

RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 16/7/2021 11:17 AM

To: Lee, Ming Yao <MingYao.Lee@aig.com>  
Cc: Admin A <admin-a@lkkauto.com>

Dear Ming Yao,

We refer to the above matter.

Please be informed that third party is still pursuing claim for this matter. No video footage from third party for this matter. The breakdown of third-party claim is as follows  
:-

Cost of Repair	: \$856.00	(inclusive of 7% gst)
Loss of Use x 1 Day	: \$300.00	(\$300 x 1 day)
GIA Search Fee	: \$2.00	
Total	: \$1,158.00	

Please assist to reopen the case in Merimen for our necessary action.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
Hsiao Tong, Chew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 17 February 2021 11:34 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** FW: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Wednesday, 22 January, 2020 5:26 PM  
**To:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

If file is still idle, we shall proceed to close the file.  
Please submit WP report if available.

Regards,  
[Lee Ming Yao, George](#)  
[AIG](#)  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Lee, Ming-Yao  
**Sent:** 31 October 2019 16:18  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

Thanks for updating, please keep us posted if there is response by TP. If file is idle even January 2020. Please proceed to closure.

Regards,  
[Lee Ming Yao, George](#)  
[AIG](#)  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769  
[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** 03 October 2019 09:44  
**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

This message is from an external sender; be cautious with links and attachments.

Dear George,

We refer to your below email.

Please be informed that till date, since our last email to TP on 30/07/2019 (as attached), we are yet to receive their response with our request.

Our surveyor had recommended COR @ P/P \$800.00 with 1 working day from an estimate of \$1,000.00 (labour only).

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

**Sent:** Thursday, 3 October, 2019 9:08 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

Any update on this matter?

We wish to have reserve revision on this matter, please let us have adjusted repair cost / estimate.

Regards,

**Lee Ming Yao, George**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** 07 August 2019 15:03

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

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Dear George,

We refer to your below email and the contents were noted.

Please be informed that we are still pending response from TP repairer with regards to our request on the video footage.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

**Sent:** Wednesday, 7 August, 2019 1:46 PM

**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

Hi Vic,

Noted on your taking over the matter.

Please do update us if TP provides evidence.

Noted on the different accident stated by both parties, however, damages on TPV seems more like on rear side which fit TP's statement.

Please obtain video footage to understand the accident better.

Regards,

**Lee Ming Yao, George**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** 30 July 2019 17:39  
**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018 LKK REF CC4/AIG18004394/T1hb3

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Dear George,

We refer to your below email.

Please be informed that I am taking over the matter.

The Insured came down to our office and provided scene photos (as attached). During that time, Insured had informed us that she will not agree to settle the TP claim.

Meanwhile, we are currently requesting for any evidence from TP and will get back to Insured to for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]  
**Sent:** Thursday, 25 July, 2019 6:24 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018

Hi Cecilia,

Wish to follow up on this matter.

Regards,

**Lee Ming Yao, George**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Sent:** Tuesday, April 30, 2019 12:26 PM  
**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** [EXTERNAL] RE: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/AIG18004394/T1MB3	Cecilia

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

Sent: Tuesday, 30 April 2019 10:53 AM

To: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Our Ref : 4256953123SG-003 | Accident Involving EE676P & SBS6329P on 05/03/2018

Hi,

Noted on Bevan’s note in March 2018 that OI was disputing on liability and will submit photo to your office.

May we check who is the current case handler and any update after the meeting with insured?

Regards,

Lee Ming Yao

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769

[MingYao.Lee@AIG.com](mailto:MingYao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)



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