

Our Ref : CT0121 / SHD3748R /KS(st)
Your Ref: _____
Date : 19-Feb-2021

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3748R YOUR INSURED SGE 900T
AND OTHER _____ ON 21-Jan-2021

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD3748R** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SGE 900T** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,230.50
2	<u>2</u> days Loss of Rental @ \$ 125.40 per day	\$	250.80
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	<u>1,483.30</u>

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$	160.00
	Total Claims :	\$	<u>1,643.30</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SGE 900T
- c) GIA / Police report/s of : SHD3748R
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - () PIR
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHD3748R , SGE900T** **ON 21-Jan-21 18:25**
ALONG **CTE TWDS CITY AFTER ANG MO KIO 1 EXIT 11**

I / We **LEE HOCK CHUAN** (Hirer) NRIC No.: **SXXXX270A**

and/or **CHIA KWOK CHUEN** (Relief) NRIC No.: **SXXXX234E**

Taxi Number **SHD3748R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **22-Jan-2021**

Name of Hirer **LEE HOCK CHUAN**
 Hirer NRIC **SXXXX270A**

Signature :



Address **315 SERANGOON AVENUE 2 #11-208**
550315

Contact No. **94360336**

Name of Relief **CHIA KWOK CHUEN**
 Relief NRIC **SXXXX234E**

Signature :



Address **306 SERANGOON AVENUE 2 12-68**
550306

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S1,550.00 (Global Sum) for vehicle no SHD 3748R that was damaged pursuant to the accident which occurred on 21/01/2021 (date) along CTE BEFORE BRADDEL EXIT (location) involving vehicle no/s SGE 900T.

This is pursuant to the inspection conducted on 22/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SHD 3748R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3748R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15th (day) of July (month) **2021** (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

TAX INVOICE

8010004
AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120
CONTACT NO: 64193000 3225094

VEHICLE NO NO/DATE
SHD3748R 91546060 15.02.2021
MAKE JOB NO.
TOYOTA 305449767
MODEL ODOMETER READING
PRIUS HYBRID(G4)
DATE OF REG
30.08.2017
CHASSIS CODE JOB TYPE
JTDKB3FU403563789

Description : 3P 21.01.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		1,150.00
Add GST @ 7.000 %		80.50
Total Invoice amount		1,230.50

Issued by : KATHERINETAN 15.02.2021 13:22:17
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21010381

Date: 15 February 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/01/2021 @ 18:25 hrs
ALONG CTE TWDS CITY AFTER ANG MO KIO 1 EXIT 11
INVOLVING SGE900T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3748R** (the "Taxi"). The Taxi was hired to **LEE HOCK CHUAN IC NO SXXXX270A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SAP 2540R

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO		FROM	TO
20-1-21	HHT	4	68903	307	1615	0125
21-1-21	hertjak Ober	4	69079	176	0615	1430
21-1-21	HHT	4	69343	246	1615	0050
22-1-21	Geerdont	17		029	0040	-
23-1-21	Repaar			021	1215	-
23-1-21						
23-1-21						
24-1-21						

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
487	166	0628	1450
844	354	1615	0205
993	149	0615	1415
247	283	1615	0110
425	178	0730	2100
2592	166	0705	2035
7786	193	0510	1410
043	257	1615	0115
786	142	0515	1615
474	287	1615	0135
5014	119	0635	1430

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGE900T

Date of Accident

21/01/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**

Period of Insurance **27/05/2020 - 26/05/2021**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **22/01/2021 14:05**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SAD 3748R



Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 17, 2021 10:09 AM
To: hanick@gmail.com
Subject: ACCIDENT INVOLVING SGE 900T AND SHD 3748R ON 21/01/2021

Our Ref: CC4/AIG21001086/T1ba3

TAN HANICK (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SGE 900T AND SHD 3748R ON 21/01/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SHD3748R (4688023061SG)**
[SGE900T]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 21 2021 6:00PM
[TAN HANICK]
ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **08/06/2021 08:45 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$1583.30) - SHD3748R - Claim Handler: MdNoor, Norsiah**

Approved:1583.30.

DOCUMENTS SUMMARY

There are no documents.