

Shiau Chan (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 26 August 2021 4:59 pm
To: Reports (LKKAUTO); Adrian Ling (LKKAUTO)
Cc: MT_Claim_SG; SUR; Huey Yon (LKKAUTO)
Subject: RE: Survey Report of Vehicle SLF 51D Ref: 20/21/21/VP05/024162 [External General]

Lonpac External - General

Dear Sir/Mdm

Any update on this case?

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: ONG LI LI
Sent: Friday, 30 July 2021 11:40 AM
To: Elaine (LKK Auto) <report@lkkauto.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAUTO)' <hueyyon@lkkauto.com>
Subject: Survey Report of Vehicle SLF 51D Ref: 20/21/21/VP05/024162 [External General]
Importance: High

Lonpac External - General

Dear Adrian

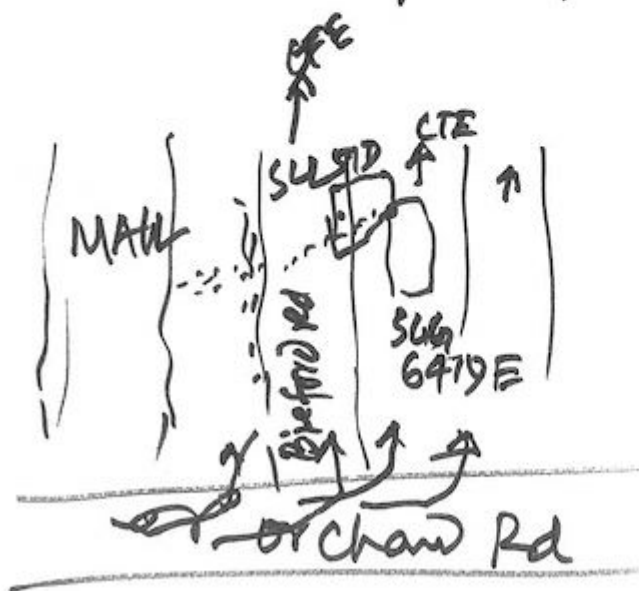
Insured reported that TP cut lane & hit the left front portion of our Insured vehicle but TP claimed that it was a head to rear accident.

We have attached the TP video footage and both GIA reports.

Can you review your survey report again and comment whether the damages claimed (*eg TAILGATE "MACAN GTS" EMBLEM, REAR BUMPER TOP GARNISH "MACAN" CHROME etc*) are consistent to this accident?

Our Insured's accident statement/sketch:-

I was driving on second lane going towards CTE at Driefond road from orchard.
 Car (plate no. SLF 51D) exiting from Mall Road came and hit my left front of car - Broke left front headlight & plate.



Date: 16/1/21
 Time: ~~2:30 PM~~
 13:45 PM



Thank you.

Regards,
 Ong Li Li
 Senior Claims Executive | Lonpac Insurance Bhd
 300 Beach Road #17-04/07 The Concourse
 Singapore 199555
 Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Elaine (LKK Auto) [<mailto:report@lkkauto.com>]

Sent: Friday, 2 July 2021 5:08 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Survey Report of Vehicle SLF 51D Ref: 20/21/21/VP05/024162

Dear Gerald,

Enclose Survey Report of SLF 51D.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933