

LETTER OF DEMAND

27 JAN 2021

Accident involving my vehicle number SGX 9866A and vehicle number  
SMT 3035X on 22/01/2021 at 08:40 HOURS at/along  
BKE towards PIE (Before Bukit Panjang Road)

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair Cost <del>/Excess</del>	\$ 5000.00
Rental for <u>4</u> days x \$ <u>180.00</u> /day	\$ 720.00
Loss of Use for <u>-</u> days x \$ <u>-</u> /day	\$ -
LTA Search Fee <del>/3rd Party GIA Report</del>	\$ 7.45
Others <u>Towing Fee</u>	\$ 120.00

Total: \$ 5847.45

Yours faithfully,

Michelle



Michelle

HP: 9856 4815



"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**


I, Jie Fu Jing ("the third party claimant")  
of BLK 544 Choa Chu Kang Street 52 #11-94 S(680544) (address),  
owner of SGX 9866A (vehicle no.) hereby authorize  
SmartOne Auto Pte. Ltd.


("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SGX 9866A that was damaged pursuant to the  
accident which occurred on 22/01/2021 (date) along BKE towards  
PIE (Before Bukit Panjang Road) (location)  
involving vehicle no/s SMT 3035X  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 22 day of 01 (month) 20 21 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"  
(with chop)



"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMARTONE AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,600.00 (Global Sum) for vehicle no. SGX 9866A that was damaged pursuant to the accident which occurred on 22/01/2021 (date) along BKE TOWARDS PIE BEFORE BUKIT PANJANG ROAD (location) involving vehicle no/s SMT 3035X.

This is pursuant to the inspection conducted on 22/01/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JIE FUJING (the third party claimant") of vehicle no. SGX 9866A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGX 9866A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of 04 (month) 2021 (year)

  
\_\_\_\_\_  
Signed by appointed surveyor

  
\_\_\_\_\_  
Signed by "the workshop" (with chop)



# TAX INVOICE

SmartOne Auto Pte. Ltd.  
Co. Reg No: 201939368E  
8 Kaki Bukit Avenue 4  
#08-09 Premier @ Kaki Bukit  
Singapore 415875  
Tel: 6341 6789 Fax: 6341 6778  
Email: smartoneauto@gmail.com



Date	Invoice Number	Vehicle Number
27/01/2021	SOA202101-00027	SGX9866A

## AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#07-12 AIG BUILDING  
SINGAPORE 079120

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 5,000.00
Total	\$ 5,000.00

Cross cheques and pay: SMARTONE AUTO PTE. LTD.  
Please indicate the invoice number on the reverse side.

SmartOne Auto Pte. Ltd.  
AUTO Generated - Signature Not Required

# CARS FOR RENT (2016) PTE LTD

**Mailing Address:**

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2101203

Date: 26-01-21

**Bill To:**

SmartOne Auto Pte Ltd

For the account of:

Jie FuJing

S8585780J

Blk 544 Choa Chu Kang Street 52

#11-94

**Ship To:**

1

SmartOne Auto Pte Ltd

For the account of:

Jie FuJing

S8585780J

Blk 544 Choa Chu Kang Street 52

#11-94

Description	Amount	Job No.
Vehicle Rental for Period 22.01.2021 to 26.01.2021 (Billing for days 4 X \$180.00/per day) (Vehicle No.: SGX9866A)	\$720.00	SJM3824H SR

Your Order #: E17586

		Terms: Net 30th after		GST:		\$47.10
COMMENT	CODE	RATE	GST	SALE AMOUNT	Total Inv Amt:	\$720.00
	SR	7%	\$47.10	\$672.90	Amount Applied:	\$0.00
					Balance Due:	\$720.00





# CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 17586

12/01/2021

(SmartOne)

ROC/GST No: 201609732N

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULAR

Name: (as in I/C) Jie Fujing

NRIC/PASSPORT No: S8585780J

Date of Birth: Blk 549 Choa Chu Kang

Address (Res): Street 52 #11-94 (S) 680549

Driving Licence No: \_\_\_\_\_ D/L Type: Local / International

Issue Date: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ HP \_\_\_\_\_

Company Name: \_\_\_\_\_

Company UEN: \_\_\_\_\_

Company Address: \_\_\_\_\_

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_

NRIC/PASSPORT No: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

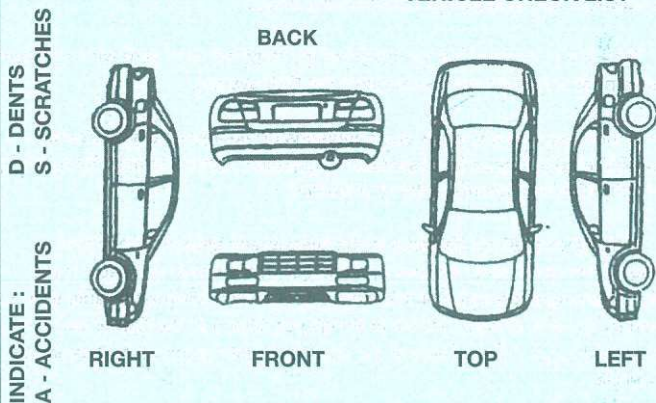
Address (Res): \_\_\_\_\_

Driving Licence No: \_\_\_\_\_ D/L Type: Local / International

Issue Date: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ HP \_\_\_\_\_

### VEHICLE CHECK LIST



Vehicle No: SJM3824H Replace Veh No: SGX9866A

Mileage out: 321873 km

Make & Model: Honda Stream ☒ Auto ☐ Manual

OUT : Date 22/01/2021 Time : 10:15 am

HIRE PERIOD

OWN DAMAGE CLAIM Excess S\$ 2000

THIRD PARTY CLAIM Excess S\$ 1500

### CHARGES

Daily 4 @ \$ 18 per day 720 00

Weekly @ \$ \_\_\_\_\_ per week

Monthly @ \$ \_\_\_\_\_ per month

Others @ \$ \_\_\_\_\_

Delivery Service

GST

SUB-TOTAL \$

### PETROL LEVEL

Out E ☒ 1/4 ☐ 1/2 ☐ 3/4 ☐ F

In E ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ F

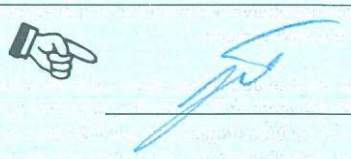
EXTENSION

Misc.

GST included

TOTAL CHARGES 720 00

Rented out by :

Hirer's Signature 


Addition Driver's Signature

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	HIRER'S SIGNATURE
<u>26/01/21</u>	<u>5:30pm</u>				



Land Transport Authority  
Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jan 2021 / 09:55:49

Receipt Date/Time : 22 Jan 2021 / 09:55:49

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210122-000602

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMT3035X				
As at 22 Jan 2021/08:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMT3035X Enquiry Fee 20210122095508184448	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX1359		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**Victory Recovery** (Business Reg No.: 53096358B)  
65 Teban Gardens Rd #23-617, Singapore 600065.  
Mobile: 9618 0311 Fax: 6267 8996

CASH / W.O. No. 109407

TOW JOB WORKS ORDER

M Cash Svc Date 22/1/21  
Car Make/Model \_\_\_\_\_ Vehicle No. ~~SDX 9866~~ SGX 9866A  
M'ship/NRIC No./Card No. \_\_\_\_\_ Contact No. \_\_\_\_\_  
Time - Rec'd \_\_\_\_\_ Arrived 0930 Completed 1020  
Amount Charge S\$ King Dolley \$120 Tow Truck No GR9734  
Destination (from) Bl Pumping Rd (to) K B 08-09  
Remark (if any) \_\_\_\_\_

Tow Driver's Signature [Signature] Member's Signature \_\_\_\_\_

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Change Tyres & Towing    | <input type="checkbox"/> Using King Dolley          | <input type="checkbox"/> Use Car Carrier       |
| <input type="checkbox"/> Basement / Multi Carpark | <input type="checkbox"/> Low Spoiler / Low Oil Sump | <input type="checkbox"/> Release Brake / Shaft |
| <input type="checkbox"/> Causeway / 2nd Link      | <input type="checkbox"/> Accident / Over-turn       | <input type="checkbox"/> Loaded                |

**Note :** The owner or his representative is required to follow along to the towing destination, failing which the tow operator shall not be liable for any alleged damages to the car nor missing items from the same. Vehicle is towed at owner's risk. The tow operator accepts no responsibility for any damages to the owner's vehicle whilst being towed.



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 27 January 2021 4:43 PM  
**To:** 'marcystan92@gmail.com'  
**Subject:** ACCIDENT INVOLVING SMT 3035X(AIG) AND SGX 9866A AT/ALONG BKE TOWARDS PIE NEAR EXIT 3 ON 22/01/2021

27 JAN 2021

**Mr Tan Wei Long Marcus**

[By Email Only]

Dear Sir/Madam,

**You Ref: SMT3035X**

**Our Ref: CC4/AIG21001059/Aps3**

**ACCIDENT INVOLVING SMT 3035X(AIG) AND SGX 9866A AT/ALONG BKE TOWARDS PIE NEAR EXIT 3 ON 22/01/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGX9866A against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Jan 2021 14:27	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	22 Jan 2021 14:27	<b>Clim Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	22 Jan 2021 14:27	<b>Clim Created</b>	Reg No: SGX9866A. Acct Date: 2021/01/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Smartone Auto Pte Ltd (HQ)	[A] Lee Su Li
4	22 Jan 2021 14:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	22 Jan 2021 14:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/02	[A] Lee Su Li
6	22 Jan 2021 14:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	22 Jan 2021 14:27	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	22 Jan 2021 14:28	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	22 Jan 2021 14:28	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
10	25 Jan 2021 18:36	<b>Clim Registration Modified</b>	Acct Time:00:00:00->08:00:00.	[I] AIG OneClaim Integration User
11	27 Jan 2021 16:36	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	25 Mar 2021 14:45	<b>Adj Rpt Initiated</b>		[A] HUEY YON
13	25 Mar 2021 14:45	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] HUEY YON
14	25 Mar 2021 14:45	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2007/09/13.	[A] HUEY YON
15	25 Mar 2021 14:45	<b>Clim Details Notified</b>		[A] HUEY YON
16	27 Mar 2021 14:31	<b>Clim Veh Model Changed</b>	(206086) -> (205219) HONDA STREAM 1.8 (A).	[A] CHEW HSIAO TONG
17	27 Mar 2021 14:34	<b>Adj Mandate Request</b>	Cur.Req:5687.45:Liability: 100%(B27) *Quantum: (a)COR:\$5,000.00 + (b)LOR(4days x \$140.00): \$5 60.00 + (c)LTA/GIA search fee: \$7.45+(d)Towing:\$120.00= Total: \$5,687.45 *7recommndation repa ir days *For your approval please.	[A] CHEW HSIAO TONG
18	31 Mar 2021 12:58	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Yong, Joanne
19	31 Mar 2021 13:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/02/02	[I] Yong, Joanne
20	31 Mar 2021 13:01	<b>Adj Mandate Set</b>	Approved:5687.45.	[I] Yong, Joanne

Date From  Date To  Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2663573	22 Jan 2021 14:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGX9866A	SMT3035X	11.00
2663825	25 Jan 2021 10:56:59	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SGX9866A	Low, Xianyu	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2680548	25 Mar 2021 14:45:13	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGX9866A	SMT3035X	11.00