

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 12.03.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGU 2594X / GT 2211G AND OTHER ON 22.01.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SGU 2594X** , which was involved in the captioned accident with your insured vehicle no: **GT 2211G** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 16,050.00
2) Loss of Use (10 days + 2 Sunday X \$100)	\$ 1,200.00
3) Towing Fee	\$ 60.00
4) LTA Search Fee	\$ 7.45
	<u>\$ 17,317.45</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) LTA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 13.01.2021

TO : China Taiping Insurance Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SGU 2594X / GT 2211G
and other

ALONG TPE Twrds Jala Kayu (After Punggol Road Exit 9)

ON 22.01.2021

I/We, Ku Chi Fa

of (NRIC No./ROC No.) S 2766836D.

of 5 Rivervale Crescent #07-05 Singapore 545084

owner of vehicle no. SGU 2594X in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SGU 2594X at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : chi fa ku

Name of Owner : Ku Chi Fa

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00024152001 Claim No : SNM21D200474/C02/GT2211G/LOWCT
Claimant : KU CHI FA
Amount : S\$17,317.45
DOLLARS SEVENTEEN THOUSAND THREE HUNDRED SEVENTEEN AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGU 2594X
Insured Vehicle No. : GT 2211G

Date of Loss : 22/01/2021
Place of Accident : TPE TWRDS JALA KAYU(AFTER PUNGGOL ROAD EXIT 9)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MCT RENTALS PTE LTD
Driver Name : SIM YOK BOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	16,050.00
(3) Loss of Use/ Rental/Earning	S\$	1,200.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	60.00
(7) Cost including Disbursement	S\$	
TOTAL	S\$	17,317.45

Claimant Name : KU CHI FA

NRIC No : SXXXX836D

Signature :

Chif Ku

Date :

21/Jan/2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22207

Date : 12.03.2021

Vehicle No : SGU 2594X

Make/Model : TOYOTA ISIS 1.8A

Chassis/Eng# :

Accident Date : 22.01.2021

Claim No :

Reference : 0121 -22207

Policy No :

Amount

To proceed on lump sum repair

S\$

15000.00

E. & O. E.

Total : S\$ 15000.00

GST @ 7% : S\$ 1050.00

Amount Due : **S\$ 16050.00**



for FASTECH AUTO PTE LTD

CASH SALES / WORK ORDER

MENG RECOVERY SERVICES

24 HOURS TOWING SERVICE

Blk 1062 Eunos Ave 4 #01-215 Eunos Industrial Estate
Singapore 409796

HOTLINE: 9129 1935

NO. 9036

宝号 CASH Date: 23. 01. 21
Messrs: _____
车号 SGU 2594x 车型 TOYOTA
Vehicle No: _____ Model No: _____
由 ANCHURVALE ST 到 WJ
From: _____ To: _____
时间(日/夜) 11. 39 AM 司机 KL
Time (day/night): _____ Driver: _____
其他 _____
Others: _____

CASH \$: 60.00 ☒ ACC ☐ M/S ☐ C/W ☐ D/W

注意：本公司对所拖之车辆，在进行中如有任何损失或破坏，一概由车主自行负责。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to Your vehicle whilst being towed.

Received Signature

for **MENG RECOVERY SERVICES**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jan 2021 / 11:29:26

Receipt Date/Time : 23 Jan 2021 / 11:29:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210123-000729

Previous Receipt No. :

S/N Item Description/

**Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - GT2211G

As at 22 Jan 2021/17:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - GT2211G
Enquiry Fee
20210123112845739600

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

20210123112857261

Direct Debit: eNETS Debit
(Internet Banking) 7.45

Total			7.45
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Cash Change			0.00
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Tendered Amount			7.45
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Excess Refundable Amount			0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 19 March 2021 2:57 PM
To: SALES@MCTTRADER.COM
Subject: ACCIDENT INVOLVING GT 2211G AND SGU 2594X / OTHERS ON 22/01/2021

Our Ref: CC6/CTI21001141/Ues3

19 MAR 2021

MCT RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GT 2211G AND SGU 2594X / OTHERS ON 22/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, 24 May 2021 2:26 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D200474/C02/GT2211G/LOWCT & YOUR REF: CC6/CTI21001141/Ues3-SGU2594X-TPP-DS

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Please proceed accordingly.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 24 May 2021 12:52 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM21D200474/C02/GT2211G/LOWCT & YOUR REF: CC6/CTI21001141/Ues3-SGU2594X-TPP-DS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to our email dated 04/05/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 4 May 2021 11:09 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM21D200474/C02/GT2211G/LOWCT & YOUR REF: CC6/CTI21001141/Ues3-SGU2594X-TPP-DS

Your ref : SNM21D200474/C02/GT2211G/LOWCT

Our ref : CC6/CTI21001141/Ues3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 5 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD** " at **\$17,317.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 73,218.82	\$ 16,050.00
2. Loss of Use (12days x \$100)	\$ 1,200.00	\$ 1,200.00 (12days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 74,486.27	\$ 17,317.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 30 March 2021 3:14 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200474/C02/GT2211G/LOWCT & YOUR REF: CC6/CTI21001141/Ues3-SGU2594X-TPP-DS

Hi Cecilia,

We refer to the above matter.

Enclosed for your perusal is:

- TP Estimate – Marked
- Preliminary Advice

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 28 January 2021 11:31 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D200474/C02/GT2211G/LOWCT & YOUR REF: CC6/CTI21001141/Ues3-SGU2594X-TPP-DS

[Confidential]

Hi Suli

Insured report.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, January 27, 2021 4:39 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; suli@lkkauto.com; Asher Sng (LKKAuto <AsherSng@lkkauto.com>
Subject: OUR REF: SNM21D200474/C02/GT2211G/LOWCT & YOUR REF: CC6/CTI21001141/Ues3-SGU2594X-TPP-DS

Dear Pauline,

Please assist Cecilia to revert LKK Auto on DS soonest possible.

Officer in charge-Cecilia Low-DID: 6389 6530.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, January 26, 2021 5:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GT 2211G (OI : CTI - TBA) and SGU 2594X (TP : LKK REF - CC6/CTI21001141/Ues3) on 22/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SGU 2594X at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd