

Shiau Chan (LKKAuto)

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Sent: Tuesday, 23 November 2021 12:15 pm
To: Shiau Chan (LKKAuto)
Cc: Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang; Nadaraja, Deeban; SUR
Subject: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

Dear Shiau Chan,

We have confirmed with our Underwriting team that Body Wrap Film is covered under Insured's policy under Fixture & Accessories up to \$5000.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, November 23, 2021 11:09 AM
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

This message is from an external sender; be cautious with links and attachments.

Dear Aashween,

Have any updates?

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, 19 November 2021 12:30 pm
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

Dear Aashween,

According to our surveyor, the Body Wrap Film is different from Paint Coating. Attached an example photo for your reference. During the accident was damaged. Previous is fitted by the Owner.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Sent: Thursday, 18 November 2021 9:42 am
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

Dear Shiau Chan,

Kindly assist to advise if the body wrap film is paint-protection film or cosmetic film?

Was it damage during the accident?

Thanks and regards,

Aashweenjeet Kaur (Aashween)
AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002215
Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Friday, November 12, 2021 3:26 PM
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: [EXTERNAL] RE: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

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Dear Sir/Madam,

Kindly advise the 'vehicle rewrap' as attached with policy insurer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Sent: Thursday, 11 November 2021 6:08 pm

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

Dear Shiau Chan,

Please try again.

Thanks and regards,

Aashweenjeet Kaur (Aashween)
AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002215
Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, November 11, 2021 3:02 PM
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: [EXTERNAL] RE: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

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Dear Sir/Madam,

System still not yet open.

Pending for Payment							
Claim Type	Branch	Claimant	Adjuster	Manager	File Ref. No.	Insurer	Repairer
OD	HQ	*SMQ3505Y [GBF9098D] [CHEW YONG HAN MELVIN]	CHEN TSUE YEE	SHIAU CHAN	CS/AIG21001183/EQD3Q2	AIG Asia Pacific Insurance Pte. Ltd. (Express)	Cycle & Carriage KIA Pte Ltd (Pandan Gardens)

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Sent: Thursday, 11 November 2021 9:55 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Subject: aigencrypt - RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

Dear Shiau Chan,

Case has been reopened. Kindly assist to upload adjuster report.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, November 10, 2021 9:03 AM

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Cc: SUR <sur@lkkauto.com>

Subject: [EXTERNAL] RE: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Kindly send back the adjust report to us as we need re-seek mandate for paint coating.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 29 October 2021 3:39 pm

To: 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>

Cc: SUR <sur@lkkauto.com>

Subject: AIG-OD SMQ 3505Y / 8055343012SG / DOA: 25/01/2021

Dear Sir/Madam,

Kindly send back the adjust report to us as we need re-seek mandate for paint coating.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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