

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2101-097

Your Ref : SGW4542Y

Date : 15.February 2021

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0777B AND SGW4542Y ON 20/01/21 09:09 PM ALONG BLK 986C BUANGKOK CRESCENT OPEN SPACE CARPARK

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

| | | | |
|----|--|----|-----------|
| 1. | Cost of Repair (inclusive of 7% GST) | \$ | 11,449.00 |
| 2. | Loss of Rental for <u>8</u> days @ \$ <u>99.13</u> per day | \$ | 793.04 |
| 3. | Loss of Income for <u>8</u> days @ \$ <u>50</u> per day | \$ | 400.00 |
| 4. | LTA Search Fee | \$ | 7.49 |
| 5. | Survey Fee | \$ | 0.00 |
| | Total | \$ | 12,649.53 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0777B and SGW4542Y along BLK 986C BUANGKOK CRESCENT OPEN SPACE CARPARK on 20/01/21 09:09 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 15 (day) of February 2021

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

2101-097

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00009832100 Claim No : SNM21D200519/c02

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$12,249.49**
 SINGAPORE DOLLARS TWELVE THOUSAND TWO HUNDRED FORTY NINE
 AND CENTS FORTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD777B✓

Insured Vehicle No. : SGW4542Y✓

Date of Loss : 20/01/2021✓

Place of Accident : BLK 986C BUANGKOK CRESCENT OPEN SPACE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN HUI SIM

Driver Name : TAN HUI SIM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|---|-------|--------------------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 11,449.00 |
| (3) Loss of Use/Rental/ Earning | S\$ | 793.04 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.45 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees/Towing | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| | ===== | |
| TOTAL | S\$ | 12,249.49 ✓ |
| | ===== | |

Claimant Name : Trans-cab Services Pte LtdNRIC No : 200303878KSignature : †Date : 17 MAY 2022

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

| | |
|---|--|
| TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION: | INVOICE NO. : INV2101-195 DATE : 27. January 2021 REFERENCE NO : AAD2101-097 TERMS : DUE DATE : 27. January 2021 PAGE : 1 |
|---|--|

| NO. | CODE | DESCRIPTION | QTY | UNIT PRICE | AMOUNT |
|-----|---------|--|-----|------------|-----------|
| | | Invoice No. INV2101-166: | | | |
| 1. | 6050101 | REPAIR-SHD0777B; DOA 20.01.21(LUMP SUM-21) | 1 | 11,449.00 | 11,449.00 |

| | |
|------------------------------|------------------|
| Total SGD Excl. GST : | 10,700.00 |
| 7% GST : | 749.00 |
| Total SGD Incl. GST : | 11,449.00 |

**** ELEVEN THOUSAND FOUR HUNDRED FORTY NINE SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

15 February, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 20/01/21 09:09 PM at BLK 986C BUANGKOK CRESCENT OPEN SPACE CARPARK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0777B. The taxi was hired to ZULKIFLI LIM BIN ABDULLAH@PETER LIM KIM SOO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

20-01-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In | Date Out | Vehicle No. |
|---------------------|-----------------|---------------------------------|
| Accident No. | AAD2101-097 | Accident Date 20-01-2021 |
| 1/20/2021 21:09 | 1/25/2021 23:59 | SHD0777B |
| 1/26/2021 00:00 | 1/27/2021 16:00 | SHD0777B |

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jan 2021 / 14:01:44

Receipt Date/Time : 21 Jan 2021 / 14:01:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210121-002004

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - SLM4793H As at 20 Jan 2021/23:25:00 Insurance Co: INDIA INT'L INS PTE LTD Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD | | | | |
| 1 | Insurance Enquiry - SLM4793H Enquiry Fee 20210121140015502202 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - SGW4542Y As at 20 Jan 2021/21:09:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD | | | | |
| 2 | Insurance Enquiry - SGW4542Y Enquiry Fee 20210121140015573425 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - SKT1262T As at 20 Jan 2021/18:45:00 Insurance Co: NTUC INCOME INS CO-OP LTD | | | | |
| 3 | Insurance Enquiry - SKT1262T Enquiry Fee 20210121140015628690 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - SKK2318H As at 21 Jan 2021/08:05:00 Insurance Co: NTUC INCOME INS CO-OP LTD | | | | |
| 4 | Insurance Enquiry - SKK2318H Enquiry Fee 20210121140015700776 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 28.00 | 1.96 | 29.96 |
| | Rounding Difference | | | 0.01 |
| | Total Amount Payable | | | 29.95 |
| Paid By | | | | |
| | 554827XXXXXX5467 | eNETS Credit Card | | 29.95 |
| | Total | | | 29.95 |
| | Cash Change | | | 0.00 |
| | Tendered Amount | | | 29.95 |
| | Excess Refundable Amount | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 9 March 2021 8:57 AM
To: weiwah@singnet.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SGW 4542Y & SHD 777B ALONG/AT ENTRANCE OF 986D BUANGKOK CRESCENT ON 20/01/2021

Our Ref: CC3/CTI21001194/Krs3

TAN HUI SIM – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGW 4542Y & SHD 777B ALONG/AT ENTRANCE OF 986D BUANGKOK CRESCENT ON 20/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 777B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was travelling against the flow of traffic and collided with Third Party who was turning right from opposite direction. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 9 May 2022 12:27 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

Hi Hsiao Tong

Please proceed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 5 May 2022 10:53 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

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Your ref: **SNM21D200519/c02**
LKK ref : CC3/CTI21001194/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGW4542Y(CHINA TAIPING) AND SHD777B(TP) ON 20/01/2021

We refer to the above matter.

Our insured driver reversed and collided with third party who was turning right from opposite direction. We are of the view that BOLA S9(b) is applicable that liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$12,249.49(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-------------------------------------|---------------------|------------------------------------|
| 1. Cost of Repair (w/GST) | \$ 25,177.81 | \$ 11,449.00 (\$10,700.00 + 7%GST) |
| 2. Loss of Rental (8days x \$99.13) | \$ 793.04 | \$ 793.04 (8days x \$99.13) |
| 3. Loss of Income (8days x \$50.00) | \$ 400.00 | Claimed under BI |
| 4. LTA/GIA Search Fee | \$ 7.49 | \$ 7.45 |
| Total | \$ 26,378.34 | <u>\$ 12,249.49</u> |

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 17 January 2022 3:38 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

Hi Jaslin

Please advise DS status.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Pauline Tham
Sent: Saturday, 6 March 2021 3:33 pm
To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

[Confidential]

Hi Su li

We have received loss of income claim from driver of SHD777B thru his lawyer for injury claim.

Please do not quote loss of income for property claim.

Attached insured report for your view only

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, January 29, 2021 5:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 777B at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd