

Our Ref : CT0121/ SHA3340Z /CK(st)  
Your Ref :  
Date : 19-Feb-2021

**COMFORTDELGRO**  
**ENGINEERING**

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA3340Z YOUR INSURED GBG5256K**  
**AND OTHER \_\_\_\_\_ ON 21-Jan-2021**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA3340Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBG5256K we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	4,387.00
6	5 days Loss of Rental @ \$ 110.67 per day	\$	553.35
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	4,942.35

**HIRER'S CLAIM**

7	5 days Loss of Income @ \$ 80.00 per days	\$	400.00
Total Claims :		\$	5,342.35

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBG5256K
- c) GIA / Police report/s of : SHA3340Z
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) PIR ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Catherine Koh*

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA3340Z , GBG5256K  
ALONG CLEMENTI AVE 2 TWDS AYE CITY****ON 21-Jan-21 15:00**

I / We

**SOH CHYE WHATT**(Hirer) NRIC No.: **SXXXX686E**

and/or

(Relief) NRIC No.: **SXXXX686E**

Taxi Number

**SHA3340Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**21-Jan-2021**

Name of Hirer

**SOH CHYE WHATT**

Hirer NRIC

**SXXXX686E**

Signature :



Address

**1 BEDOK SOUTH AVENUE 1 #13-913  
460001**

Contact No.

**96651106**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00069802000

Claim No : SNM21D200358/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 5,192.35

SINGAPORE DOLLARS FIVE THOUSAND ONE HUNDRED NINETY TWO AND  
CENTS THIRTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 3340Z

Insured Vehicle No. : GBG 5256K

Date of Loss : 21/01/2021

Place of Accident : 359 CLEMENTI AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIVEWIRE GLOBAL PTE

Driver Name : KIM NAMIL

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,387.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	803.35
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	5,192.35
	=====	

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Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :                     

Signature : 

Date : 28/4/21

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
COMFORTDELGRO ENGINEERING PTE LTD



GST REG. NO. M2-8921817-3

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

Description : 3P 21.01.2021

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

### Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768705  
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 1

VEHICLE NO  
SHA3340Z

NO/DATE  
91546096 15.02.2021

MAKE  
HYUNDAI

JOB NO.  
305449584

MODEL  
I-40

ODOMETER READING

DATE OF REG  
15.10.2015

CHASSIS CODE  
KMHLB41UMGU078521

JOB TYPE

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		4,100.00
Add GST @ 7.000 %		287.00
Total Invoice amount		4,387.00

Issued by : KATHERINETAN 15.02.2021 16:55:04  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21010361

Date: 15 February 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/01/2021 @ 15:00 hrs  
ALONG CLEMENTI AVE 2 TWDS AYE CITY  
INVOLVING GBG5256K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3340Z** (the "Taxi"). The Taxi was hired to **SOH CHYE WHATT IC NO SXXXX686E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GBG5256K

Date of Accident

21/01/2021 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance**Period of Insurance ..... **28/08/2020 - 27/08/2021**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **21/01/2021 16:39****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

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## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Tuesday, 2 February 2021 2:54 PM  
**To:** STOOOP@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING GBG 5256K & SHA 3340Z ALONG/AT 359 CLEMENTI AVE 2 ON 21/01/2021

Our Ref: CC3/CTI21001197/T1rs3

**LIVEWIRE GLOBAL PTE LTD- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG 5256K & SHA 3340Z ALONG/AT 359 CLEMENTI AVE 2 ON 21/01/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 3340Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





## Jaslin Kok (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 28 April 2021 2:25 PM  
**To:** Jaslin Kok (LKK Auto); Admin A  
**Subject:** FW: lkk lod - SNM21D200358- Direct Settlement - Accident Involving GBG 5256K (OI : CTI - TBA) and SHA 3340Z (TP : LKK REF - CC3/CTI21001197/T1rs3) on 21/01/2021  
**Attachments:** TP LOD & DOCS.pdf; LETTER TO OI GBG 5256K.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Dear Sir/Mdm,

You may proceed to offer as per your proposal below ;

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,288.66	\$ 4,387.00 (\$4,100.00 + 7% GST)
2. Loss of Rental (5 days x \$110.67)	\$ 553.35	\$ 553.35 (5 days x \$110.67)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 250.00 (5 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,244.01</b>	<b><u>\$ 5,192.35</u></b>

Regards,  
Irene Tay

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, April 21, 2021 9:30 AM  
**To:** Angie Foo <angie.foo@sg.cntaiping.com>  
**Subject:** lkk lod - SNM21D200358- Direct Settlement - Accident Involving GBG 5256K (OI : CTI - TBA) and SHA 3340Z (TP : LKK REF - CC3/CTI21001197/T1rs3) on 21/01/2021

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Tuesday, April 20, 2021 4:58 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBG 5256K (OI : CTI - TBA) and SHA 3340Z (TP : LKK REF - CC3/CTI21001197/T1rs3) on 21/01/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GBG 5256K (CTI) AND SHA 3340Z (TP) ON 21/01/2021**

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 5,192.35 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,288.66	\$ 4,387.00 (\$4,100.00 + 7% GST)
2. Loss of Rental (5 days x \$110.67)	\$ 553.35	\$ 553.35 (5 days x \$110.67)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 250.00 (5 days x \$50.00)
4. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,244.01</b>	<b><u>\$ 5,192.35</u></b>

Surveyor recommended 4 days for repair + 1 PRS = 5Days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 1 February 2021 6:21 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** FW: Direct Settlement - Accident Involving GBG 5256K (OI : CTI - TBA) and SHA 3340Z (TP : LKK REF - CC3/CTI21001197/T1rs3) on 21/01/2021

Dear Mdm,

Enclosed herewith our insured.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG



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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, January 26, 2021 1:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG 5256K (OI : CTI - TBA) and SHA 3340Z (TP : LKK REF - CC3/CTI21001197/T1rs3) on 21/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 3340Z at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**