

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 28 January 2021 10:05 AM
To: Pauline Tham
Cc: Claims Dept of CTI; SUR
Subject: RE: SPAM-LOW: RE: OUR REF: SNM21D200368/C02/SFF8618M/THAMYL & YOUR REF: SME5186J -TPP-TO CONDUCT PRS
Attachments: SME5186J IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of SME 5186J.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA PRIUS PLUS (AUTO)(1798cc).

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 22 January 2021 11:24 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: SPAM-LOW: RE: OUR REF: SNM21D200368/C02/SFF8618M/THAMYL & YOUR REF: SME5186J -TPP-TO CONDUCT PRS

Dear Sir/Madam,

Thank you for your assignment.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 22 January 2021 11:11 AM
To: admin@mycar.sg <admin@mycar.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SPAM-LOW: RE: OUR REF: SNM21D200368/C02/SFF8618M/THAMYL & YOUR REF: SME5186J -TPP-TO CONDUCT PRS

[Confidential]

Without Prejudice

Dear Huiqin

Thanks for reply.

Dear LKK

Please conduct PRS

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: My Car Consultant <admin@mycar.sg>
Sent: Friday, January 22, 2021 11:07 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SPAM-LOW: RE: OUR REF: SNM21D200368/C02/SFF8618M/THAMYL & YOUR REF: SME5186J -TPP-TO CONDUCT PRS

Dear Pauline,

Please appoint LKK for survey

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: 1/22/21 11:04 AM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SPAM-LOW: RE: OUR REF: SNM21D200368/C02/SFF8618M/THAMYL & YOUR REF: SME5186J -TPP-TO CONDUCT PRS

[Internal]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA
Marcus Chua
Gary Soon
Kenneth Kong

Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** ??? Taiping SG

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From: Claims Dept of CTI

Sent: Friday, January 22, 2021 10:30 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; admin@mycar.sg

Subject: OUR REF: SNM21D200368/Co2/SFF8618M/THAMYL & YOUR REF: SME5186J -TPP-TO CONDUCT PRS

Dear Pauline,

Please conduct PRS-SME5186J soonest possible.

Kindly take note our Insured has yet to file SAS Report.

Officer In Charge: Pauline Tham- DID 63896541.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ??? Taiping SG

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From: My Car Consultant <admin@mycar.sg>
Sent: Thursday, January 21, 2021 11:47 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SME5186J YOUR REF: SFF8618M PRE REPAIR INSPECTION FOR SME5186J

WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SME5186J

YOUR REF: SFF8618M

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SME5186J
ACCIDENT INVOLVING SME5186J AND SFF8618M

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z