

Ref : CC0121/ SHC 562J /KS(st)
ur Ref : _____
Date : 19-Feb-2021

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 562J YOUR INSURED
SLU7742T AND OTHER _____ ON 23-Jan-2021**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no:

SHC 562J which was involved in the captioned accident with your insured vehicle.
The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLU7742T we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,314.84
2	<u>4</u> days Loss of Rental @ <u>\$125.19</u> per day	\$	500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	2,817.60

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	320.00
Total Claims :		\$	3,137.60

We enclose herewith the following documents to support the claims: -

- a) Original repair bill : SLU7742T
- b) LTA search slip/s of : SHC 562J
- c) GIA / Police report/s of : _____
- d) Letter of authority from owner / hirer / operator
- () Witness statement/s
- () Certificate of Insur (x) Rental Rate letter
- () Photograph/s of Accident Scene
- (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19950648W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAE / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC562J , SLU7742T****ON 23-Jan-21 11:55****AYE TWDS CITY BEFORE ALEXANDRA ROAD EXIT**

I / We

KOH GUAN LYE(Hirer) NRIC No.: **SXXXX664Z**

and/or

(Relief) NRIC No.: **SXXXX664Z**

Taxi Number

SHC562J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

25-Jan-2021


Name of Hirer

KOH GUAN LYE

Hirer NRIC

SXXXX664Z

Signature :



Address

**201 PETIR ROAD #11-693
670201**

Contact No.

96944937

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,314.84** (Repair Cost), **S\$525.57** (Loss of Income/Rental), **S\$2.00** (Disbursement) for vehicle no. **SHC 562J** that was damaged pursuant to the accident which occurred on **23/01/2021** (date) along **AYE TWDS CHANGI** (location) involving vehicle no/s **SLU 7742T**.

This is pursuant to the inspection conducted on **25/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** (name of owner) ("the third party claimant") of vehicle no. **SHC 562J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 562J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23rd (day) of September (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

REG. NO. M2-8921817-3

TAX INVOICE

 COMPANY REG. NO.: 199506048W
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

 78 SHENTON WAY AIG BUILDING #07-16
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

 VEHICLE NO
 SHC 562J

 INV. NO/DATE
 91546092 15.02.2021

 MAKE
 HYUNDAI

 JOB NO.
 305449965

 MODEL
 IONIQ(G2)

ODOMETER READING

 DATE OF REG
 21.08.2018

 DATE/TIME IN
 23.01.2021 13:15

 CHASSIS CODE
 KMHC851CVKU107311

Description : 3P 23.01.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION -0111 BUMPER COVER CLIP REAR			10	2.20	20.00	17.60
FUEL TANK LID (PETROL)			1	15.00	0.00	15.00
0001	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0002	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0003	28-01-0103-0009	REAR BOOT LOGO CCTPL	1	30.00	0.00	30.00
0004	28-01-0103-0010	REAR BOOT TEL NUMBER CCTPL	1	30.00	0.00	30.00
0005	28-01-9999-2026	APP LOGO REAR BONNET CCPL	1	40.00	0.00	40.00
0006	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0007	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0008	04-01-0104-2531	BRACKET ASSY-RR BUMPER SIDE LH	1	55.80	20.00	44.64
0009	04-01-0104-0851	REFLECTOR/REFLEX ASSY-RR LH	1	41.45	20.00	33.16
SUB-TOTAL						1,180.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

 A member of **COMFORTDELGRO**

 Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91546092	2,314.84	

REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Dear Sir/Madam

ACCIDENT ON 23/01/2021 @ 11:55 hrs

ALONG

AYE TWDS CITY BEFORE AL

INVOLVING

SLU7742T

VEHICLE NO
SHC 562J

INV. NO/DATE
91546092 15.02.2021

MAKE
HYUNDAI

JOB NO.
305449965

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
21.08.2018

DATE/TIME IN
23.01.2021 13:15

CHASSIS CODE
KMHC851CVKU107311

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC0562J (the "Taxi"). The Taxi was hired to KOH GUAN LYE IC NO SXXXX664Z a registered hirer-operator of CityCab Pte Ltd at the time of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Items total	2,163.40
Add GST @ 7.000 %	151.44
Invoice amount	2,314.84

Issued by : KATHERINETAN 15.02.2021 16:31:12
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

Please be advised that the Taxi was insured by AIG Asia Pacific Insurance Singapore Pte Ltd on a third party basis at the material time of the accident. The aforesaid hirer-operator had obtained our permission to undertake repairs on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91546092	2,314.84	

Our Ref: CC21010406



Date: 15 February 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/01/2021 @ 11:55 hrs
ALONG AYE TWDS CITY BEFORE ALEXANDRA ROAD EXIT
INVOLVING SLU7742T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0562J** (the "Taxi"). The Taxi was hired to **KOH GUAN LYE IC NO SXXXX664Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE
				FROM	TO			
19-1-21	Chung	396681	201	1600	0425			
20-1-21	KOH	397207	325	0430	1630			
20-1-21	Chung	397404	197	1635	0425			
21-1-21	KOH	397685	281	0430	1630			
21-1-21	Chung	397887	202	1635	0425			
22-1-21	KOH	398213	326	0430	1630			
22-1-21	Chung	398430	217	1635	0425			
23-1-21	KOH	398646	216	0430	1305			
23-1-21	Goodman	157	120	1815	-			
26-1-21	Repar	157	001	1600	-			

TP INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLU7742T

Date of Accident

23/01/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **13/12/2020 - 12/12/2021**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **25/01/2021 09:41**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SAC56VJ



Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 16 April 2021 2:50 PM
To: cheonghy.michelle@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21001135/T1ga3 ***
ACCIDENT INVOLVING SLU 7742T & SHC 562J ON 23/01/2021 ***

Our Ref: CC4/AIG21001135/T1ga3

16 APRIL 2021

CHEONG POH SUM TIMOTHY
DRIVER: CHEONG HENG YUE, MICHELLE

Dear Sir/Madam,

ACCIDENT INVOLVING SLU 7742T & SHC 562J ON 23/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 562J.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SHC562J (7194443445SG)**

[SLU7742T]

TP

CITYCAB PTE LTD

Jan 23 2021 11:55AM

[CHEONG POH SUM TIMOTHY]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **08/06/2021 10:28 AM.**
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$2842.41) - SHC562J - Claim Handler: Ler, Bernard-JQ**

Approved:2842.41:subject to all docs in place.