

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jan 2021 18:19	Clm Dtl Modified	Insured Name: -> CHEW YONG HAN MELVIN.	[A] Nivitha Govindasamy
2	25 Jan 2021 18:19	Clm Veh Model Changed	(205158) KIA CERATO 1.6 (A).	[A] Nivitha Govindasamy
3	25 Jan 2021 18:19	Clm Created	Reg No: SMQ3505Y. Policy No: 1900242618. Acct Date: 2021/01/25. Claim Type: OD. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] Nivitha Govindasamy
4	25 Jan 2021 18:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
5	25 Jan 2021 18:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/03	[A] Nivitha Govindasamy
6	25 Jan 2021 18:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
7	25 Jan 2021 18:19	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	25 Jan 2021 18:19	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Nivitha Govindasamy
9	26 Jan 2021 09:47	Clm Registration Modified	Excess: -> 0.00. Excess Waived: -> 600.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mithoo Singh, Aashweenjeet Kaur
10	26 Jan 2021 10:21	Adj Rpt Initiated		[A] HUEY YON
11	26 Jan 2021 10:21	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] HUEY YON
12	26 Jan 2021 10:21	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/12.	[A] HUEY YON
13	26 Jan 2021 10:21	Clm Details Notified		[A] HUEY YON
14	26 Jan 2021 11:53	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2021/02/03	[A] SHIAU CHAN
15	26 Jan 2021 11:54	Adj Mandate Request	Cur.Req:10438.40:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE R EPAIR.	[A] SHIAU CHAN
16	26 Jan 2021 15:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/02/03. Mandate Remarks: Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair	[I] Lim, Kok-Chong
17	26 Jan 2021 15:37	Adj Mandate Set	Approved:8557.60:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.	[I] Lim, Kok-Chong
18	10 Mar 2021 17:09	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2021/02/03	[A] SHIAU CHAN
19	10 Mar 2021 17:10	Adj Mandate Request	Cur.Req:10029.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.	[A] SHIAU CHAN
20	11 Mar 2021 10:27	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/02/03. Mandate Remarks: Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.	[I] Lim, Kok-Chong
21	11 Mar 2021 10:27	Adj Mandate Set	Approved:10029.00:Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.	[I] Lim, Kok-Chong
22	22 Mar 2021 11:22	Adj Ofr Auth Verified	Verified: 10029.00	[A] SHIAU CHAN
23	22 Mar 2021 11:22	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2101809.	[A] SHIAU CHAN
24	22 Mar 2021 11:22	Adj Rpt Submitted	Amt:10029.00. Late Remarks:	[A] SHIAU CHAN
25	22 Mar 2021 11:22	Adj Invoice Submitted		[A] SHIAU CHAN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	22 Mar 2021 11:22	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] SHIAU CHAN
27	22 Mar 2021 11:22	Ins Transferred Claim To Rep	Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] SHIAU CHAN
28	22 Mar 2021 11:22	Ins Ofr Authorized	Approved amt: 10731.03 (nett)	[A] SHIAU CHAN
29	29 Mar 2021 09:27	Claimant Ofr Accepted		[A] SHIAU CHAN
30	29 Mar 2021 09:27	Reinspection Initiated		[A] SHIAU CHAN
31	29 Mar 2021 09:28	Reinspection Submitted		[A] SHIAU CHAN
32	29 Mar 2021 09:28	Repairer Tax Invoice Issued	Submitted Tax Invoice: -> AC2101809.	[A] SHIAU CHAN
33	29 Mar 2021 09:28	Invoice & DV Submitted	ALL IN ORDER	[A] SHIAU CHAN
34	07 Apr 2021 10:13	TP Ins Updated	TPInsurer:[None] -> NTUC Income Insurance Co-operative Ltd (HQ). TPRegNo:[None] -> GBF9098D.	[I] Chan, Yoke Shi
35	11 Nov 2021 18:07	Reinspection Cancelled	Adj Reinspection cancelled for offer supersede	[I] Mithoo Singh, Aashweenjeet Kaur
36	11 Nov 2021 18:07	Ins Send Back Invoice/DV	Acceptance cancelled	[I] Mithoo Singh, Aashweenjeet Kaur
37	11 Nov 2021 18:07	Label Added	(263):Bill Reverted.	[A] Merimen Administrator
38	11 Nov 2021 18:07	Ins Send Back Adj Rpt	send back the adjust report to us as we need re-seek mandate for paint coating.	[I] Mithoo Singh, Aashweenjeet Kaur
39	11 Nov 2021 18:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/15	[A] Merimen Administrator
40	11 Nov 2021 18:07	Adj Mandate Set	Maintained.	[A] Merimen Administrator
41	12 Nov 2021 11:06	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2021/11/15	[A] SHIAU CHAN
42	12 Nov 2021 11:06	Adj Mandate Request	Cur Req:11129.00:KINDLY APPROVE ON VEHICLE REWARP.	[A] SHIAU CHAN
43	12 Nov 2021 15:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/15. Mandate Remarks: To obtain confirmation email from claim examiner for coverage on vehicle body-wrap film. To obtain original receipt from Insured for initial body-wrap film. (1st wrap invoice)	[I] Lim, Kok-Chong
44	12 Nov 2021 15:22	Adj Mandate Set	Maintained:To obtain confirmation email from claim examiner for coverage on vehicle body-wrap film. To obtain original receipt from Insured for initial body-wrap film. (1st wrap invoice)	[I] Lim, Kok-Chong
45	23 Nov 2021 12:27	Adj Mandate Request	Cur Req:11129.00:KINDLY APPROVE ON VEHICLE REWARP.	[A] SHIAU CHAN
46	24 Nov 2021 17:29	Adj Mandate Set	Approved:11129.00.	[I] Lim, Kok-Chong
47	26 Nov 2021 10:18	Adj Ofr Auth Verified	Verified: 10029.00	[A] SHIAU CHAN
48	26 Nov 2021 10:18	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2101809.	[A] SHIAU CHAN
49	26 Nov 2021 10:18	Adj Rpt Submitted	Amt:10029.00. Late Remarks:	[A] SHIAU CHAN
50	26 Nov 2021 10:18	Adj Invoice Submitted		[A] SHIAU CHAN
51	26 Nov 2021 10:18	Ins Est Details Deleted		[A] Merimen Administrator
52	26 Nov 2021 10:18	Ins Rpt-For-Repairer Sent	Rpt-type 1	[A] SHIAU CHAN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
53	26 Nov 2021 10:18	Ins Transferred Claim To Rep	Cycle & Carriage KIA Pte Ltd (Pandan Gardens)	[A] SHIAU CHAN
54	26 Nov 2021 10:18	Ins Ofr Authorized	Approved amt: 10731.03 (nett)	[A] SHIAU CHAN

Date From
Date To
Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2664326	26 Jan 2021 10:21:11	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ3505Y		11.00
2679143	22 Mar 2021 11:22:45	OD/TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ3505Y		11.00

