

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 9 May 2022 12:27 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

Hi Hsiao Tong

Please proceed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 5 May 2022 10:53 AM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

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Your ref: **SNM21D200519/c02**
LKK ref : CC3/CTI21001194/Kps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGW4542Y(CHINA TAIPING) AND SHD777B(TP) ON 20/01/2021

We refer to the above matter.

Our insured driver reversed and collided with third party who was turning right from opposite direction. We are of the view that BOLA S9(b) is applicable that liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$12,249.49(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 25,177.81	\$ 11,449.00 (\$10,700.00 + 7%GST)
2. Loss of Rental (8days x \$99.13)	\$ 793.04	\$ 793.04 (8days x \$99.13)
3. Loss of Income (8days x \$50.00)	\$ 400.00	Claimed under BI
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 26,378.34	<u>\$ 12,249.49</u>

Surveyor recommended 7days for repair + 1Sunday = 8days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 17 January 2022 3:38 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

Hi Jaslin

Please advise DS status.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Pauline Tham
Sent: Saturday, 6 March 2021 3:33 pm
To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021, Oref : SNM21D200519/c02

[Confidential]

Hi Su li

We have received loss of income claim from driver of SHD777B thru his lawyer for injury claim.

Please do not quote loss of income for property claim.

Attached insured report for your view only

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Friday, January 29, 2021 5:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGW 4542Y (OI : CTI - TBA) and SHD 777B (TP : LKK REF - CC3/CTI21001194/Krs3) on 20/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 777B at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd