

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 13 June 2022 2:02 PM
To: Bazlin Ahmad
Cc: Admin A; Wu Tzu Ying; Subramanian Kasi
Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF : CC4/AIG18004394/T1ps3q2-1
Attachments: DV_SBS6329P.pdf

Without Prejudice

Dear Sirs/mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: Sunday, 12 June 2022 3:12 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>
Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF : CC4/AIG18004394/T1ps3q2-1

Hi Hsiao Tong

We agree with your principal's insured offer.

Please forward us your DV soonest.

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg



Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170
Registration number 201419417K
www.towertransit.sg

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, June 7, 2022 3:21 PM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Admin A <admin-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF : CC4/AIG18004394/T1ps3q2-1

[EXTERNAL EMAIL]

Without Prejudice

Hi Lynn,

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$500.00(all-in)** towards your client's claim.

Please confirm acceptance.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Tuesday, 2 March 2021 5:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF : CC4/AIG18004394/T1ps3q2-1

Dear Hsiao Tong

1. We do not have the CCTV footage.
2. Shall we close this matter as follow : -

Cost of Repair	: \$856.00	(inclusive of 7% gst)
Loss of Use x 1 Day	: \$300.00	(\$300 x 1 day)
GIA Search Fee	: \$2.00	(enclosed)
Total	: \$1,158.00	

Thank You

Best Regards

Lynn Ahmad

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, February 17, 2021 11:22 AM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Admin A <admin-a@lkkauto.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018 LKK REF : CC4/AIG18004394/T1ps3q2-1

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Without Prejudice

Hi Lynn,

We refer to your below email.

Based on our record, we have requested evidence from your good office as liability is unclear and our insured strongly denied liability.

Appreciate if you could furnish us any evidence to support your client's claim for our further action.

Furthermore, the recommended repair cost is at \$800.00(before GST). Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Thursday, 21 January 2021 5:56 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; AIGSGP ClaimsSurvey@aig.com; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018

Importance: High

Dear LKK

We are still waiting for your updates.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Bazlin Ahmad

Sent: Tuesday, February 25, 2020 3:21 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; AIGSGP ClaimsSurvey@aig.com; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018

Hi Vic

We refer to the above and attached email dated Mon 13/5/2019 at 9:25 AM LOD are handled & surveyed by your side.

Till todote we have yet got an offer from your side and/or your principal's insured side.

Appreciate if you could give us an offer by this week.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

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21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Monday, 13 May, 2019 9:25 AM

To: 'AIGSGP_ClaimsSurvey@aig.com' <AIGSGP_ClaimsSurvey@aig.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>

Subject: LOD - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018

WITHOUT PREJUDICE

Dear Sir/Mdm,

We understand that you are the insurer of vehicle no. EE676P which was involved in the above accident with our bus no. SBS6329P.

We are in the opinion that the accident was caused by the negligent driving of your insured driver. As a result of this accident, we have been put to loss and expense as follows:

Cost of Repair	: \$1,070.00	(inclusive of 7% gst)
Loss of Use x 1 Day	: \$300.00	(\$300 x 1 day)
GIA Search Fee	: \$2.00	(enclosed)
Total	: \$1,372.00	

We look forward to hearing from you early in order to resolve this matter amicably at minimum cost to you. Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243

Office +65 6817 1747

Email sharifah@towertransit.sg



Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

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From: Sharifah Nusaybah Binte Syed Jamil Binshahab

Sent: Tuesday, 6 March, 2018 3:40 PM

To: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>

Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EE676P AND SBS6329P ON 05/03/2018

WITHOUT PREJUDICE

Dear Mariesa,

Please proceed to appoint LKK for the PRI.

Thank you.

Sharifah Nusaybah (Ms)

Senior Executive, Claims

Mobile +65 9848 2243



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From: Abu Kassim, Noor Mariesa [<mailto:NoorMariesa.AbuKassim@aig.com>]

Sent: Tuesday, 6 March, 2018 3:26 PM

To: Sharifah Nusaybah Binte Syed Jamil Binshahab <sharifah@towertransit.sg>

Cc: Kenny Tham <Kenny.Tham@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; Alvin Tan <alvin.tan@towertransit.sg>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EE676P AND SBS6329P ON 05/03/2018

Your Reference : SBS6329P

Our Reference : EE676P

Dear Sir/Madam,

We refer to your Notice of Accident of even date

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim (Mariesa)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: Sharifah Nusaybah Binte Syed Jamil Binshahab [<mailto:sharifah@towertransit.sg>]

Sent: Tuesday, March 06, 2018 3:14 PM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran

Cc: Kenny Tham; Subramanian Kasi; Wu Tzu Ying; Alvin Tan

Subject: Pre-Repair Inspection - Accident Involving SBS6329P & EE676P D.O.A: 05/03/2018

Dear Sir / Mdm,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SBS6329P & EE676P ON 05TH MARCH 2018 AT TOH TUCK ROAD AT ABOUT 2255HRS

We are instructed by Tower Transit Singapore Pte Ltd to notify you of a road accident on **05th March 2018** at about **2255hrs** along **Toh Tuck Road** involving our bus, **SBS6329P** & your insured vehicle **EE676P**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair inspection of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please contact us to arrange for an appointment to conduct the PRI.

Tower Transit Singapore Pte Ltd

21 Bulim Drive

Bulim Bus Depot

Singapore 648170

Contact Person: Ms Sharifah @ +65 9848 2243

Thank you.

Sharifah Nusaybah (Ms)

Claims Executive

E: sharifah@towertransit.sg | T: +65 6817 1747 | M: +65 9848 2243



Tower Transit Singapore Pte Ltd | www.towertransit.sg

Registered in Singapore, Registration Number 201419417K

Post & Registered Office 21 Bulim Drive, Bulim Bus Depot, Singapore 648170

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