

Hsiao Tong (LKKAuto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 3 May 2021 3:15 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 ***
LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Lonpac External - Confidential

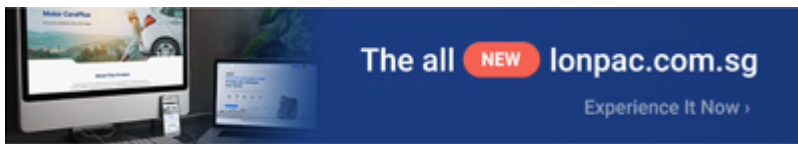
Dear Hsiao Tong

Please proceed to settle at S\$8,006.00.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Sunday, 2 May 2021 11:49 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Dear Sirs/Mdm,

We refer to our email dated 05/04/2021.

Kindly let us have your mandate/instruction. Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

From: Hsiao Tong (LKKAuto)

Sent: Monday, 5 April 2021 12:08 PM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Admin A

Subject: [SEEK MANDATE] - ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Your ref: **21/21/21/VP05/028122**

Our ref : CC4/LPC21001143/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJB4077Z(LONPAC) AND SKZ3639X (TP) ON 22/01/2021

We refer to the above matter.

We have highlighted to your good office on 27/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"NPH AUTO SERVICE"** at **\$8,006.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,597.73	\$ 7,704.00 (\$7,200.00 + 7%GST)
2. Loss of Use (5days x \$100.00)	\$ 500.00	\$ 300.00 (5days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 14,099.73	<u>\$ 8,006.00</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 27 January 2021 11:30 AM
To: KENNY LIM CHING GHEE
Cc: Hsiao Tong (LKKAUTO) ; MT_Claim_SG ; Admin A
Subject: RE: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle SKZ 3639X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 26 January, 2021 2:49 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 *** LKK REF: CC4/AIG21001143/Upa3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Oref: 21/21/21/VP05/028122

Please see attachment for a copy of our Insured's GIA report.

Thank you.

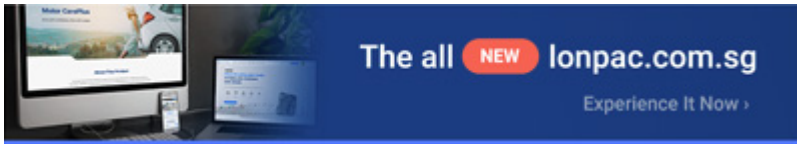
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 25 January 2021 2:49 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 [External Confidential] *** LKK REF: CC4/AIG21001143/Upa3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 25 January, 2021 9:47 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 25 January 2021 9:22 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021 [External Confidential]

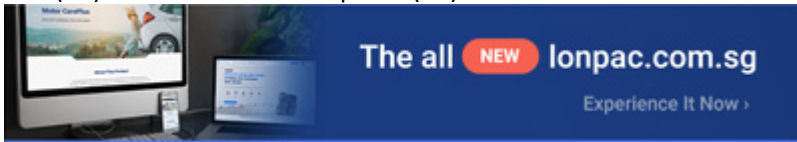
Lonpac External - Confidential

Our Ref: TBA

Dear Nivitha,

Kindly proceed to contact the workshop for the survey.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Peggy [<mailto:nphauto@pacific.net.sg>]
Sent: Monday, 25 January 2021 9:10 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: ACCD INLVG SKZ3639X AND SJB4077Z ON 22/01/2021

Dear Sirs

We refer to the above matter and was negligence by your insured driver SJB4077Z,

Attach documents and please arrange your surveyor to survey the car.

REGARDS

PEGGY FOO
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com



This email has been checked for viruses by AVG antivirus software.
www.avg.com