

Cecilia Chong (LKK Auto)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Tuesday, 13 April 2021 10:10 AM
To: Cecilia Chong (LKK Auto); Steve Chen (LKK Auto)
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting
Subject: Your Ref: CC4/AIG21001189/g3 (SLX8626Z) Our Ref: SLX5323S DOA: 22/01/2021
Attachments: SLX5323S - Letter of Demand.pdf

Dear Cecilia,

Pls. refer to attached LOD.

Our customer, **Mohd Ikbar S/O Mohd Ibrahim** insured with **AIG** claims as follows.

Cost of repair	\$ 4,655.02
Loss of rental	\$ 856.00 (\$107.00 x 8 days)
GIA search fee	\$ 2.00

Total	\$ 5,513.02

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: 03 April 2021 11:20 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: RE: SLX5323S (MIT) - FINALIZE TP CLAIM (AIG)

This email was sent from outside of your organisation



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To:
Cycle & Carriage Automotive Pte Limited /
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date: [23/01/2020]

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLX5323S (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 22/01/2021 (*date and time of accident*) on/along BUKIT BATOK EAST AVE 2 (*location*) between the Vehicle and SLX8626Z (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,



23/9/2021

Name: Mohd Ikbar S/o Mohd Ibrahim
NRIC / Passport No. / Company Registration No.: 4751

RELEASE VOUCHER

“We/I, **CYCLE & CARRIAGE AUTOMOTIVE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of **AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,655.02** (Repair Cost), **S\$856.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLX 5323S** that was damaged pursuant to the accident which occurred on **22/01/2021** (date) along **BUKIT BATOK EAST AVE 2 JUNCTION** (location) involving vehicle no/s **SLX 8626Z**.

This is pursuant to the inspection conducted on 24/03/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner MOHD IKBAR S/O MOHD IBRAHIM ("the third party claimant") of vehicle no. SLX 5323S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLX 5323S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18TH (day) of MAY (month) 20 21 (year)

 City
Signed by appointed surveyor

Signed by appointed surveyor

Signed by "the workshop" (with chop)

Signed by "the workshop" (with chop)

TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address		Owner Name & Vehicle Info	
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 6419 1892 24/03/2021		Cust No/Name	/Mohd Ikbar S/O Mohd Ibrahim
		Reg No/Reg Date	SLX5323S / 29/03/2018
		Date In/Mileage	24/03/2021/ 36786
		Chassis/Package	MMBSTA13AJH002035
		Engine No	3A92UGT7931
		Make/Model	MIT/18MY ATTRAGE 1.2 CVT
		Colour/Trim	U01 TITANIUM GREY M/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No			
KAX00008	Credit	09/04/2021/ 08:47	TLC	884 / Lauro Songcuan	62223	41472796			
Description of Goods / Services					Qty	Unit Price	Disc%	Amount	
E	PNT88000								900.00
	RENEW REAR BUMPER, BOOTLID								
E	PNT88000								60.00
	REMOVE & INSTALL PARKING SENSOR								
E	PNT98000								700.00
	SPRAY PAINT FOR REAR BUMPER, BOOTLID								
M	SUNDRY								40.00
	APPLY SEALANT FOR AFFECTED PORTIONS								
M	SUNDRY								40.00
	SUPPLY C&C LOGO								
A	54900099								30.00
	CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A	10028901								120.00
	TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST								
	USING HI-SCAN PRO TEST								
	SUNDRY								20.00
	SUNDRIES								
	PNT88000								450.00
	REPAIR REAR END PANEL & REAR RH FENDER								
E	PNT98000								700.00
	SPRAY PAINT REAR END PANEL & REAR RH FENDER								
X	FACE,RR BUMPER				1.00	751.00	23.00	578.27	
X	PANEL,TRUNK LID				1.00	795.00	23.00	612.15	
X	MARK,THREE-DIA				1.00	70.00	23.00	53.90	
X	MARK,ATTRAGE				1.00	21.00	23.00	16.17	
X	EMBLEM MIVEC TECHNOLOGY				1.00	30.00	00.00	30.00	
Z	TEXT								
	TP CLAIM AIG - SLX8626Z								
	DOA: 22/01/2021								
	SURVEY: STEVE (LKK) 24/03/2021								
	06 DAYS								
Guarantee Your Warranty, Maintain with Cycle & Carriage!									

Parts	1,290.49		Nett	4,350.49
Labour	2,960.00	7% GST on	4350.49	304.53
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	4,655.02
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	100.00		Total Due	4,655.02
Total(w/o GST)	4,350.49			

Payment should be made strictly by cash, NETS or credit cards. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

RENTAL AGREEMENT

No. RRA21030091

Date: 23 Mar 2021

The Hirer (as identified below) wishes to lease from **Cycle & Carriage Leasing Pte. Ltd.** (UEN: 201900307R), a company incorporated in Singapore with its registered office at 239 Alexandra Road, Singapore 159930 ("**Owner**"), and the Owner has agreed to lease to the Hirer, the Vehicle (as identified below), subject to the terms and conditions set out below and in the attached Terms and Conditions of Rental.

Hirer Particulars		Vehicle Particulars	
Name	: MOHD IKBAR S/O MOHD IBRAHIM C/O CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	Vehicle No.	: SMT2770M
NRIC/FIN/PP/ROC No.	: *****475I	Vehicle Type	: Mitsubishi Attrage (Modern)
Registered Address	: - Singapore -	Vehicle Model	: ATTRAGE 1.2 CVT
Mobile No.	: +6593627163	Commencement Date	: 24/03/2021 11:00
Email address	: IKBAR_IBRAHIM@NRF.GOV.SG	End Date	: 01/04/2021 18:15
Driver Particulars		Rental Charge	
Name	: MOHD IKBAR S/O MOHD IBRAHIM C/O CYCLE & CARRIAGE AUTOMOTIVE PTE LTD	Daily: 8 days x 100.00	\$ 800.00
Driving License No.	:	Weekly	\$ 0.00
Issue Date	: 19/02/1988	Monthly	\$ 0.00
Mobile No.	: +6593627163	Total	\$ 856.00
		Inclusive GST 7.0%	\$ 56.00
		Amt Before GST	\$ 800.00
		Deposit Amount	\$ 0.00
REMARKS		Insurance Excess	
		Section I - \$1500/ Section II - \$1500	
		For drivers below age 22, or below 2 years driving experience, additional excess of \$3500 applies	

☒ I wish to receive the latest news and promotions from Jardine Cycle & Carriage Limited. I consent to the collection, use and disclosure of my Personal Information by Jardine Cycle & Carriage Limited and its subsidiaries and affiliates ("JCCL"), in accordance with Clause 14.2 of the Terms and Conditions of Rental.

The Owner



The Hirer



For and on behalf of

Cycle & Carriage Leasing Pte. Ltd.

Name

Designation

Date

Name : MOHD IKBAR S/O MOHD IBRAHIM C/O CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Company Stamp (if applicable)

Date

MOHD IKBAR S/O MOHD IBRAHIM C/O CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

Singapore -

Agreement Period: 24/03/2021- 01/04/2021

Tax Invoice

Inv No. : RIN21040024
Date : 06 Apr 2021
Ref : SLX5323S, 475I
Curr : SGD
Terms : COD
RA No. : RRA21030091
Sales : Wilson Ho

#	Description	Qty	Unit	Unit Price	Amt
1	Rental (24/03/2021 to 31/03/2021) Vehicle Registration No. : SMT2770M Vehicle Model : ATTRAGE 1.2 CVT Reference No: SLX5323S	8.00	Day	100.00	800.00

This is a computer generated document.
No signature is required.
For Bank Transfer:
SCB 01-063-8115-6
DBS 072-009109-4

For PayNow:
PayNow ID (SGD): 201900307RS01
Or scan QR code for payment.

Kindly send payment advice to
cclfinance@cyclecarriage.com.sg



Subtotal Before GST : S\$ 800.00
7 % GST on S\$ 800.00 : S\$ 56.00
Total Amt Incl. GST : S\$ 856.00


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLX8626Z

Date of Accident

22/01/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **16/04/2020 - 15/04/2021**Requested By **LU TING (CYCLE & CARRIAGE A...**Requested Date **23/01/2021 10:31****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 2 March 2021 12:21 PM
To: JANELLEZJR@GMAIL.COM
Cc: CLAIREWXT@GMAIL.COM
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21001189/g53 ***
ACCIDENT INVOLVING SLX 8626Z & SLX 5323S ON 22/01/2021 ***

Our Ref: CC4/AIG21001189/g53

02 MARCH 2021

ZHANG JIANRONG
DRIVER: CLAIRE WU XUETING

Dear Sir/Madam,

ACCIDENT INVOLVING SLX 8626Z & SLX 5323S ON 22/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLX 5323S**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Kindly provide the following:

1. Accident Video Footage (if any)

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SLX5323S (3985714308SG)**

[SLX8626Z]

TP

MOHD IKBAR S/O MOHD IBRAHIM

Jan 22 2021 8:00PM

[ZHANG JIANRONG]

Cycle & Carriage Automotive Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 18/05/2021 11:04 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5513.02) - SLX5323S - Claim Handler: Ler, Bernard-JQ

Approved:5513.02:subject to all docs in place.