

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 19.03.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES : SJY 808L / SMM 4664K ON.23.01.2021**

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We are the authorized repair workshop for the owner of motor vehicle no: SJY 808L , which was involved in the captioned accident with your insured vehicle no: SMM 4664K . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 9,202.00
2) Loss of Rental	\$ 880.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 10,084.00</u>

We enclosed herewith the following documents to support the claims:

- |                         |                                   |
|-------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result    | d) Letter Authorisation , etc     |
| e) GIA Report           | f) I/C & Driving Licence          |
| g) Insurane Certificate | h) Vehicle Registration Log Card  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 25.01.2021

TO : China Taiping Insurance Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SJY 808L / Smm 4664K

ALONG Craig Road Towards Neil Road

ON 23.01.2021

I/We, Hon Chun Hsu

of (NRIC No./ROC No.) S8017605 H

of Blk 138A Yuan Ching Road #22-115 Singapore 611138

owner of vehicle no. SJY 808L in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle Smm 4664K at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : Hon Chun Hsu

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00059562000

Claim No : SNM21D200433

Claimant : HON CHUN HSU

Amount : **S\$9,684.00**

SINGAPORE DOLLARS NINE THOUSAND SIX HUNDRED AND EIGHTY FOUR Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJY 808L

Insured Vehicle No. : SMM 4664K

Date of Loss : 23/01/2021

Place of Accident : CRAIG ROAD TOWARDS NEIL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOI SHI JING

Driver Name : LOI SHI JING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

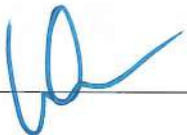
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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	9,202.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	<b>9,684.00</b>
	=====	

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Claimant Name : HON CHUN HSU

NRIC No : S8017605H

Signature : 

Date : 26/05/21

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22211

Date : 19.03.2021

Vehicle No : SJY 808L

Make/Model : BMW 318L

Chassis/Eng# :

Accident Date : 23.01.2021

Claim No :

Reference : 0121 -22211

Policy No :

Amount

To proceed on lump sum repair

S\$

8600.00

E. & O. E.

Total : S\$

8600.00

GST @ 7% : S\$

602.00

Amount Due : S\$

**9202.00**



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: HON CHUN HSU

Invoice : DCR-2021-01-26

Date : 29.01.2021

Agreement No : 21646

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SKU 1627U</u> ( 0121-22211 )	\$ 880.00
Rental Period from <u>25.01.2021</u> to <u>29.01.2021</u> .	

E. & O. E.	Total \$ <u>880.00</u>
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JENNY LAW  
for Dynamic Car Rental

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 21646

Name: <b>Hon Chun Hsu</b>			REG. No. <b>SKU 1627U</b>		MAKE MODEL:							
ADDRESS: <b>Blk 138A Yuan Ching Road #22-115 Singapore 611138</b>					DIESEL	PETROL	E	1/4	1/2	3/4	F	
			KM IN		DATE & TIME IN <b>29.01.2021 @ 4.00pm</b>							
			KM OUT		DATE & TIME OUT <b>25.01.2021 @ 12.45pm</b>							
			KM DRIVEN		TIME USED							
NAMED DRIVER												
DRIVING LICENCE NO <b>S8017605 H</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@S\$							
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>4</b> DAYS		@S\$ <b>220.00</b>		<b>\$880.00</b>					
ADD NAMED DRIVER			WEEKS		@S\$							
			MONTHS		@S\$							
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL							
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE										
<b>IMPORTANT NOTES:</b> This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.					TOTAL RENTAL <b>\$880.00</b>							
					DELIVERY FEE							
					COLLECTION FEE							
			X		PER DAY \$	PER WEEK \$	PER MONTH \$					
<b>ADDITIONAL CONDITIONS:</b> <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore Only : SGD 2000.00 *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used in S'pore Only : SGD 1500.00 *Section II - Used Outside S'pore : SGD 3000.00 *W/Screen Excess In S'pore : SGD 100.00 *W/Screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00 <b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience. <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore Only : SGD 6000.00 *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used in S'pore Only : SGD 6000.00 *Section II - Used Outside S'pore : SGD 12,000.00 *W/Screen Excess In S'pore : SGD 100.00 *W/Screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00 Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.					BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)							
			X		PER DAY \$	PER WEEK \$	PER MONTH \$					
			PREPAYMENT		TOTAL CHARGE							
			CHECK		DEPOSIT							
			CASH									
			RECEIPT NO.		NETT CHARGE							
			AMOUNT DUE / REFUND									

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X  DYNAMIC CAR RENTAL

X  12.45pm 25/01/2021  
RENTER'S/DRIVER'S SIGNATURE

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SMM4664K

Date of Accident

23/01/2021 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance ..... **China Taiping Insurance**Period of Insurance ..... **28/06/2020 - 27/06/2021**Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**Requested Date ..... **23/01/2021 13:36****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Jaslin Kok (LKK Auto)**

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 5 April 2021 5:07 PM  
**To:** LOISHIJING@GMAIL.COM  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMM 4664K & SJY 808L ALONG/AT JUNCTION OF DUXTON ROAD & CRAIG ROAD ON 23/01/2021

Our Ref: CC6/CTI21001148/Ura3

**LOI SHI JING – BY EMAIL ONLY**

[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMM 4664K & SJY 808L ALONG/AT JUNCTION OF DUXTON ROAD & CRAIG ROAD ON 23/01/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SJY 808L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as you are turning into the main road and collided with Third Party travelling on his lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd*

*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**



Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**RE: SNM21D200433/C02/SMM4664K/CHNGPW / FW: Direct Settlement - Accident Involving SMM4664K (OI : CTI - TBA) AND SJY8088L (TP : LKK REF - CC6/CTI21001148/Ura3) on 23/01/2021**

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 5/18/2021 11:45 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

[Strictly Confidential]

## Without Prejudice

Dear Jaslin

We noted that claimant rented old model car.

In view that old model rental rates usually are much more lower compared to newer models, we suggest to offer LOR start from \$120 - \$150 per day.

Please proceed to resolve claim at \$ 9,804.00 (all-in).

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Tuesday, 4 May 2021 5:25 PM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D200433/C02/SMM4664K/CHNGPW / FW: Direct Settlement - Accident

Involving SMM4664K (OI : CTI - TBA) AND SJY8088L (TP : LKK REF - CC6/CTI21001148/Ura3) on 23/01/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMM4664K (CTI) AND SJY8088L (TP) ON 23/01/2021**

We refer to the above matter.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$ 9,924.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 21,597.00	\$ 9,202.00 (\$8,600.00 + 7% GST)
2. Loss of Rental (4 days x \$220.00)	\$ 880.00	\$ 720.00 (4 days x \$180.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 22,479.00</b>	<b><u>\$ 9,924.00</u></b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Tuesday, 2 February 2021 11:26 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D200433/C02/SMM4664K/CHNGPW / FW: Direct Settlement - Accident Involving SMM4664K (OI : CTI - TBA) AND SJY8088L (TP : LKK REF - CC6/CTI21001148/Ura3) on 23/01/2021

[Strictly Confidential]

**Without Prejudice**

Dear Jaslin

Attached herewith our insured SAS report.

**NOTICE :**

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 1 February 2021 6:08 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D200433/C02/SMM4664K/CHNGPW / FW: Direct Settlement - Accident Involving SMM4664K (OI : CTI - TBA) AND SJY8088L (TP : LKK REF - CC6/CTI21001148/Ura3) on 23/01/2021

Dear Sir,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM21D200433/C02/SMM4664K/CHNGPW.

Dear Adeline,

Pls revert LKK.

-

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be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 29 January 2021 5:04 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMM4664K (OI : CTI - TBA) AND SJY8088L (TP : LKK REF - CC6/CTI21001148/Ura3) on 23/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 8088L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**



Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)