



NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692
GST Reg No: MX-0869103-NO Business Reg No: 394773/00D
E-mail: nphauto@pacific.net.sg



Our Ref : TP007/01/21

4th February 2021

Motor Claim Department
Lonpac Assurance Berhard
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

Dear Sirs

Ref : ACCIDENT ON : 22/01/2021
INVOLVING VEHICLE : SKZ3639X AND SJB4077Z
ALONG PIE

We refer to the above matter and our car no : SKZ3639X has now been repaired and as the accident was caused by the negligence of your insured's driver, we are claiming from you the loss incurred as follows:

Cost of repair	\$7,704.00
Loss of use for 5 days @\$100 per day	500.00
GIA fee	2.00
Total	<u>\$8,206.00</u>

We enclose copies of the following document support of the claims:

- 1 E-filing report
- 2 Search fee
- 3 Final Repair Bill

Could you please look into this matter and let us hear from you whether you admit liability to settle our claim within 14 days of this letter.

Yours faithfully

LETTER OF AUTHORISATION

ACCIDENT ON : 22/01/2021
AT : P1E
INVOLVING VEHICLE NO : SK2 3639X & SJB 40772
I/We, Khoo Ghee Suan Christina
Of _____

hereby authorise M/s NPH Auto Service, my repairers, to give all further instructions on my behalf concerning the said claim and as such, all future correspondence should be addressed to said firm.

My repairer is further authorised to received on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this claim on my behalf and for me.


I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurers (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the repair costs and any incidentals incurred by my repairers.

Dated this 25 day of 01 2021

Witness by

Name

NRIC No



NPH AUTO SERVICE
Co. Reg. No. 3977300D
Blk 9005 Tampines Street 93
#01-246/254 Singapore 528839
Tel: 6784 0663 (8 Lines)
Fax: 6764 0692

Signature

Full Name

NRIC No

Company Stamp (if applicable)


Khoo Ghee Suan Christina

S 7426160 D



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VP05/028122
DATE : 09 MAY 2021

DISCHARGE VOUCHER

I/We, KHOO GHEE SUAN CHRISTINA confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SJB4077Z the sum of Singapore Dollar Eight Thousand Only (\$8,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKZ3639X and SJB4077Z on 22 JAN 2021 along PIE.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ANG SOCK SENG AND/OR ANG YI CI) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to NPH AUTO SERVICE.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

10/5/21

.....
Signature of vehicle owner/Date

Khoo Ghee Suan Christina 10/5/21

.....
Name of vehicle owner /Date



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E-mail: nphauto@pacific.net.sg



Our Ref :TP0007/01/21

TAX INVOICE NO. :06683

KHOO GHEE SUAN CHRISTINA
APT BLK 154 SIMEI STREET 1
#09-77 SINGAPORE 520154

Date of
Accident Date :22/01/2021
Policy Number :MP304769
Model :NISSAN QASHQAI
Veh Reg No :SKZ3639X
Date :04/02/2021

LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$7,200.00

Nett Total Before GST

\$7,200.00

Add GST @ 7%

\$504.00

Nett Total After GST

\$7,704.00

(Seven Thousand and Seven Hundred Four Only)

NPH AUTO SERVICE
(MANAGER)

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

sjb4077z

Date of Accident

22/01/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**

Period of Insurance **11/01/2021 - 10/01/2022**

Requested By **PEGGY FOO (NPH AUTO SERVI...**

Requested Date **23/01/2021 09:57**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 11 May 2021 8:32 AM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 ***
LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of **\$8,000.00(all-in)** with third party.

We will proceed to close file and submit all the relevant documents to your good office asap.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 3 May 2021 3:15 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed to settle at S\$8,006.00.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 2 May 2021 11:49 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Dear Sirs/Mdm,

We refer to our email dated 05/04/2021.

Kindly let us have your mandate/instruction. Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 5 April 2021 12:08 PM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG ; Admin A
Subject: [SEEK MANDATE] - ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Your ref: **21/21/21/VP05/028122**
Our ref : CC4/LPC21001143/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJB4077Z(LONPAC) AND SKZ3639X (TP) ON 22/01/2021

We refer to the above matter.

We have highlighted to your good office on 27/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "NPH AUTO SERVICE" at \$8,006.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,597.73	\$ 7,704.00 (\$7,200.00 + 7%GST)
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 300.00 (5days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,099.73	\$ 8,006.00

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 27 January 2021 11:30 AM

To: KENNY LIM CHING GHEE

Cc: Hsiao Tong (LKKAuto) ; MT_Claim_SG ; Admin A

Subject: RE: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle SKZ 3639X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 26 January, 2021 2:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

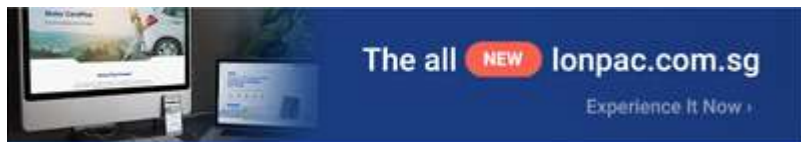
Oref: 21/21/21/VP05/028122

Please see attachment for a copy of our Insured's GIA report.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 25 January 2021 2:49 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 [External Confidential] *** LKK REF: CC4/AIG21001143/Upa3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 25 January, 2021 9:47 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 25 January 2021 9:22 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 [External Confidential]

Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha,

Kindly proceed to contact the workshop for the survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Peggy [<mailto:nphauto@pacific.net.sg>]
Sent: Monday, 25 January 2021 9:10 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021

Dear Sirs

We refer to the above matter and was negligence by your insured driver SJB4077Z,

Attach documents and please arrange your surveyor to survey the car.

REGARDS

PEGGY FOO
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com



This email has been checked for viruses by AVG antivirus software.
www.avg.com