# **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Tuesday, 9 March 2021 1:58 PM

To: Janice Goh
Cc: SUR

**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA:

21/01/2021, SCF 9896E (TP VEHICLE), SJR 7336Y (OI VEHICLE) - EQI REF:

DM21HO00122/SG

Attachments: SCF9896E IA.pdf

Dear Janice,

Enclosed herewith preliminary advice of SCF 9896E.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 25 January 2021 2:29 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA: 21/01/2021, SCF 9896E (TP

VEHICLE), SJR 7336Y (OI VEHICLE) - EQI REF: DM21HO00122/SG

Dear Janice,

Noted with thanks.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh < janice.goh@eqinsurance.com.sg>

Sent: Monday, 25 January 2021 2:14 PM

To: Shiau Chan (LKKAuto) < <a href="mailto:siewsc@lkkauto.com">siewsc@lkkauto.com</a>>

Cc: SUR < sur@lkkauto.com>

Subject: RE: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA: 21/01/2021, SCF 9896E (TP

VEHICLE), SJR 7336Y (OI VEHICLE) - EQI REF: DM21HO00122/SG

Hi Shiau Chan

Thank you for your email.

Our claim no. DM21HO00122/SG

Thank you.

#### **Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

# Regards

## Janice Goh

Executive | Claims

### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, January 25, 2021 12:09 PM To: EQI PRS < EQIPRS@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -CN MOTORS PTE LTD, DOA: 21/01/2021, SCF 9896E (TP

VEHICLE), SJR 7336Y (OI VEHICLE)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SCF 9896E at M/s: CN MOTORS PTE LTD, 1 KAKI BUKIT AVENUE 6 BLK C #01-41 AUTOBAY @ KAKI BUKIT SINGAPORE 417883 on 22/01/21.

Enclosed herewith a copy of TP's GIA report. The estimated cost of repair will forward to you shortly.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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