE: OD CLAIM FOR SLP 6864 H, DOA 25/1/2021

Dear Tony,

Missing 1 page. Please re-scan estimate.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 26 January 2021 2:26 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLP 6864 H, DOA 25/1/2021

Dear all,

Survey has carried out by Adrian.

Kindly assist follow up on repair approval.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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(Reg No 199902271W)
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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, 25 January 2021 3:16 PM

To: Claims; SUR; Admin A

Subject: Re: OD CLAIM FOR SLP 6864 H, DOA 25/1/2021

Dear Nadia,

Noted with thanks.

Kindly assist to provide the time and place for survey before u arrange the survey.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 25 January 2021 3:06 PM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLP 6864 H, DOA 25/1/2021

Dear all,

Kindly assist to register OD claims for above mentioned vehicle.

Above attachment is the GIA report and video footages for your kind reference. We will forward you the estimate once ready.

Please arrange for survey tomorrow 26/1/2021, Timing TBC.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

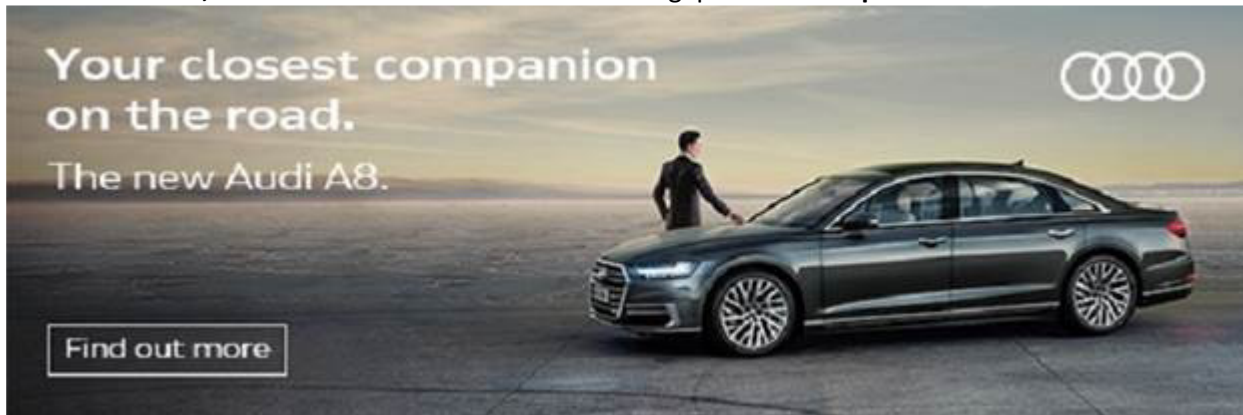
Premium Automobiles Pte Ltd (Reg No 199902271W)

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