

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 24 February 2021 9:19 AM  
**To:** Rasul (LKKAUTO); : DAS Auto  
**Subject:** FW: Motor Claim Survey- SJS5208S-DOA: 14/1/21  
**Attachments:** SJS 5208S FINALISED INVOICE.pdf

Dear Dawn,

LOD please send to NTUC INCOME INSURANCE CO-OPERATIVE LTD, their ref: MT/1118562-001

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rasul (LKKAUTO) <Rasul@lkkauto.com>  
**Sent:** Tuesday, 23 February 2021 10:30 AM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** DAS Auto <dasauto.sg@gmail.com>  
**Subject:** RE: Motor Claim Survey- SJS5208S

Hi Veron,

Case finalised

Kindly assist on the LOU

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** DAS Auto [<mailto:dasauto.sg@gmail.com>]  
**Sent:** Monday, 22 February, 2021 4:12 PM  
**To:** Rasul (LKKAUTO)  
**Subject:** Re: Motor Claim Survey- SJS5208S

Dear Rasul,

Please see attached

Regards,  
Dawn Lim

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DAS AUTO & AIRCON SERVICES PTE LTD

9 Pioneer Rd North #01-58

Singapore 628461

Tel: 6266-1296

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On Mon, 22 Feb 2021 at 15:43, Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:

Hi Dawn,

Refer to attachment

Take note part discount for Honda Model is 20%

Finalised amount is \$ 500 / 1 day of LUMP SUM repair

Kindly confirm the finalise amount

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**From:** DAS Auto [mailto:[dasauto.sg@gmail.com](mailto:dasauto.sg@gmail.com)]

**Sent:** Monday, 22 February, 2021 11:49 AM

**To:** Rasul (LKKAuto)  
**Subject:** Motor Claim Survey- SJS5208S

Dear Rasul,

Good day.

Please find invoice done as per your estimate corrections.

If everything is in order, i'll mail out to ntuc.

Thank you.

Regards,  
Dawn Lim

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DAS AUTO & AIRCON SERVICES PTE LTD  
9 Pioneer Rd North #01-58  
Singapore 628461  
Tel: 6266-1296  
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On Mon, 25 Jan 2021 at 13:58, MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)> wrote:

Dear Workshop,

Thank you for contacting the NTUC Income Survey Team.  
The Physical Survey appointment will be arranged on 26/01/2021 **(please ensure the vehicle is at your workshop).**

**Please e-mail / inform us to cancel the survey before 6pm if the vehicle is not in your workshop.**

Note : I am sorry as we are unable to arrange any fixed timing or may not be able to accommodate to your timing. Our surveyors are on a tight schedule.

**Please leave the vehicle before 10am, our surveyor will be there between 10am to 3pm.**

I seek your understanding in this.

Warmest Regards

Annie Koh

Senior Admin,

Operations, Motor & Personal Lines (PL)

T +65 64307899

[www.income.com.sg](http://www.income.com.sg)



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**From:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)

**Sent:** Monday, 25 January 2021 1:50 PM

**To:** [dasauto.sg@gmail.com](mailto:dasauto.sg@gmail.com); MTSurvey <[MTSurvey@income.com.sg](mailto:MTSurvey@income.com.sg)>

**Subject:** RE: Motor Claim Enquiry - SLM 7643M (OUR REF: SJS5280S)

Dear Sir/Madam,

We have registered the claim.

Our reference number: MT/1118562-001

Claim Officer: MARCUS

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email.

Thank you.

*\* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

**Junainah**

Senior Admin Assistant  
Operations, Motor & PLines



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**From:** NTUC Income Motor Dept

**Sent:** Sunday, 24 January 2021 7:11 PM

**To:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)

**Subject:** FW: Motor Claim Enquiry - SLM 7643M (OUR REF: SJS5280S)

Hi team,

Pls assist with TPD claim creation.

OIV: SLM7643M

TPV: SJS5280S

DOA: 14/1/21

Thanks.

Regards

**Jehan Farinah**  
Executive  
Motor Services, CoE  
T +65 6430 7943



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**From:** DAS Auto [<mailto:dasauto.sg@gmail.com>]  
**Sent:** Saturday, 23 January 2021 12:49 PM  
**To:** NTUC Income Motor Dept  
**Subject:** Motor Claim Enquiry - SLM 7643M (OUR REF: SJS5280S)

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Hi,

Good day.

I'm Dawn from Das Auto & Aircon Services Pte Ltd, a car workshop.

There has been an accident between SLM 7643M and my customer's vehicle SJS 5280S on 14 JAN 2021, please refer to GIA & police report for more details.

The repair bill for the third party claim is estimated to be \$907.36.

Thank you.

Regards,  
Dawn Lim

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DAS AUTO & AIRCON SERVICES PTE LTD  
9 Pioneer Rd North #01-58  
Singapore 628461  
Tel: 6266-1296  
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