

Hsiao Tong (LKKAUTO)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Tuesday, 2 March 2021 5:32 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Wu Tzu Ying; Subramanian Kasi
Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF : CC4/AIG18004394/T1ps3q2-1
Attachments: GIA TP Search Fee SBS6329P.PDF; SBS6329P FINAL REPAIR.pdf

Dear Hsiao Tong

1. We do not have the CCTV footage.
2. Shall we close this matter as follow : -

Cost of Repair	: \$856.00	(inclusive of 7% gst)
Loss of Use x 1 Day	: \$300.00	(\$300 x 1 day)
GIA Search Fee	: \$2.00	(enclosed)
Total	: \$1,158.00	

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

RELEASE

Claim No: 4256953123SG

Policy No: 2100121443-09000

I/We, **SBS6329P – TOWER TRANSIT SINGAPORE PTE LTD**, hereby agree to accept the sum of **(SINGAPORE DOLLARS FIVE HUNDRED ONLY) (\$500.00)** to be paid to **(TOWER TRANSIT SINGAPORE PTE LTD)** in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SBS6329P** and **EE676P** on the **05 March 2018** along **TOH TUCK ROAD** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **EE676P** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”

WITNESS

Signature: _____

Name : LYNN AHMAD

Address : c/o : 21 BULIM DR.

BULIM BUS DEPOT,

S(648170)

Dated this 16 day of June 2022

CLAIMANT

Signature: _____

Name : SBS6329P – TOWER TRANSIT
SINGAPORE PTE LTD

Address : 21 BULIM DRIVE, BULIM BUS DEPOT

SINGAPORE 648170

NRIC No: 201419417K





Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Co. Registration No. / GST Registration No. 201419417K
Website: www.towertransit.sg Email: AR@towertransit.sg

TAX INVOICE

Bill To:
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #09-16
Singapore 642653

GST Reg. No : 201419417K
Invoice No. : AIG-202206-01
Invoice Date : 14-Jun-2022
Terms : 28 days
Contract No. : -

Attention: Motor Claims Department

Item	DESCRIPTION	AMOUNT (SGD)	TAX RATE	TAX (SGD)	TOTAL AMOUNT (SGD)
1	Being cost recovery regarding accident involving SBS6329P and EE676P on 5th March 2018 Cost of Repair (all-in) - Including loss of use and search fee	467.29	7%	32.71	500.00
TOTAL		467.29		32.71	500.00

Interest shall be levied from the due date of the invoice to the date payment is received. The interest rate shall be at 7.5% p.a. except when there is an agreement in which case the applicable late interest rate as per the agreement shall take precedence.

For Bank Transfer:

Bank Name: The Hongkong and Shanghai Banking Corporation Limited
Account Name: Tower Transit Singapore Pte Ltd
Bank Code: 7232
Branch Code: 052 Collyer Quay Branch
Account No.: 052-394822-001
SWIFT Code: HSBCSGSG
Paynow: UEN 201419417K

Authorised Signature

Name: Subramanian Kasi
Title: Finance Director

Third Party Insurer Enquiry

Our Ref No: GR-18-034741

Date of Request: 06/03/2018

Your Ref No:

Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date 06/03/2018

Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab

TP Vehicle No. EE676P

Accident Date 05/03/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
EE676P	AIG Asia Pacific Insurance Pte. Ltd.	23/02/2018-22/02/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-034741

Date of Request: 06/03/2018

Your Ref No: Online Purchase

Tower Transit Singapore Pte Ltd
21 Bulim Drive
Bulim Bus Depot
Singapore 648170

Dear Sir/Madam,

Enquiry Date 06/03/2018

Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab

TP Vehicle No. EE676P

Accident Date 05/03/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 JULY 2019

**LOH KWAI LIN
341 BUKIT TIMAH ROAD
#03-01
SINGAPORE 259719**

Dear Sir/Madam,

OUR REF : CC4/AIG18004394/T1hb3

YOUR REF : EE 676P

**ACCIDENT INVOLVING EE 676P AND SBS 6329P ALONG TOH TUCK ROAD ON
05.03.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SBS 6329P against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Vic Alpeh', written over a faint circular stamp.

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Mar 2018 15:10	Clm Veh Model Changed	(202481) MERCEDES-BENZ CITARO O530 6.4 D (A).	[A] Lau Shu Pei
2	07 Mar 2018 15:10	Clm Created	Reg No: SBS6329P. Acct Date: 2018/03/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Tower Transit Singapore Pte Ltd (HQ)	[A] Lau Shu Pei
3	07 Mar 2018 15:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	07 Mar 2018 15:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/03/16	[A] Lau Shu Pei
5	07 Mar 2018 15:10	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	07 Mar 2018 15:10	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[I] Merimen Administrator
7	07 Mar 2018 15:11	Label Added	(19):Fastlane.	[A] Lau Shu Pei
8	07 Mar 2018 15:11	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
9	13 Mar 2018 09:36	Clm Registration Modified	Pol No:2100121443->2100121443-09000.	[I] AIG OneClaim Integration User
10	06 Feb 2020 09:34	Label Removed	(19):Fastlane.	[A] Lee Su Li
11	06 Feb 2020 09:34	Label Added	(64):Revoked / No settlement.	[A] Lee Su Li
12	06 Feb 2020 10:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	06 Feb 2020 10:12	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	06 Feb 2020 10:12	Clm Dtl Modified	JPJ Reg. Date: -> 2012/12/03.	[A] JOANNE LEE KHANG MIN
15	06 Feb 2020 10:12	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Feb 2020 13:33	Adj Ofr Auth Verified	Verified: 800.00	[A] Lee Su Li
17	10 Feb 2020 13:34	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2001081.	[A] Lee Su Li
18	10 Feb 2020 13:34	Adj Rpt Submitted	Amt:800.00. Late Remarks:	[A] Lee Su Li
19	10 Feb 2020 13:34	Adj Invoice Submitted		[A] Lee Su Li
20	10 Feb 2020 13:34	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] Lee Su Li
21	10 Feb 2020 13:34	Ins Transferred Claim To Rep	Tower Transit Singapore Pte Ltd (HQ)	[A] Lee Su Li
22	10 Feb 2020 13:34	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] Lee Su Li
23	10 Feb 2020 13:34	Rep Ofr Acceptance Bypassed		[A] Lee Su Li
24	11 Feb 2020 19:18	Clm Cancelled	Closed without Offer:Auto-cancel due to MARK OFF from OneClaim	[I] AIG OneClaim Integration User
25	03 Jun 2022 13:58	Clm Cancelled Reopened		[I] Lee, Ming-Yao

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	03 Jun 2022 13:58	Ins Send Back Adj Rpt		[I] Lee, Ming-Yao
27	03 Jun 2022 13:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/07	[A] Merimen Administrator
28	03 Jun 2022 13:58	Adj Mandate Set	Maintained.	[A] Merimen Administrator
29	06 Jun 2022 12:33	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAO TONG
30	06 Jun 2022 12:34	Adj Mandate Request	Cur.Req:555.00:Proposed 50/50 -\$555.00	[A] CHEW HSIAO TONG
31	06 Jun 2022 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/07	[I] Lee, Ming-Yao
32	06 Jun 2022 15:43	Adj Mandate Set	Approved:555.00.	[I] Lee, Ming-Yao
33	13 Jun 2022 13:59	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG

Date From    Date To    Audit Type 

ACTIVITY

[05/02/2020 19:07] VIC ALPEH:
TP INACTIVITY - CLOSE OFF CASE

[30/07/2019 17:47] VIC ALPEH:
OI PHOTOS IN

[30/07/2019 17:47] VIC ALPEH:
FILE REVIEWED. CONFLICTING VERSIONS. OI Mdm Loh Kwai Lin (96661100) reported that she was travelling straight when TP Bus swerved and hit her left hand side mirror. TP reported that he was at the bus stop alighting passengers when OI vehicle turning and hit the back of his bus. Send letter to OI to notify TP claim

[16/03/2018 09:14] Lim Chin Siong Bevan :
15032018 OI called. she that she is not admitting to any liability and she was is disputing because of the TP driver attitude is wrong. OI will come down on monday to submit the photo.

[15/03/2018 10:31] Lim Chin Siong Bevan :
15032018 OI called. inform that she have made a police report and make a report at merc. inform insured send us a copy of GIA report and photo to us.

[09/03/2018 10:16] Lau Shu Pei :
SENT NON REPORTING LETTER TO OI

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2429592	06 Feb 2020 10:12:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBS6329P	EE676P	11.77
2433002	10 Feb 2020 13:34:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SBS6329P	EE676P	11.77