



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tet 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CC4/AIG21001193/ps3

Our ref: JO202101-0848

22/04/2021

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY#07-16

SINGAPORE 079120

Dear Sir/Mdm,

Accident involving GBH3150P and GBC2024D on 20/01/2021

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 588.50
Loss of use (3 Days x \$100.00)	:	S\$ 300.00
		<u>S\$ 888.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



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24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: JCDECAUX SINGAPORE PTE LTD NRIC: 199803298N

Address: 8 TEMASEK BLVD, SINGAPORE 038988

Name of Driver: MUHAMMAD ZULKAFAR BIN YUSRI NRIC: G6700356L

Address: APT BLK 13C HOLLAND DRIVE # 03-437 SINGAPORE 274012

Accident on 20/01/2021 Involving GBC 2024D AND GBH3150P

At/along BUKIT MERAH RD

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle TOYOTA DYNA at my/our request I/We the above owner of Motor Vehicle No: GBH3150P do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: [Signature]

Name: TARVIN S/O Venuo

Date: 30/3/2021

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: [Signature]

Name: [Signature]

Date: [Signature]

JC Decaux Singapore Pte. Ltd
8 Temasek Boulevard
#33-02 Suntec City Tower 3
Singapore 038988
Tel: (65) 6333 6639 Fax: (65) 6333 6177
Company Reg. No.: 199803298M

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CITY AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$750.00** (Global Sum) for vehicle no. **GBH 3150P** that was damaged pursuant to the accident which occurred on **20/01/2021** (date) along **BUKIT MERAH ROAD JUNCTION** (location) involving vehicle no/s **GBC 2024D**.

This is pursuant to the inspection conducted on **30/03/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **JCDECAUX SINGAPORE PTE LTD** (the third party claimant”) of vehicle no. **GBH 3150P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBH 3150P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7th (day) of May (month) 2021 (year)



Signed by appointed surveyor

CITY AUTO PTE LTD

Blk 8 Sin Ming Road

#01-58/60/62 Sin Ming Ind Est

Singapore 575643

Tel: 6453 1286 Fax: 6453 7944

Signed by **(Claims Section)** (with chop)



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24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

TAX INVOICE

Tax Invoice : I202104-000799

Date : 22/04/2021

Vehicle No. : GBH3150P

Make / Model : TOYOTA DYNA 150 5MT

Mileage (km) : 45718

Chassis No. : JTFAT35Y80K209977

Accident Date : 20/01/2021

Claim No. : CC4/AIG21001193/ps3

Reference : JO202101-0848

Policy No. : B 29079052 MKC

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

S/No.	Particular	Amount
		S\$
	* Lumpsum repair	550.00

Total S\$: 550.00

GST @ 7% S\$: 38.50

Grand Total S\$: 588.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 February 2021 12:02 PM
To: 'tatsengtex@singnet.com.sg'
Subject: RE: ACCIDENT INVOLVING GBC 2024D(AIG) AND GBH 3150P AT/ALONG BUKIT MERAH ROAD JUNCTION ON 20/01/2021@13:25HRS

Dear Sirs/Mdm,

We have received a copy of your accident report for the above-mentioned matter.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 28 January 2021 3:03 PM
To: tatsengtex@singnet.com.sg
Subject: ACCIDENT INVOLVING GBC 2024D(AIG) AND GBH 3150P AT/ALONG BUKIT MERAH ROAD JUNCTION ON 20/01/2021@13:25HRS

28 JAN 2021

M/s Tat Seng Pte Ltd

[By Email Only]

Dear Sir/Madam,

You Ref: GBC2024D

Our Ref: CC4/AIG21001193/ps3

**ACCIDENT INVOLVING GBC 2024D(AIG) AND GBH 3150P AT/ALONG BUKIT MERAH ROAD JUNCTION ON
20/01/2021@13:25HRS**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBH3150P against your insurance policy.

We attached here with a copy of accident scene photos submitted by GBH3150P for your easy reference.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 05 Feb 2021).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd


Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jan 2021 19:42	Clm Dtl Modified	Claimant's Name: -> JCDECAUX SINGAPORE PTE LTD.	[A] Lee Su Li
2	25 Jan 2021 19:42	Clm Veh Model Changed	(205738) TOYOTA DYNA 150 3.0 D 5MT (M).	[A] Lee Su Li
3	25 Jan 2021 19:42	Clm Created	Reg No: GBH3150P. Acct Date: 2021/01/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: City Auto Pte Ltd (Sin Ming) (HQ)	[A] Lee Su Li
4	25 Jan 2021 19:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	25 Jan 2021 19:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/03	[A] Lee Su Li
6	25 Jan 2021 19:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	25 Jan 2021 19:42	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	25 Jan 2021 19:43	Label Added	(19):Fastlane.	[A] Lee Su Li
9	25 Jan 2021 19:43	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	05 Apr 2021 07:44	Adj Adjuster Assigned	ACCUSER4 -> KENNETH KONG	[A] Lee Su Li
11	26 Apr 2021 17:23	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	26 Apr 2021 17:23	Clm Dtl Modified	JPJ Reg. Date: -> 2018/04/17.	[A] JOANNE LEE KHANG MIN
13	26 Apr 2021 17:23	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	28 Apr 2021 17:23	Adj Mandate Request	Cur.Req:888.50:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$588.50 + (b)LOU(3days x \$100.00): \$300.00 =Total: \$888.50 *2 recommendation repair days + 1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
15	30 Apr 2021 14:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/03. Mandate Remarks: please proceed with settlement @ \$888.50 [COR-\$588.50 LOU-\$300] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	30 Apr 2021 14:59	Adj Mandate Set	Approved:888.50:please proceed with settlement @ \$888.50 [COR-\$588.50 LOU-\$300] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2664390	26 Jan 2021 11:43:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBH3150P	GBC2024D	11.00
2689303	26 Apr 2021 17:23:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBH3150P	GBC2024D	11.00

