



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Our Ref: TP 0121-6229

02.06.2021

LONPAC INSURANCE BHD

300 BEACH ROAD,

#17-04/07 The Concourse

Singapore 199555

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SLN 2452 A & YP 4131 Z ON 19.01.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLN 2452 A** which was involved in the above captioned accident with your insured vehicle: **YP 4131 Z**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Coast of repair (incl gst)	\$	1,926.00
02)	Reimbursement - Loss of Use (05 days x \$60/day)	\$	300.00
		\$	<u>2,226.00</u>
	@50%	\$	1,113.00
03)	GIA Search Fee	\$	2.00
		\$	<u><u>1,115.00</u></u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Pei Wen

For Progressive Car Care Pte Ltd

Email : claims@procarcare.com.sg



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Date : 2 June 2021

Our Ref : TP 0121-6229

I / We Foo Yong Kiang Nric No S7716024H

Residing at Blk 210C Compassvale Lane #12-186 S543210 owner of

Vehicle No SLN2452A hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

19/1/2021 Along / at Serangoon Road will be full and

Final discharge of the claims inclusive of damages, loss of use etc.

217
SIGNATURE OF OWNER



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/024160

DATE : 04 AUGUST 2021

DISCHARGE VOUCHER

I/We, FOO YONG KIANG confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 4131Z the sum of Singapore Dollar One Thousand and Ninety Only (\$1,090.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP 4131Z and SLN 2452A on 19 JANUARY 2021 along Bendemeer Road towards PIE (TUAS).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HOCK CHEONG LOGISTICS PTE LTD/OR TAN ENG GUAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PROGRESSIVE CAR CARE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

21/ 4/8/2021.

.....
Signature of vehicle owner/Date

Foo Yong Kiang.

.....
Name of vehicle owner /Date

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : FOO YONG KIANG
BLK 210C COMPASSVALE LANE #12-186
SINGAPORE 543210

Claim No: EST1506571
Ref No: PS1505035
Date: 02 Jun 2021
Policy No: 2100508576
Veh Reg No: SLN2452A
Make/Model: MITSUBISHI ATTRAGE
Chassis No: MMBSTA13AHH005781
Engine No: 3A92UGA9413
Reg. Date: 27/04/2017

ATTN: LONPAC INSURANCE BHD
Your Ref No: TP 0121-6229
Claim Type: Third Party
Accident Date: 19/01/2021
TP Veh Reg No: YP 4131 Z

Final Repair Bill SLN2452A

Description	U/Price	Quantity	Cost	Amount
			<u>S\$</u>	<u>S\$</u>
Spare Parts				
1 LUMP SUM REPAIR	1,800.00	1 JOB	1,800.00	1,800.00

Total S\$ 1,800.00

Add GST @ 7% 126.00

Total Amount payable S\$ 1,926.00

TOTAL: SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED TWENTY SIX ONLY

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

yp4131z

Date of Accident

19/01/2021 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac**Period of Insurance **20/09/2020 - 19/09/2021**Requested By **Lily Lim Buay Hiang (PROGRE...**Requested Date **19/01/2021 10:42****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 4 August 2021 10:01 AM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: TP SURVEY OUR REF: TBA (YP4131Z) [External General] *** LKK REF: CC4/LPC21001090/Gga3

Lonpac External - Confidential

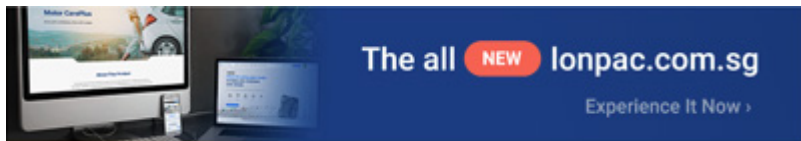
Dear Cecilia

Please proceed as recommended.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 13 July 2021 12:48 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: TP SURVEY OUR REF: TBA (YP4131Z) [External General] *** LKK REF: CC4/LPC21001090/Gga3

Lonpac Ref: **TBA**
LKK Ref: CC4/LPC21001090/Gga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 20/04/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a merging lane collision. Liability is partially not in our driver's favour. (50%)

Summary to offer to third party repairer, "**VERMOGEN ACE PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,503.46	\$ 963.00
2. Loss of Use (5days x \$60.00)	\$ 150.00	\$ 150.00 (5days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 1,655.46	\$ 1,115.00

**05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 20 April 2021 6:03 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP SURVEY OUR REF: TBA (YP4131Z) [External General] *** LKK REF: CC4/LPC21001090/Gga3

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin