



# 1st Auto Pro Pte Ltd

We Believe In Service

8 Kaki Bukit Avenue 4 Premier @ KB Office @ #01-49 | WS @ #01-51/52 Singapore 415875

Tel: 8718 6767 | Email: christina@1ap.com.sg

UEN No: 201702200K

15<sup>th</sup> Dec 2021

Our reference: 1AP-202101-23

Your reference: S1M030Z5

**AXA Insurance Private Limited**  
8 Shenton Way  
#24-01 AXA Tower  
Singapore 068811  
**Attn: Motor Claims Department**

**BY E-MAIL**

Dear Sir/ Madam,

Claimant : ALEXANDER S PTE LTD

Address : C/O BLOCK 3 TELOK BLANGAH CRESCENT #12-546 SINGAPORE 090003

We are instructed by the above named to claim damages against your company/company's worker in connection with an accident between **19 JAN 2021** along **SIMS AVENUE** involving our client's vehicle registration number **XE3490M** and vehicle registrations number **SKU1918E** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$2, 150.00
Loss of Use @ \$180 x 12 Days	:	\$2, 160.00
LTA Search Fee	:	\$7.45
Total	:	<u>\$4, 317.45</u>

A copy of each of the following supporting documents are enclosed:-

- |   |  |
|---|--|
| a) Our client's Accident Report/Police Report | b) COE/PARF Certificates                 |
| c) Owner / Driver's IC & Driving License      | d) <del>Certificate Of Insurance</del>   |
| e) LTA Search Result                          | f) Satisfaction                          |
| g) Letter Of Authorisation                    | h) <del>Rental Agreement / Invoice</del> |
| i) Invoice                                    |  |



The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,

1ST AUTO PRO PTE LTD  
201702200K  
8 KAKI AVENUE 4  
#01-49 SPORE (415875)

Christina Tan

1st Auto Pro Pte Ltd



**LETTER OF AUTHORISATION**

AXA

Attention to Motor Claims Department

Dear Sirs,

Accident involving XE 3490M L SKU 1918E  
on 19 Jan 2021 @ Sims Avenue before Jalan Eunus.

I/We am/are the registered owner/driver of vehicle number XE 3490M which was involved in the above mentioned accident together with vehicle number SKU 1918E which was insured by you.

I/We have/has irrevocably appoint and authorize **1st Auto Pro Pte Ltd** to demand claim (settle/receive) on behalf of us from the 3<sup>rd</sup> party/parties involved in the accident above.

As such, we hereby agree that any payment due to me/us from the aforesaid claim is to be paid to **1st Auto Pro Pte Ltd** directly. All payment cheques should be issued in favour of **1st Auto Pro Pte Ltd** and any inter-bank transfer payment shall be credited directly to their account number; **OCBC Current 712-058379-001**.

I/We hereby indemnify **1st Auto Pro Pte Ltd** against all claims and/or damages which may arise from all action taken for and/or my/our behalf.

I/We affirmed that the above mentioned statement are true and correct. This document was signed by me/us in a clear state of mind.

Dated this 19 day of Jan (month) 20 21 (year)

Vehicle's owner name: Alexandre S Pk Hel

Vehicle's owner NRIC: 2016 07106Z





Signature of vehicle's owner (claimant)  
(Company chop if applicable)



### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKU 1918E (Insd veh)	Model: Mitsubishi Fuso 11967cc
	XE 3490M (TP veh)	
Date of Accident/ Time:	19/01/2021	

Repair Estimate	: \$	7,575.80	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	2,800.00	
Payee Name : 1ST AUTO PRO PTE LTD			
Is Third Party Workshop GIA Registered? [ ] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*)	: _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

#### NOTE:


- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

<b>1ST AUTO PRO PTE LTD</b> <b>201702200K</b> <b>8 KAKI BUKIT AVE 4</b> <b>#01-49 SPORE (415875)</b>	<b>1ST AUTO PRO PTE LTD</b> <b>201702200K</b> <b>8 KAKI BUKIT AVE 4</b> <b>#01-49 SPORE (415875)</b>
Signature of workshop representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)
Name of Representative: CHRISTINA TAN	Name of Witness: FRANCIS CHUA
Date: 21 FEB 2022	Date: 21 FEB 2022

  
 Signature of AXA's surveyor/representative:  
 Name of AXA's surveyor /Representative:  
 Date: 22/02/2022

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.



# 1st Auto Pro Pte Ltd

We Believe In Service

8 KAKI BUKIT AVENUE 4  
PREMIER @ KAKI BUKIT  
OFFICE @ #01-49 | WS @ #01-51&52  
SINGAPORE 415875

Contact:  
86146767 (Sean Lian)  
87186767 (Christina Tan)

Email:  
CLAIMS@1AP.COM.SG  
UEN:  
201702200K

## Bill To:

AXA INSURANCE PTE LTD  
8 SHENTON WAY #24-01 AXA TOWER SINGAPORE 068811

## Invoice

Inv No :	IC100255
Date :	15-12-21

Attn:	Contact	Veh Number	Make Model	Terms
		XE3490M	MIT. FUSO	C.O.D.

Description	Amount (\$\$)
ACCIDENT INVOLVING XE3490M / SKU1918E ON 19 JAN 2021 @ SIMS AVENUE INCLUSIVE OF SUPPLYING PARTS, LABOUR, PANEL BEATING AND SPRAY PAINTING LUMP SUM REPAIR	\$2,150.00
LTA SEARCH FEE	\$7.45

Reference:  
1AP-202101-23

Total	\$2,157.45
Less: Deposit / Payment	\$0.00
Balance Due	\$2,157.45

E. & O. E

Payment method: Please make all cheque payable to 1st Auto Pro Pte Ltd  
OCBC Current 712-058379-001  
Paynow UEN 201702200K  
Paylah number 91883197

THANK YOU FOR YOUR BUSINESS!

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jan 2021 / 12:49:36

Receipt Date/Time : 19 Jan 2021 / 12:49:36

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210119-001697

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKU1918E As at 19 Jan 2021/12:10:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SKU1918E Enquiry Fee 20210119124857757790	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
527351XXXXXX2591		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 27 January 2021 5:24 PM  
**To:** DYC\_PANG@YAHOO.COM  
**Subject:** ACCIDENT INVOLVING SKU 1918E(AXA) AND XE 3490M ALONG/AT EUNOS MRT ON SIMS AVE ON 19/01/2021

27 Jan 2021

**Mr Pang Yon Cher Danny**

*[By Email only]*

Dear Sirs/ Mdm

**OUR REF : CC4/ASM21001191/ps3// S1M030Z5**

**YOUR REF : SKU1918E**

**ACCIDENT INVOLVING SKU 1918E(AXA) AND XE 3490M ALONG/AT EUNOS MRT ON SIMS AVE ON 19/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from 1ST AUTO PRO PTE LTD acting on behalf of the owner of XE 3490M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had filtered into third party lane and collided with third party truck. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allow to drive the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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