

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 February 2021 12:27 PM
To: Syed-Yusoff, Saliha
Subject: RE: ACCIDENT INVOLVING SGL 8813Y(AIG) AND SLF 2956E AT/ALONG MOULMEIN ROAD BEFORE CTE ENTRY ON 22/01/2021

AIG Ref: 3443753602SG
LKK Ref: CC4/AIG21001180/Qps3

Hi Saliha,

We refer to the above matter.

We have uploaded all the relevant documents submitted by insured in Merimen for your viewing.

- Front & Rear Video Footage
- Accident Scene Photos
- OI Police Report

Please be informed that our insured driver is not agreed 50/50 on this matter. She insisted that she had checked carefully before she filtered out from her lane. When she had filtered into the left lane, third party suddenly cut in front of her car and resulted the accident.

Based on third party video footage, we observe that third party should be able to see that our insured vehicle was filtering out from the right lane and third party was still changing into the same lane. Thus, accident happened.

Please advise if we may proceed to reject third party claim as our insured is strongly dispute on this matter.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>
Sent: Friday, 5 February 2021 12:01 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SGL 8813Y(AIG) AND SLF 2956E AT/ALONG MOULMEIN ROAD BEFORE CTE ENTRY ON 22/01/2021

Dear Hsiao Tong,

Any further update on this?

Kind Regards,
Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff@aig.com | www.AIG.sg

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Tuesday, February 2, 2021 5:02 PM
To: Fong, Andy-SY <Andy-SY.Fong@aig.com>
Cc: Tan, Mary <Mary.Tan@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: [EXTERNAL] RE: ACCIDENT INVOLVING SGL 8813Y(AIG) AND SLF 2956E AT/ALONG MOULMEIN ROAD BEFORE CTE ENTRY ON 22/01/2021

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Hi Mr Andy,

Thank you for your email.

Insured driver Ms Ang will submit total 6 video footage and some photographs for this matter. During our tele-conversation, she adamant that she is not at fault and she is not agreed 50/50 on this matter. We have advised her that we will review the matter and get back to her. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Fong, Andy-SY <Andy-SY.Fong@aig.com>

Sent: Tuesday, 2 February 2021 4:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tan, Mary <Mary.Tan@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: ACCIDENT INVOLVING SGL 8813Y(AIG) AND SLF 2956E AT/ALONG MOULMEIN ROAD BEFORE CTE ENTRY ON 22/01/2021

Hi Hsiao Tong

I had a quick conversation with insured of SGL8813Y on her OD today and was advised she was asked to visit police station to lodge a police report as third party driver was claiming to be injured.

Insured has shared that she has police report and some other related documents to share on this claim. Please kindly contact insured Miss Ang @ 9695 3209

Please handle insured with care as she has an existing complaint filed with AIG in relation to her OD claims.

Thank you

Andy

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