

# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: erofia@singnet.com.sg  
Co Registration No: 201202259N

Ref: EMT1773/21/lt/BBF3952C

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

26 February 2021

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING GBF6993P AND BBF3952C ON 16 JANUARY 2021**

We are instructed by our client Bernard Tay Jia Wei to claim damages against your insured GBF6993P in connection with a road traffic accident on 16 January 2021 at about 11.20hrs along Bedok North Avenue 1 with our client's motorcycle registration number BBF3952C

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final repair cost as per Surveyor's recommendation	S\$ 1,050.00
2.	Loss of Use (5 days X S\$20.00/day) Repair Day + PRI	S\$ 100.00
Total to Claim		<u>S\$ 1,150.00</u>

Attached final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

Ce Registration No: 201202259N

## AUTHORISATION TO ACT

I/We, Bernard Tay Jia Wei ("the third party claimant") of  
425 pasir Ris Drive 6 #10-79 S 510425 (address), owner of  
FBF 3952 C (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. FBF 3952 C That was damaged pursuant to the  
accident which occurred on 16 01 2021 (date)  
along Bedok North Avenue 1 (location) involving vehicle no/s  
GBF 6993P ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they  
deemed fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR  
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 21 (day) of 01 (month) 20 21 (year)

  
Signed by "the third party claimant"

(With company stamp if applicable)

  
Signed by "the workshop"



Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **EROFIA MOTOR TRADING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,050.00** (Repair Cost), **S\$75.00** (Loss of Use/Rental) for vehicle no. **FBF3952C** that was damaged pursuant to the accident which occurred on **16/01/2021** (date) along **BEDOK NORTH AVENUE 1** (location) involving vehicle no/s **GBF6993P**. This is pursuant to the inspection conducted on **26/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **BERNARD TAY JIA WEI** (the third party claimant”) of vehicle no. **FBF3952C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBF3952C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 11 (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

# **EROFIA MOTOR TRADING PTE LTD** (201202259N)

1 Kaki Bukit Ave 6 #02-62  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
H/P: 90696165 (Mr Teo)

## **INVOICE**

Number	Date	Page
FBF3952C	26-Feb-21	1

YOUR REF:  
VEHICLE NO: FBF3952C  
MAKE/MODEL: HONDA CBF150  
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD  
ADDRESS: 78 SHENTON WAY #07-16  
AIG BUILDING  
SINGAPORE 079120

### **ACCIDENT INVOLVING GBF6993P AND FBF3952C ON 16 JANUARY 2021**

FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION S\$ 1,050.00

SUB-TOTAL: S\$ 1,050.00

TOTAL : S\$ 1,050.00

EROFIA MOTOR TRADING PTE LTD



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 4 June 2021 5:25 PM  
**To:** newredeemerfellowship@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21001222/Uga3 \*\*\* ACCIDENT INVOLVING GBF 6993P & FBF 3952C ON 16/01/2021 \*\*\*

Our Ref: CC4/AIG21001222/Uga3

04 JUNE 2021

**NEW REDEEMER'S FELLOWSHIP SOCIETY**  
DRIVER: NGAN HOCK CHENG

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBF 6993P & FBF 3952C ON 16/01/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **FBF 3952C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Jan 2021 14:19	<b>Clm Dtl Modified</b>	Claimant's Name: -> BERNARD TAY JIA WEI. Claimant's ID: -> S9536962F.	[A] HOW MEI KWAN
2	26 Jan 2021 14:19	<b>Clm Veh Model Changed</b>	(201223) HONDA CBF150 149cc (M).	[A] HOW MEI KWAN
3	26 Jan 2021 14:19	<b>Clm Created</b>	Reg No: FBF3952C. Acct Date: 2021/01/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Erofia Motor Trading Pte Ltd - (kaki Bukit) (HQ)	[A] HOW MEI KWAN
4	26 Jan 2021 14:19	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Jan 2021 14:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/04	[A] HOW MEI KWAN
6	26 Jan 2021 14:19	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Jan 2021 14:19	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	26 Jan 2021 14:27	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	26 Jan 2021 14:27	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
10	30 Aug 2022 16:51	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	30 Aug 2022 16:51	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	30 Aug 2022 16:51	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2011/06/20.	[A] JOANNE LEE KHANG MIN
13	30 Aug 2022 16:51	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	17 Oct 2022 11:39	<b>Adj Mandate Request</b>	Cur,Req:1140.00:Liability: 100% (BOLA 9(a)) *Quantum: \$1,140.00. Please refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
15	19 Oct 2022 11:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt,Due Date:2021/02/04. Mandate Remarks: please sette at best	[I] Lee, Ming-Yao
16	19 Oct 2022 11:32	<b>Adj Mandate Set</b>	Approved:1140.00:please sette at best	[I] Lee, Ming-Yao

Date From  
 Date To  
 Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2665445	28 Jan 2021 09:33:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBF3952C	GBF6993P	11.00
2836560	30 Aug 2022 16:51:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBF3952C	GBF6993P	11.00

