

**Re: YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020 TP // LOD**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 11/4/2021 11:55 AM

To: Jen Lim <jen.lim@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>

 1 attachments (585 KB)

DV\_SMG6025Z.pdf;

**Resend with the correct amount**

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at **\$6,663.32(all-in)** as per your LOD.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Sunday, 11 April 2021 11:54 AM

**To:** Jen Lim <jen.lim@eurokars.com.sg>

**Cc:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>

**Subject:** Re: YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020 TP // LOD

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at **\$1,999.00(all-in)** as per your LOD.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jen Lim <jen.lim@eurokars.com.sg>

**Sent:** Friday, 26 March 2021 5:27 PM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Cc:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>

**Subject:** RE: YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020 TP // LOD

Dear Hsiao Tong,

The repairs have been completed for **SMG6025Z**. We submit the following claims with supporting documents for your perusal:-

|                                                               |                   |
|---------------------------------------------------------------|-------------------|
| 1) Invoice No. <b>30018644</b>                                | <b>\$6,423.32</b> |
| 2) Loss of Use ( <b>4 days X \$60.00</b> )                    | <b>\$240.00</b>   |
| 3) LTA/GIA Search Fees                                        |                   |
| 4) Letter of Authorization                                    |                   |
| 5) Discharge Voucher                                          |                   |
| Please pay <b>\$6,663.32</b> to <b>Trans Eurokars Pte Ltd</b> | <b>\$6,663.32</b> |

We look forward to receiving your offer/Discharge Voucher soon.

Regards,

**JEN LIM**

Insurance Claims Admin

27A, Tanjong Penjuru

Singapore 609042



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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** 11 March 2021 2:30 PM

**To:** Jen Lim <jen.lim@eurokars.com.sg>

**Cc:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>

**Subject:** RE: YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020 TP // FCOR

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **P/P \$6,003.10** before GST) with **04** repair days.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jen Lim <[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)>

**Sent:** Tuesday, 9 February 2021 4:06 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Jessica Harry Shastri <[jessica.shastri@eurokars.com.sg](mailto:jessica.shastri@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>; Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Jobi Thomas

<[jobi.thomas@eurokars.com.sg](mailto:jobi.thomas@eurokars.com.sg)>

**Subject:** RE: YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020 TP // FCOR

Dear Claims Officer,

Our COR computation is attached for your agreement.

COR: **\$6,003.10** before GST

4 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible

Regards,

**JEN LIM**

Insurance Claims Admin

27A, Tanjong Penjuru

Singapore 609042



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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** 01 February 2021 9:17 AM

**To:** Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Catherine Chua <[catherine.chua@eurokars.com.sg](mailto:catherine.chua@eurokars.com.sg)>; Jessica Harry Shastri <[jessica.shastri@eurokars.com.sg](mailto:jessica.shastri@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>; Jen Lim <[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)>

**Subject:** Re: YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020

Dear Stephanie,

Notes with thanks.

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>

**Sent:** Monday, 1 February 2021 9:15 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Tommy Woon Wui Tew

<[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Catherine Chua <[catherine.chua@eurokars.com.sg](mailto:catherine.chua@eurokars.com.sg)>; Jessica Harry Shastri <[jessica.shastri@eurokars.com.sg](mailto:jessica.shastri@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>; Jen Lim <[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)>

**Subject:** RE: YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020

Dear LKK

The location would be at 27A Tanjong Penjuru level 5

Thank you

Best Regards

Stephanie Loke

Email: [stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)



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**From:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** 28 January 2021 AM 9:23

**To:** Stephanie Loke <[stephanie.loke@eurokars.com.sg](mailto:stephanie.loke@eurokars.com.sg)>; Eva Kok <[eva.kok@eurokars.com.sg](mailto:eva.kok@eurokars.com.sg)>; Eric Paul Glorioso <[eric.glorioso@eurokars.com.sg](mailto:eric.glorioso@eurokars.com.sg)>; Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Tommy Woon Wui Tew <[tommy.woon@eurokars.com.sg](mailto:tommy.woon@eurokars.com.sg)>; Jason Wong <[jason.wong@eurokars.com.sg](mailto:jason.wong@eurokars.com.sg)>

**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Catherine Chua <[catherine.chua@eurokars.com.sg](mailto:catherine.chua@eurokars.com.sg)>; Jessica Harry Shastri <[jessica.shastri@eurokars.com.sg](mailto:jessica.shastri@eurokars.com.sg)>; Yvonne Chew <[yvonne.chew@eurokars.com.sg](mailto:yvonne.chew@eurokars.com.sg)>; Jen Lim <[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)>

**Subject:** YOUR REF: SJK510T / OUR REF: SMG6025Z / DOA: 24DEC2020

Dear Stephanie,

Yes we may arrange on the proposed date and time.

Appointment confirmed on 01/02/2021@10am.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

