

**Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – SGX9866A vs SMT3035X (OI) on D.O.A.: 22/01/2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 1/22/2021 12:39 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; **Admin A** <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Friday, 22 January 2021 12:34 PM

**To:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SGX9866A vs SMT3035X (OI) on D.O.A.: 22/01/2021

Hi,

Please refer to the enclosed request from **SmartOne Auto Pte. Ltd.**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

(Please be informed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** smartoneauto@gmail.com <smartoneauto@gmail.com>  
**Sent:** Friday, January 22, 2021 12:03 PM  
**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; smartoneauto@gmail.com  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMT3035X AND SGX9866A ON 22/01/2021

Dear Divyashni,

Thanks for reply.

Please arrange LKK Auto Consultants Pte Ltd (Adrian Ling) to survey the above vehicle.

Michelle

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**From:** Subramaniam, Divyashni  
**Sent:** Fri, 22 Jan 2021 03:49:09 +0000  
**To:** [smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMT3035X AND SGX9866A ON 22/01/2021  
Without Prejudice

-  
Your Reference: SGX9866A  
Our Reference : SMT3035X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd  
Ng You Han  
Formteam Adjusters Pte Ltd  
Soon HanXin (Gary)  
Formteam Adjusters Pte Ltd  
Chow Bo Xiong  
Formteam Adjusters Pte Ltd  
Chua Soo Teck (Benjamin)  
Formteam Adjusters Pte Ltd  
Steve Chen Tsue Yee  
LKK Auto Consultants Pte Ltd  
Xing Guo Qiang  
LKK Auto Consultants Pte Ltd  
Marcus Chua  
LKK Auto Consultants Pte Ltd  
Mohamad Taufikh  
LKK Auto Consultants Pte Ltd  
Adrian Ling  
LKK Auto Consultants Pte Ltd  
Mohammed Rasul  
LKK Auto Consultants Pte Ltd  
Kenneth Kong  
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** SmartOne Auto <[smartoneauto@gmail.com](mailto:smartoneauto@gmail.com)>

**Sent:** Friday, January 22, 2021 10:32 AM

**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Abu Kassim, Noor Mariesa

<[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>

**Subject:** [EXTERNAL] SGX9866A (Pre-inspection) / Your Vehicle : SMT3035X

**This message is from an external sender; be cautious with links and attachments.**

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* PLEASE ADVISE LIABILITY AND GIA REPORT WILL E-MAIL TO YOUR ONCE RECEIVE FROM MY CLIENT\*\***

Thank You

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

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